



British  
Waterways  
London

# BOATING IN LONDON

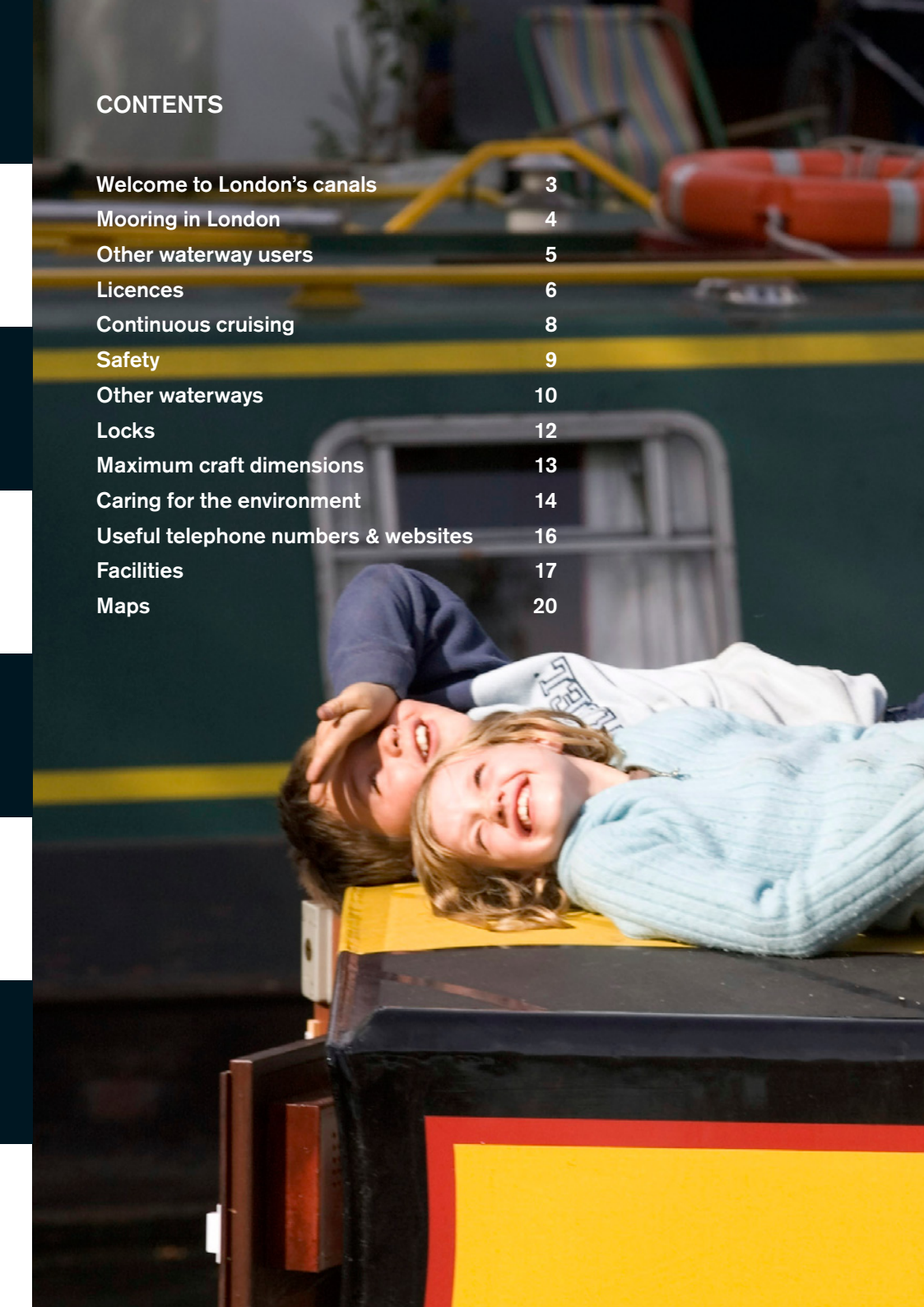
FACILITIES, MAPS  
AND WATERWAYS GUIDE



Discover the  
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## WELCOME TO LONDON'S CANALS, THE RIVERS LEE & STORT AND LONDON DOCKLANDS



Located within easy reach of the heart of the capital, London's hidden waterways offer the boater a tranquil retreat from which to explore city life. The Grand Union and Regent's Canals and Rivers Lee & Stort create a green corridor winding through central London and leading up into Hertfordshire and Essex. In east London, Docklands provides an impressive backdrop for visiting boats and the fascinating network of post-industrial Bow Back Rivers will form part of the 2012 Olympic Park and legacy for recreational boating.

With 100 miles of waterway to discover in and around London, the visiting boater can take it easy and enjoy a peaceful cruise on these calm waters, relax with a drink and a meal at a waterside pub or stop and visit some of the many nearby attractions. Throughout the summer there is a variety of fun-packed events taking place across the whole network from traditional boat festivals and rallies to open days at waterside attractions.

While cruising the London network, there are a number of general points to take into consideration. This guide is part of a series of free leaflets issued by British Waterways London and includes London-specific information needed to navigate these waterways, facilities for boaters and helpful advice.

Please take the time to read this booklet carefully to get the most out of exploring this exciting region.

General boat handling and boat safety information can be found in 'The Boater's Handbook', a guide jointly produced by British Waterways (BW) and the Environment Agency (EA). Free copies are available from either BW or EA Customer Services.

Please contact the relevant organisation directly for copies of any leaflets or guides that are mentioned or for information relating to their specific waterway.

**Telephone numbers for all organisations referred to in the text are listed on page 16.**

## MOORING IN LONDON

There are designated visitor moorings listed in the table of facilities on pages 17-19. Visitor moorings in London and on the Lee & Stort are free for the specified period at most sites unless otherwise stated.

The duration may vary from 4 hours at very busy locations, to a maximum of 14 days, after which daily rates will be charged. Please note that visitor moorings cannot be reserved as they are run on a first come, first served basis. Many visitor moorings are located near shops, railway stations, pubs and places of interest.

When mooring, please ensure that your ropes do not cross the towpath. Please also ensure that your mooring pins are visible – if possible, tie a brightly coloured object such as a carrier bag to the top of each pin to warn other towpath users. Please do not drive mooring pins into concreted areas as there may be high-voltage cables running under the towpath.

**N.B.** At times of high rainfall and on semi-tidal stretches, such as between Brentford Gauging Lock and Thames Lock, please remember to allow for changes in water levels.

