Response to NHS Chief Executive’s Open Call for Evidence and Ideas

Respondent ID: 240

Organisation name: NHS Connecting for Health

Type of response: Online
Respondent ID: 240

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Organisation name: NHS Connecting for Health

Please choose the description below that best fits your organisation’s main role:

NHS other

What can the NHS and NHS Commissioning Board learn from national and international best practice to accelerate the pace and scale of adoption of innovations throughout the NHS?

I don't know much about national and international best practice in this arena. Is there such a thing?

What specific actions do you think national NHS bodies, such as the NHS National Commissioning Board, need to take to encourage and stimulate the successful and rapid adoption and spread of innovations throughout the NHS?

I think it's a very reasonable hypothesis to suggest that in the same way good designs come from good designers, good innovation is driven by good innovators. Whether the development of an initial concept itself, a first of type deployment or simply change at a local level to align with work already done elsewhere, the activities are driven by innovators or at the very least those with the appetite (and hopefully aptitude) to innovate. In short, agents of positive change. I am quite certain that comparatively speaking the public sector is rather poorly served in this arena generally. If you want to accelerate the pace and scale of adoption of innovation throughout the NHS, hire and manage proven innovators.

Modern business is agile. By agile they can quickly adjust to changing conditions as and when needed. I'm of the opinion that to be innovative you need to be agile to adapt to change. So for me the question is how do we become agile. This is a simpler question with a simple answer. But simple doesn't mean easy.

Do you have any further comments about accelerating the adoption and spread of innovation in healthcare?
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<tr>
<th>Question</th>
<th>Response</th>
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<tr>
<td>We would like to be able to follow up interesting comments and case studies. Can we contact you for this purpose?</td>
<td>Yes</td>
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<td>Do you want to be kept in touch with the next steps in this process?</td>
<td>Yes</td>
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<td>Do you want to be included in a wider community of interest?</td>
<td>Yes</td>
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<td>What specific actions do you think local NHS bodies, such as providers and Clinical Commissioning Groups, need to take to encourage and stimulate the successful and rapid adoption and spread of innovations throughout the NHS?</td>
<td>Tackle the stakeholders and their agendas. Anecdotally, the technical elements of innovation and change are easy. The human factors rather less so.</td>
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