Response to NHS Chief Executive’s Open Call for Evidence and Ideas

Respondent ID: 257

Organisation name: N/A

Type of response: Online
Respondent ID:
257

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Organisation name:

Please choose the description below that best fits your organisation’s main role:

Foundation Trust

What can the NHS and NHS Commissioning Board learn from national and international best practice to accelerate the pace and scale of adoption of innovations throughout the NHS?

What specific actions do you think national NHS bodies, such as the NHS National Commissioning Board, need to take to encourage and stimulate the successful and rapid adoption and spread of innovations throughout the NHS?

Trusts should be required to set aside a substantial part of their budget, perhaps 5%, to be allocated to service redesign and transformation. This is necessary because a significant barrier to change is that staff and managers cannot see how to implement new configurations of service, whilst maintaining existing arrangements, and meeting existing service targets and performance criteria. Funds protected for service transformation could cover the double running costs incurred during implementation, and facilitate rapid transformation of services. The rapid introduction of new arrangements, providing more effective and efficient services, whilst dramatically shorten the pay-back time for re-couping the investment in service transformation.

Do you have any further comments about accelerating the adoption and spread of innovation in healthcare?

The requirement that all ideas have to be evidence-based is a barrier to involving front-line staff in contributing to service planning and service re-design. Commissioners and service planners should be 'authorised' to accept the value of the professional experience and expertise of senior front-line NHS staff, who have much to contribute to planning activities, based on their practical experience.

We would like to be able to follow up interesting comments and case
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<th>studies. Can we contact you for this purpose?</th>
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<td>Do you want to be kept in touch with the next steps in this process?</td>
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<td>Do you want to be included in a wider community of interest?</td>
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<td>What specific actions do you think local NHS bodies, such as providers and Clinical Commissioning Groups, need to take to encourage and stimulate the successful and rapid adoption and spread of innovations throughout the NHS?</td>
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