Boaters may moor on other stretches of the towpath (excluding official moorings and other designated sections) for up to 14 days provided they are not causing an obstruction. The offside (the bank opposite the towpath) is generally private land and not available for mooring. Double mooring of boats on visitor moorings is generally not permitted unless signs clearly say so. Exceptions include commercial boats delivering diesel and coal and historic working boat pairs. In residential areas, excessive running of engines/generators should be avoided. Please do not run your engine in gear when you are moored as it creates a wash which can erode the bank.

### **Mooring at lock landing stages, sanitary stations and facilities**

Boaters should only moor at these locations while they are locking through or using the facilities. Once finished, you should move on and leave the area free for the next boater.

### **Long-term moorings**

Unless you are planning to continuously cruise around the waterway network, you must have a permanent mooring site for your boat. If you are intending to live on your boat, you should have an officially designated **residential mooring** (with planning permission from the local authority). If



you are looking for somewhere to moor your boat, and only intend to use it occasionally or for leisure purposes, you will need a **non-residential/leisure mooring**. Moorings are operated by both British Waterways and other private operators and range from fully serviced offline marinas to basic towpath moorings. BW moorings are non-transferable.

### **Winter moorings**

Some of our visitor moorings are suitable for winter moorings during the stoppage season, subject to availability. Please contact the London Office for further information and prices.

Further details of both British Waterways' and privately operated moorings can be found at our website [www.waterscape.com](http://www.waterscape.com)

## OTHER WATERWAY USERS

The waterways in and around London are a place of leisure and recreation used by many people for a variety of activities. All visitors are asked to respect the waterway environment and other users to ensure the waterways can be enjoyed by everyone.

### Anglers

Most of London's canals and rivers are available for angling and the majority are leased to clubs who control day-to-day fishing on their stretch. Anglers may not fish at locks, landing stages, bridges, water points, turning points or designated moorings e.g. visitor moorings. When mooring up elsewhere, please avoid stopping near an angler. If you encounter a fishing match when cruising, please remember to maintain a steady, slow speed and keep to the centre of the navigation.

For a copy of BW London's angling leaflet visit [www.waterscape.com](http://www.waterscape.com) or contact the London office.

### Pedestrians and Cyclists

Pedestrians have priority over cyclists on the towpath and considerate cycling is permitted providing the towpath code of conduct is followed. Cyclists on towpaths in London do not need to carry a permit. All users should give way to oncoming users at bridges. Some bridges have poor visibility, so to avoid a collision check that someone isn't

already coming through. Cyclists should slow down, ring with 'Two Tings' and let other users through the bridge before continuing.



Please note cyclists no longer have to dismount to go under a bridge. Pedestrians should listen out for the Two Tings warning from cyclists which is not an order to get out of the way, but a signal that they are there.

British Waterways London recently launched the 'Two Tings' campaign which promotes safe, shared use of the towpath. For further details about the Two Tings campaign and the towpath code of conduct in London visit [www.waterscape.com](http://www.waterscape.com)

### Events

Many events take place on London's waterways, including boat rallies and gatherings. For further information visit [www.waterscape.com](http://www.waterscape.com) or contact the London office.



# LICENCES

All vessels on British Waterways' navigations are required to have a licence. The fee depends on the length of vessel, the type of licence and the duration required. Short term licences are available for either one week or one month (or multiples thereof). Long term licences are available for 3, 6 or 12 months.

For pleasure cruising on the canals and river navigations owned or managed by British Waterways you will require a Pleasure Boat Licence. This covers the 2,000 miles of our waterways. If you only wish to cruise on the River Lee and/or River Stort Navigations, you can purchase a River Only Licence. If you wish to cruise the non-tidal River Thames or the River Medway without limit over 12 months in addition to cruising our waters you can buy a Gold licence.

If you wish to use your boat for business purposes including renting out your boat, use as a trading craft, passenger boat or workshop you will need a valid Business Licence. Please contact our Leisure Business Team to discuss your plans and to obtain advice on the correct type of licence.

If you have a River Only Licence but wish to visit the canals in London including the Hertford Union Canal and transit to and from canal festivals such as Cavalcade in Little Venice, you will need to purchase a Short Term Canal Licence for the duration of your trip. You will receive a 50% discount on the normal 1 week or 1 month licence fee. If you are a short term visitor to our waterways from another navigation such as the River Thames you can purchase a short term licence in advance of your visit. You can do this in the same way as applying for a long term licence. Alternatively, short term licences can be purchased at entry points into the BW network, such as Thames Lock or Limehouse Basin.

For both long term and short term licences you need to provide copies of a current Boat Safety Certificate and your Insurance Certificate when you apply for your licence. You can apply for a licence in person at one of the offices listed on the opposite page, or you can request an application form by calling our national Customer Service Team on 01923 201 120 or download an application form from our website at [www.waterscape.com](http://www.waterscape.com)

If you are renewing an existing licence and your boat safety certificate and insurance are still valid, and you are paying by credit card, you can renew your licence online at [www.waterscape.com/renewal](http://www.waterscape.com/renewal)

For long term licences you will need to have a valid mooring under the British Waterways Act 1995 (details can be found in the 'Private Pleasure Boat Long Term Licences' booklet which can be obtained from the London office or via our website at [www.waterscape.com/licensing](http://www.waterscape.com/licensing)).

If the vessel is to be used for purposes other than pleasure cruising, you will need a different type of licence to cover that activity. For further details contact the London office.

## Patrolling our canals and rivers

Our dedicated team of patrol officers regularly checks the 100 miles of canals and rivers in the London area to ensure that all craft are displaying a valid British Waterways licence and are adhering to our terms and conditions. With high demand for visitor moorings in the Capital, our mooring sites are regularly inspected to ensure that no boat overstays its welcome. On the ground enforcement means that our patrol officers have the authority to serve and action enforcement notices on unlicensed boats. Local patrol staff are backed up by an enforcement co-ordinator and central legal team.

## Keeping the waterways safe

Patrol officers also liaise with local police and community groups to ensure they know about the canal network and familiarise themselves with waterways in their area. Any issues, such as anti-social behaviour and crime, are tracked and the police and local authorities are informed of any problem spots. See page 9 for details about reporting incidents.



### How to obtain a licence

You can apply for any BW licence online at [www.waterscape.com/licensing](http://www.waterscape.com/licensing) or obtain a short-term licence in person at one of the offices listed

below, or by calling the British Waterways London office. For a list of non-BW licence issuers please refer to the table of facilities on pages 17-19.

