Commentary:

Overall the performance framework bulletin shows PSD and the force in a positive light. The area of force appeals is noteworthy with only 17% upheld in the financial year with only 18 days on average to complete an appeal. It is expected however that this figure may increase in the next bulletin.

It is recognised that the average number of days to finalise allegations by investigation has increased slightly when compared to the same period last year and is worse than both the national and MSF figures. The department has been working hard to improve this figure and it is expected that this figure will reduce by the next performance review. The Service Delivery Unit Inspector has been tasked with overseeing this reduction which should be achieved by greater focus on timeliness of investigations within the Basic Command Units.

Where Investigators outside of PSD are identified as not carrying out their investigations expeditiously this will be brought to the attention of their Superintendent, rather than trying to manage the situation from PSD as had previously been the case.

During the period under review there were some reductions in significant areas for the force, namely: Neglect of Duty complaints fell as did the allegations recorded per 1000 employees, along with reductions in the number of IPCC upheld appeals. It is hoped that this trend will continue into the next reporting period.