

## LONDON AMBULANCE SERVICE NHS TRUST OPERATIONAL ARRANGEMENTS - CIVIL EMERGENCIES

### 4.3 LAS Silver Command

- **AMBULANCE INCIDENT OFFICER (AIO) - Call Sign 'Silver Medic'**

May initially be the attendant of the first ambulance at the scene, but he/she will be relieved by a Senior Ambulance Officer as quickly as possible. The Ambulance Incident Officer is responsible for co-ordinating and directing the work of the Service at the scene of a Major Incident. He/she will be clearly identifiable as such, by wearing a silver high visibility jacket bearing the word "AMBULANCE INCIDENT OFFICER". On arrival he/she will relieve the acting Incident Officer of their duties and assume command of all Ambulance Service operations on the scene. He/she will be located at the Silver Command Point through which personnel, technical and material support will be requested as required. Silver is a tactical role and directs all ambulance resources at the scene as required.

The AIO will be assisted by a Forward Control Team who is a member of staff from CAC. This person will act as radio operator, telephonist and scribe for the AIO. They will keep a log of all communications and actions. If there is no FCT the AIO is expected to keep their own log of communications and decisions.

- **AMBULANCE TACTICAL ADVISOR - Call Sign 'Silver Tango'**

This role will be assigned to the Ambulance Emergency Planning Manager. The duties of this Ambulance Officer are to tactically advise the Ambulance Incident Officer of any specialist personnel or equipment that may be necessary to assist in the management of a Major Incident, provide advice and support on matters relating to emergency planning and other ambulance service or NHS requirements. This Officer is also available to offer advice regarding the employment of outside agencies e.g. Local Authority, Military Aid and site specific information.

In the event that the AIO is unavailable it will usually be the Ambulance Tactical Advisor that will command the incident.

- **MEDICAL INCIDENT OFFICER (MIO) - Call Sign 'Silver Doctor'**

The Doctor with overall medical responsibility at the scene. He/she will co-ordinate the work of all medical personnel on scene in liaison with the Silver Incident Officer. He/she will be located at the Silver Command point.

- **SILVER CONTROL**

The Emergency Control Vehicle or Command and Control Vehicle used in support of Silver Medic at the scene.

### 4.4 LAS Bronze Command

- **FORWARD INCIDENT OFFICER(s) - Call Sign 'Bronze Medic'**

The role of the Forward Incident Officer(s) is to manage the scene, under the direction of the Silver Incident Officer. The duties of the Forward Incident Officer include:

- Management and co-ordination of all ambulance and medical personnel at the site
- Ensuring that the liaison is ongoing with other agencies at bronze level

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