<b>British Waterways - Paddington Office</b>	<b>Opening times</b>	
Jena, Paddington Information Boat, moored by Starbucks Café, Sheldon Square, Paddington Central, London, W2 6TT	09:30 - 16:30 Monday to Friday	020 7985 7200
<b>British Waterways - Brentford Office</b>	<b>Opening times</b>	
Harbour Master's Office, 24 Canute House, Durham Wharf Drive, Brentford, TW8 8HP	08:30 - 13:00 and 13:30 - 16:30 Monday to Friday	020 7985 7780
<b>British Waterways - Thames Lock Office</b>	<b>Opening times</b>	
Dock Road, Brentford, TW8 8AG	Manned: 1 Apr – 30 Sep, two hours either side of high tide between 08:00 – 18:00. Pre-booking required at all other times. See Tidal Locks Availability leaflet for further details.	020 8568 2779
<b>British Waterways - Limehouse Lock Office</b>	<b>Opening times</b>	
Harbour Master's Office, Limehouse Lock, 46 Goodhart Place, London E14 8EG	Manned: Summer 1 Apr - 30 Sep 08:00 - 18:00 Winter 1 Oct - 31 Mar 08:00 - 16:00 Open every day except Christmas Day.	020 7308 9930
<b>British Waterways - Docklands Office</b>	<b>Opening times</b>	
420 Manchester Road, London E14 9ST	09:00 – 17:00 Monday to Friday	020 7517 5550

## CONTINUOUS CRUISING



Moorings are normally essential for boat owners as you are legally required to have a permanent place to keep your boat when you are not on the move - whether it's a fully serviced marina or simply a spot on the towpath. However, if you have no ties (such as jobs or children at school), you can opt to cruise the canals non-stop, never staying at the same place for more than a fortnight. British Waterways has a special set of guidelines for these 'continuous cruisers'. Continuous cruising means genuine, progressive journeys around the network, with no overstay on visitor and temporary moorings.

Full details of our continuous cruising policy are available at:

[www.waterscape.com/useful-downloads](http://www.waterscape.com/useful-downloads)

British Waterways reserves the right to ask you for evidence should we have reason to believe you are not adhering to the continuous cruising guidelines.

**NB: You must obey local signs and regulations restricting mooring at particular locations. These take precedence over the entitlements mentioned above.**



## SAFETY

Safety is British Waterways' top priority and we are keen to ensure that the waterway network is safe and secure. British Waterways has issued a set of customer service standards which includes 45 safety standards.

These standards cover safety for the following aspects of the navigation: bridges, channel and winding holes, landings and moorings, locks, lighting, signage and navigation aids, access points and tunnels.

To view all customer service and safety standards visit [www.britishwaterways.co.uk](http://www.britishwaterways.co.uk) and enter customer service into the search box.

### Emergencies

Please contact British Waterways London immediately if you experience problems such as jammed lock gates, unusually low levels of water, obstructions and so on. If possible, pinpoint your location to help us deal with your call.

- During office hours contact the local London office for all issues: 020 7985 7200
- Outside office hours call the British Waterways Emergency Helpline ('Freephone Canals'): 0800 4799947
- For pollution incidents call the Environment Agency: 0800 807 060
- If you see a sick or injured animal or bird call the RSPCA: 0300 1234 999
- For other non-navigational emergencies call 999

### Incident Reporting

BW welcomes feedback from all of our customers, particularly where they may have encountered an incident while visiting the waterways. Visitor incident report forms can be downloaded from [www.britishwaterways.co.uk/responsibilities/safety/visitor\\_incident\\_reporting.html](http://www.britishwaterways.co.uk/responsibilities/safety/visitor_incident_reporting.html)



Please also inform the local police so that they have a record of the incident and take action if necessary. Reporting incidents to the police also helps them to establish a better picture of problem areas.

### Planned Stoppages

Planned stoppages are usually held between October and March and are necessary for carrying out repairs to the waterways. Up to date stoppage information is listed on [www.waterscape.com/stoppages](http://www.waterscape.com/stoppages) or call the London office for details.

### Emergency Stoppages

Emergency stoppages may be necessary at any time of the year. Visitors to [www.waterscape.com](http://www.waterscape.com) can register to receive notification of emergency stoppages via email. Check with the local waterway office before setting out on your journey.

## OTHER WATERWAYS



The Grand Union Canal is the gateway to the rest of the British Waterways' 2,000 mile canal network. The northern end gives boaters access to destinations such as Birmingham, Liverpool and Manchester, while to the south, its junction with the Thames leads to Henley, Oxford and the Kennet & Avon Canal.

### **Procedure for booking your passage to and from the Thames**

The tidal locks at Bow, Limehouse and Brentford can only be used when British Waterways staff are in attendance. All boaters are requested to contact the appropriate lock office to give at least 24 hours advance notice of their journey. Bookings can be made seven days a week between 8am and 4pm. If leaving a message, please leave the date and time of your call, a contact name, the boat's name and a telephone number we can contact you on. Please also state which lock you would like to use, the direction in which you will be travelling and date and time locking is required.

All bookings must be confirmed with lock office staff who will also be able to advise you on local conditions that might affect your journey. British Waterways

reserves the right to refuse a boat entry onto our waterway network. Please use the free Tidal Locks Availability leaflet and upstream, downstream or estuary editions of the London Tideway Handbook available from BW London offices and via web download at [www.waterscape.com/useful-downloads](http://www.waterscape.com/useful-downloads).

### **Bow Back Rivers**

The towpaths and navigations which form part of the Olympic Park around Stratford will be closed until after the 2012 Games. These include the waterways which make up the Bow Back Rivers – the Old River Lea, City Mill River, Waterworks River, Bow Back River and Pudding Mill River. The new Prescott Lock will restore the Bow Back Rivers creating a green gateway for barges entering the Olympic Park and reviving water transport in the area for the first time in 50 years. The lock is part of a wider strategy to



maximise the use of rivers in the area for wildlife, navigation and people, creating a thriving waterway legacy. Construction of the lock will be complete in autumn 2008. For further information and updates visit [www.britishwaterways.co.uk/olympics](http://www.britishwaterways.co.uk/olympics)

#### **Other navigation authorities in London**

**The Port of London Authority (PLA)** manages the tidal Thames downstream of Teddington Lock. You do not need a licence for this section but there are rules of navigation you must comply with. Details are available in the PLA's free guide: 'The Tidal Thames, A Guide for Users of Recreational Craft'.

Boaters are advised that from 1 September 2006 General Directions from the PLA came into force making it compulsory for all boats over 13.7m (45ft) using the tidal Thames to be equipped with and use VHF radio. For more information contact the PLA.

**The Environment Agency (EA)** manages the Thames upstream of Teddington Lock and a licence is required for this part of the Thames. Contact the EA directly for further information.

#### **Transit to the non-tidal Thames via canal**

Customers with vessels which have a BW River Only Licence will need to purchase a short term Canal and River Licence to cover the period they are on the canal network. This includes vessels travelling from the Rivers Lee and Stort who wish to access the Thames at Brentford via the Regent's Canal. A 50% discount is available on the normal 1 week or 1 month licence fee. **For further information contact the London office.**

#### **London Docklands**

If you wish to visit London Docklands, bookings must always be made in advance. As the waterspace comprises working docks, only boaters with a confirmed berth or mooring space can come through the locks. However, visitors are welcome during special events which are held during the summer (please check the events listings on [www.waterscape.com](http://www.waterscape.com)) and organised club visits are possible.

# LOCKS

The majority of British Waterways London's locks are manual and require a windlass. However, Brentford Gauging Locks on the Grand Union Canal and all locks between Old Ford and Rammey Marsh (except Pickett's Lock) on the River Lee are mechanised and require a BW key.

Operating instructions are printed on the consoles and anti-vandalism devices have been fitted over some paddle gears. Your BW key will remove these so you can operate the lock and you should ensure the protective covers are replaced after use. Windlasses and BW keys can be purchased from the local waterway office or refer to the table of facilities on pages 17-19 for other suppliers.

## Sharing Locks

Locks on the Grand Union Canal, Regent's Canal and River Lee Navigation should be shared wherever possible. Lock gates and paddles should always be closed after use to preserve water levels.

## Do's and Don'ts

### Do's

- Do share locks with other boats.
- Do check the cill markings when using a lock.
- Do report any defects or problems to British Waterways.
- Do report any anti-social behaviour/crime to the police and send us a visitor incident report.
- Do be considerate of other users and local residents.

### Don'ts

- Don't drop lock paddles.
- Don't force lock gates open with your boat.
- Don't run your engine in gear whilst moored.
- Don't leave gates and paddles open after using a lock.

## London region waterway dimensions

The navigational depth on these waterways is, on average, 1.15m (3'6") although in some places it is significantly deeper. On some stretches of canals and natural rivers it may be shallower near the banks or where siltation has occurred.

On the River Stort Navigation, if your vessel is close to reaching the maximum headroom, please take extra care in conditions of heavy rain or flood since water levels may rise considerably in a very short period of time.



Brentford High Street Bridge on the Grand Union Mainline has limited headroom, which is significantly restricted during high water.

**N.B Locks on the River Stort Navigation are narrower than on the River Lee, Regent's Canal or Grand Union Canal. Craft should not lock through side by side.**

## MAXIMUM CRAFT DIMENSIONS

<b>Grand Union Canal</b>	Length	Beam	Headroom
Brentford Basin to Berkhamsted (Lock 54)	21.95m (72')	4.27m (14')	2.49m (8'2")
Slough Arm	21.95m (72')	4.27m (14')	2.58 (8'5")
Paddington Branch	21.95m (72')	4.27m (14')	2.74m (9')
<b>Regent's Canal</b>	21.95m (72')	4.27m (14')	2.79m (9'2")
<b>Hertford Union Canal</b>	21.95 (72')	4.27m (14')	2.59m (8'6")
<b>Limehouse Cut</b>	26.82m (88')	5.79m (19')	2.35m (7'7")
<b>River Lee Navigation</b>			
River Thames to tail of Old Ford Locks	26.82m (88')	5.79m (19')	2.05m (6'9")
Tail of Old Ford Locks to Ponders End	26.82m (88')	5.79m (19')	2.05m (6'9")
Ponders End to Hertford	25.9m (85')	4.80m (5'9")	2.05m (6'9")
<b>River Stort Navigation</b>	25.9m (85')	3.96m (13')	2.05m (6'9")
<b>London Docklands</b>	178m (584')	24.4m (80')	Unlimited

The navigational depth on these waterways is, on average, 1.15m (3'6") although in some places it is significantly deeper. On some stretches of canals and natural rivers it may be shallower near the banks or where siltation has occurred. These dimensions allow for a comfortable fit under bridges and through locks.



## CARING FOR THE ENVIRONMENT

BW wants to conserve and enhance the environment of the waterways as an essential part of achieving its vision. It is the quality and sustainability of the waterway environment that will attract people to them and ensure they become increasingly valued as a national asset.

Some areas of canal may receive designations such as conservation area and SSSI (Site of Special Scientific Interest). The Countryside and Rights of Way Act places a duty on British Waterways to further the nature conservation interest of SSSIs. You can help British Waterways fulfil this duty and contribute towards the protection, preservation and enhancement of habitats and species that live in harmony with the canals by following a few basic guidelines.

Next time you visit our waterways, watch out for wildlife. British Waterways ecologists are always interested to hear what you have spotted and any information will be used positively to encourage the diversity of wildlife on the canal system. One day maybe you won't have to look so hard for it!

### **Use the canal sensitively**

Please slow down. Boat traffic has the potential to damage sensitive aquatic environments. Slower boats cause less disturbance in the natural environment, minimising wash and turbidity (cloudiness of water) which reduces the amount of light penetrating through the water and increases sediment deposition on leaves. Moor at suitable locations to preserve soft banks that host an intricate range of aquatic and water loving plant and animal species. Do not run your engine in gear as it erodes the soft bank.



### **Preventing pollution from sewage, wastewater, diesel and oil**

By following a few simple guidelines you can help prevent pollution incidents. On-board toilets must have the facility to hold waste and must not be discharged overboard. Specialist pump-out facilities and chemical sewage disposal sites are available along the waterway and are listed on pages 17-19.

Unfortunately, wastewater from sinks and showers is generally not held onboard but discharged directly into the watercourse. Please use environmentally friendly detergents. Waste food, cooking oil and fat should be put in the bin not down the sink. Engine oil should be disposed of in official used-oil banks available at Little Venice, Limehouse and Docklands. Be aware of the accumulation of excess oil in the drip tray or bilge. This should be removed using oil absorbent materials, not pumped into the waterway. When refuelling your boat avoid overfilling the tank, keep a rag handy to mop up any spillage.

If you have a solid fuel heater please use smokeless fuel when possible. If a pollution incident occurs contact British Waterways and the Environment Agency immediately.

### **Disposing of rubbish and recycling**

Refuse and recycling points are provided along the waterways, in marinas and at official moorings. Please refer to the table of facilities on pages 17-19 for refuse disposal points. Recycling points near to the canal are listed in the table opposite.

By taking all your waste with you, not overfilling small bins and even picking up other people's litter you are contributing towards the cleanliness of the environment. Rubbish is not only unsightly and may smell unpleasant, it can cause damage to boats, kill wildlife and attract unwanted animals such as rats.

## RECYCLING

LOCATION	OPENING TIMES	NEAR TO
<b>Reuse and Recycle Centre</b> Rigby Lane, Hayes, Middlesex, UB3 1ET	Daily	0.1km Stockley Bridge
<b>Tesco</b> Bulls Bridge Ind Estate, Hayes, UB2 5NB	Anytime	0.1km Tesco Visitor Moorings 0.1km Willow Wren Moorings 0.5km Bulls Bridge Moorings
<b>Norwood Green Road</b> Norwood Green, Southall, UB2 4LA	Anytime	0.9km Norwood Top Lock
<b>Somerfields Car Park</b> High Street, Brentford, TW8 0JG	Anytime	0.4km Brentford 0.2km Thames Lock 0.2km
<b>Sainsbury's</b> 2 Canal Way, Ladbroke Grove, W10 5AA	Anytime	Ladbroke Grove
<b>BW recycling point</b> Delamere Terrace, Westbourne Terrace Road, Little Venice, W2 6ND	Anytime	0km Little Venice
<b>Recycling point</b> Junction Oval Road and Gloucester Avenue, NW1 7AT	Anytime	0.1km Cumberland Basin 0.5km Camden Locks
<b>Recycling point</b> Eagle Wharf, opposite the lofts, N1 7ED	Anytime	0km Sturt's Lock
<b>Recycling point</b> Corner of Wennington Road and Grove Road, E3	Anytime	0.2km Old Ford Lock (Regent's)
<b>Reuse &amp; Recycling Centre Northumberland Wharf</b> Yabsley Street, Isle of Dogs, E14 9RG	Daily	0.2km Docklands
<b>BW recycling point</b> Limehouse Basin off Narrow Street	Anytime	0km Limehouse Basin 0.8km Cannon Workshop
<b>Tesco</b> Bromley-by-Bow	Anytime	0.6km Bow Locks
<b>Council recycling point</b> Bream Close, N17	Anytime	0.2km Hale Wharf
<b>Tottenham Reuse and Recycling Centre</b> Park View Road, Tottenham, N17	Daily	0.2km Hale Wharf 0.8km Stonebridge Lock
<b>Recycling Centre</b> Brooker Road, Waltham Abbey EN9 1JU	Daily	0.6km Hazelmere Marina
<b>Hoddesdon Waste Recycling Centre</b> Pindar Road, Hoddesdon, EN11 0BZ	Daily	0.8km Feilde's Weir
<b>Recycling Centre</b> Temple Bank off River Way, Harlow CM20 2DY	Daily	0.5km Harlow Lock
<b>Ware Household Waste Recycling</b> West Mill Road, Ware, SG12 0EL	Daily	1km Ware Lock

This table gives a selection of recycling points along the London waterway network, most of which are operated by third parties.

## USEFUL TELEPHONE NUMBERS & WEBSITES

<b>British Waterways</b>		
London (Paddington)	<a href="http://www.britishwaterways.co.uk/london">www.britishwaterways.co.uk/london</a> <a href="http://www.waterscape.com">www.waterscape.com</a>	020 7985 7200
Brentford		020 7985 7780
Docklands		020 7517 5550
<b>Locks</b>		
Limehouse Lock		020 7308 9930
Thames Lock, Brentford		020 8568 2779
Bow Locks		020 7308 9930
West India Dock Lock, Docklands		020 7517 5550 020 7987 7260
<b>Other British Waterways Numbers</b>		
BW Head Office	<a href="http://www.britishwaterways.co.uk">www.britishwaterways.co.uk</a> <a href="http://www.waterscape.com">www.waterscape.com</a>	01923 226 422
Customer Services		01923 201 120
Boat Safety Scheme	<a href="http://www.boatsafetyscheme.com">www.boatsafetyscheme.com</a>	01923 201 278
<b>Other useful numbers</b>		
Environment Agency, General Number	<a href="http://www.environment-agency.gov.uk">www.environment-agency.gov.uk</a>	08708 506 506
Port of London Authority	<a href="http://www.portoflondon.co.uk">www.portoflondon.co.uk</a>	01474 562 200
Lee Valley Regional Park Authority	<a href="http://www.leevalleypark.org.uk">www.leevalleypark.org.uk</a>	01992 717 711
RSPCA	<a href="http://www.rspca.org.uk">www.rspca.org.uk</a>	0300 1234 999
Inland Waterways Association	<a href="http://www.waterways.org.uk">www.waterways.org.uk</a>	01923 711 114
The Waterways Trust	<a href="http://www.thewaterwaystrust.co.uk">www.thewaterwaystrust.co.uk</a>	01452 318 220
Inland Waterways Advisory Council	<a href="http://www.iwac.org.uk">www.iwac.org.uk</a>	01452 318 220

For general boating information and boaters' guides to the whole BW network visit the boating pages on [www.waterscape.com](http://www.waterscape.com)

<b>EMERGENCY TELEPHONE NUMBERS</b>	
BW Emergency Helpline (Freephone Canals)	0800 47 999 47
Environment Agency Incident Hotline	0800 807 060
Environment Agency Floodline	0845 988 1188



# BOATING FACILITIES AVAILABLE

## KEY

VM-BW - Visitor mooring, run by BW (14 day maximum stay)

VM-P - Visitor mooring, run privately

SSM - Stop & Shop mooring (24h maximum stay)

○ - Visitor mooring must be pre-booked

● - Indicates facility is available

Navigation	Visitor mooring / Stop & Shop mooring	Elsan point	Pump out	Water point	Diesel	Gas	Electricity	Rubbish disposal	Toilet	Shower	Laundry	Public telephone	Shops nearby	Pub / Cafe nearby	Boat Services	Chandlery	BW Keys / Windlasses available	BW Licence issued	Slipway	Craneage	Dry docks	Wet docks	Holiday & Conference hire boats	Trip & Restaurant boat	Railway or Train station	Tube station	Docklands Light Railway	Winding hole	Oil disposal
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Grand Union Main Line	Batchworth VM - BW	020 7985 7200	GU	14d																											
	Springwell VM - BW	020 7985 7200	GU	14d																											
	Harefield Marina - P	01895 822036	GU	○	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
	Widewater VM - BW	020 7985 7200	GU	24h									●	●																	
	Denham VM - BW	020 7985 7200	GU	14d																											
	Denham Marina - P	01895 239811	GU	○	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	
	Swan & Bottle. Towpath VM - BW	020 7985 7200	GU	24h									●	●	●											●					
	Browns Meadow VM - BW	020 7985 7200	GU	14d											●																
	Uxbridge Boat Centre - P	01895 252019	GU	○	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Cowley North Towpath VM- BW	020 7985 7200	GU	14d	●		●			●				●	●	●															
	Cowley South VM - BW	020 7985 7200	GU	24h	●		●			●				●	●	●															
	High Line Yachting at Packet Boat Marina - P	01753 651496	GU	○				●	●						●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Packet Boat Marina - BWML	020 7480 9022	GU	○	●	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	High Line Yachting, Iver (Slough Arm)- P	01753 651496	GU-S	○	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	ENS Powell, Bulls Bridge - P	07836 620800	GU	○											●							●	●							●	●
	Bulls Bridge VM - BW	020 7985 7200	GU	24h			●						●	●	●															●	●
	MSO Marine, Thames Lock, Brentford - P	020 8560 5159	GU	○			●							●	●	●				●	●	●	●			●					
Thames Lock VM - BW (semi-tidal)	020 7985 7200	GU	24h									●	●	●											●						

## BOATING FACILITIES AVAILABLE

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VM-BW - Visitor mooring, run by BW (14 day maximum stay)

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				Navigation	Visitor mooring / Stop & Shop mooring	Elean point	Pump out	Water point	Diesel	Gas	Electricity	Rubbish disposal	Toilet	Shower	Laundry	Public telephone	Shops nearby	Pub / Cafe nearby	Boat Services	Chandlery	BW Keys / Windlasses available	BW Licence issued	Slipway	Craneage	Dry docks	Wet docks	Holiday & Conference hire boats	Trip & Restaurant boat	Railway or Train station	Tube station	Docklands Light Railway	Winding hole	Oil disposal				
Grand Union Paddington Branch	Uxbridge Road, Southall. SSM - BW	020 7985 7200	GUP	24h																																	
	Willowtree Marina, Yeading - P	020 8841 6585	GUP	○	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●						●								
	Greenford (Black Horse Pub) VM - BW	020 7985 7200	GUP	14d				●										●	●	●										●	●						
	Alperton VM - BW	020 7985 7200	GUP	12h														●	●	●											●						
	Alperton VM - BW	020 7985 7200	GUP	14d														●	●	●												●					
	West London Motor Cruising Club, Alperton - P	020 8866 9581	GUP	○														●	●	●												●					
	Highline Yachting, Northolt - P	01753 651496	GUP	○	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●													
	Kensal Green VM - BW	020 7985 7200	GUP	14d														●	●	●											●	●					
	Kensal Green SSM - BW	020 79857200	GUP	4h														●	●	●											●	●					
	Little Venice VM - BW	020 7985 7200	GUP	14d	●	●	●	●					●	●				●	●	●											●	●			●	●	
Paddington Basin VM - BW	020 7985 7200	GUP	7d														●	●												●	●			●			
Regent's Canal	Camden VM - BW	020 7985 7200	RE	7d													●	●	●											●	●			●			
	Camden SSM - BW	020 7985 7200	RE	4h														●	●	●										●	●			●			
	St Pancras Cruising Club - P	020 7278 2805	RE	○	●	●	●					●	●	●				●	●	●	●						●	●		●	●			●			
	Islington VM - BW	020 7985 7200	RE	14d														●	●	●											●			●			
	Parnell Road - SSM - BW	020 7985 7200	RE	24h														●	●	●																	
	Victoria Park VM - BW	020 7985 7200	RE	14d	●		●					●	●					●	●	●																	
	Johnson's Lock - SSM - BW	020 7985 7200	RE	2h														●	●																		
	Limehouse Basin VM - BW	020 7308 9930	RE	24h	●	●	●											●	●											●			●	●			
	Limehouse Marina - BWML	020 7308 9930	RE	○	●	●	●					●	●	●	●	●		●	●											●			●	●			

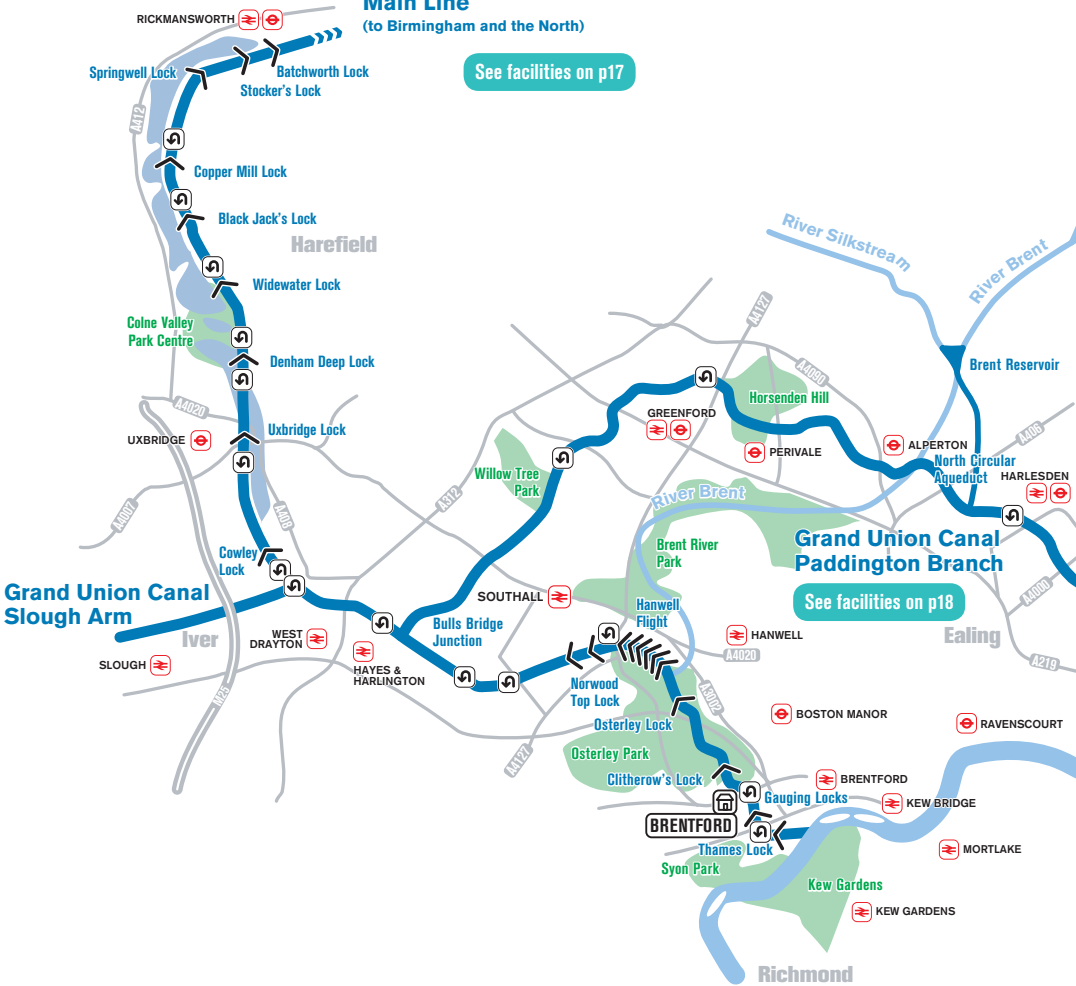
River Lee Navigation	Bow Locks - BW	020 7985 7200	LN	14d		•														•				
	Three Mills VM - BW	020 7985 7200	LN	24h							•									•	•			
	Old Ford Lock (River Lee Navigation) - BW	020 7985 7200	LN	O	•	•			•	•										•	•	•		
	Lee Valley Marina, Springfield - P	020 8806 1717	LN	O	•	•	•	•	•	•	•	•	•	•	•	•	•	•						
	Tottenham Lock - BW	020 7985 7200	LN	O			•					•	•	•							•	•		
	Stonebridge Lock - BW	020 7985 7200	LN	14d	•	•	•			•	•	•	•								•			
	Ponders End Lock - BW	020 7985 7200	LN	14d			•			•											•			
	Enfield Lock VM - BW	020 7985 7200	LN	14d							•	•										•		
	Ramsey Marsh Lock - BW	020 7985 7200	LN	14d																		•		
	Hazelmere Marina, Waltham Abbey - BW	020 7985 7200	LN	14d	•	•	•			•	•				•							•		
	Cheshunt VM - BW	020 7985 7200	LN	14d							•	•	•									•		
	Broxbourne VM - BW	020 7985 7200	LN	14d							•	•	•									•		
	Lee Valley Boat Centre, Broxbourne - P	01992 462085	LN	O	•	•		•	•			•	•	•							•	•		
	Feilde's Weir VM - BW	020 7985 7200	LN	14d	•		•			•														
	Stanstead Abbots VM - BW	020 7985 7200	LN	7d							•	•	•									•		
	Stanstead Abbots VM - BW	020 7985 7200	LN	14d							•	•	•									•		
	Lee Valley Narrowboat Co, Stanstead Abbots -P	01920 870068	LN	O			•		•														•	
	Lee Valley Marina, Stanstead Abbots - P	01920 870499	LN	O	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•			•	
	Ware VM - BW	020 7985 7200	LN	14d							•	•	•									•		
Ware Town SSM - BW	020 7985 7200	LN	24h							•	•	•									•			
Hertford Town VM - BW	020 7985 7200	LN	14d							•	•	•									•			
Lee Valley Narrowboat Co, Hertford Basin - P	01920 870068	LN	O	•		•		•			•	•	•									•		
River Stort Navigation	Roydon Mill Leisure Park - P	01279 792777	SR	O	•		•	•	•	•	•	•	•									•		
	Roydon VM - BW	020 7985 7200	SR	14d							•	•	•									•		
	Burnt Mill Lock VM - BW	020 7985 7200	SR	14d			•				•	•										•		
	Harlow Mill VM - BW	020 7985 7200	SR	48h			•				•	•	•										•	
	Hallingbury Mill Marina - P	01279 723568	SR	O	•	•	•	•	•	•	•	•	•		•		•	•			•			
	Sawbridgeworth Moorings - P	01279 600806	SR	O	•		•				•	•	•										•	
	Sawbridgeworth VM - BW	020 7985 7200	SR	14d							•	•	•										•	
	Bishop's Stortford VM - BW	020 7985 7200	SR	14d	•	•	•			•	•		•	•	•								•	

# GRAND UNION CANAL

## Grand Union Canal Main Line

(to Birmingham and the North)

See facilities on p17



- This map is not to scale. Please use these distances as a guide.
- Please allow at least 15 minutes per lock in addition to cruising time and allow extra time during the holiday season.
- Speed limit is 4mph.
- As a courtesy to other boaters, when approaching and passing moored vessels, please slow down to a speed which does not create a bow wave.

**KEY**

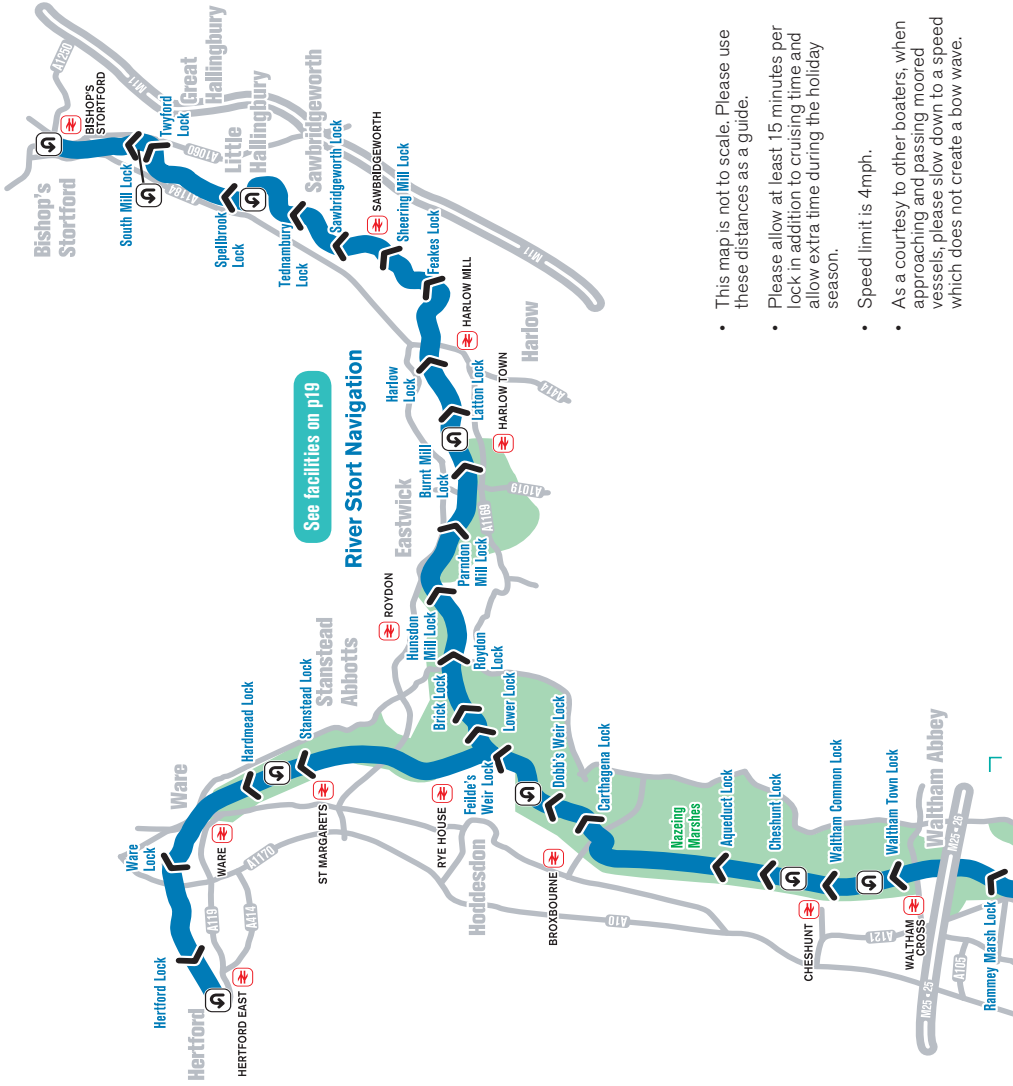
- Managed by British Waterways
- Canal continues
- Tunnel
- Other Waterways
- Ware Lock & Lock Name
- Parkland
- Wetland
- Winding hole
- British Waterways Main Office
- British Waterways Local Office
- Motorway
- Main roads
- National Rail Station
- London Underground Station
- Docklands Light Railway Station



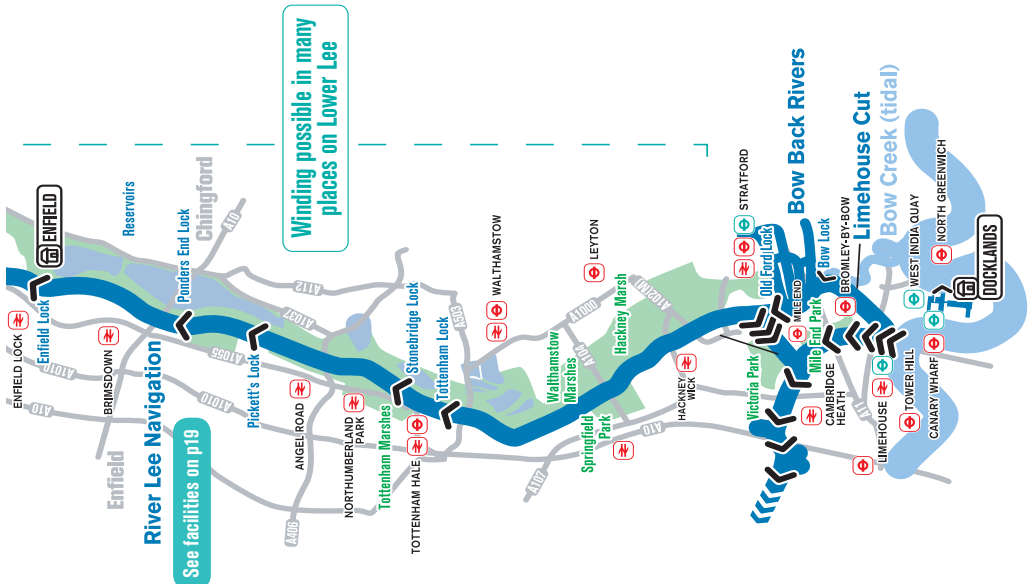
See facilities on p18

See facilities on p19

# RIVERS LEE AND STORT



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- Please allow at least 15 minutes per lock in addition to cruising time and allow extra time during the holiday season.
- Speed limit is 4mph.
- As a courtesy to other boaters, when approaching and passing moored vessels, please slow down to a speed which does not create a bow wave.



KEY	
	Managed by British Waterways
	Canal continues
	Tunnel
	Other Waterways
	Ware Lock
	Lock and Lock Name
	Parkland
	Weiland
	Winding hole
	British Waterways Main Office
	British Waterways Local Office
	Motorway
	Main roads
	National Rail Station
	London Underground Station
	Docklands Light Railway Station

	Miles	Locks
<b>Grand Union Main Line</b>		
Stockier's Lock to Cowley Lock	7.75	7
Cowley Lock to Bull's Bridge Junction	4.5	0
Bull's Bridge Junction to Brentford Gauging Locks	6	10
<b>Grand Union Slough Arm</b>	5	0
<b>Grand Union Paddington Branch</b>	14.25	0
<b>Regent's Canal</b>	8.5	12
<b>River Lee Navigation</b>		
Limehouse Basin to Enfield Lock	13	6
Enfield Lock to Hertford	14.75	12
<b>River Stort Navigation</b>		
Felides Weir to Bishop's Stortford	13.75	15

This guide to boating in and around London gives you all the specific information you need to know about London's waterways, including useful facts, facilities, hints and tips and advice on cruising around the Capital.

**waterscape.com**

Waterscape.com is a comprehensive website which provides national waterway information across all navigation authorities. Log on for the latest news and information about cruising the network and discover the very best of the UK's waterside cities and countryside.

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We welcome feedback on all our publications. If you have any comments or suggestions about this guide **please email: [enquiries.london@britishwaterways.co.uk](mailto:enquiries.london@britishwaterways.co.uk)**. Produced with thanks to London representatives of IWA and NABO for their assistance with this publication.



**British  
Waterways  
London**

Every care has been taken to ensure the accuracy of all information given in this guide and British Waterways London does not accept responsibility for any changes that may have occurred since going to press. Walking alone in isolated areas is not recommended.

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