

100. I never discussed these issues with Mrs Nelson. However, she initially had the same reluctance to pursue matters as other complainants. I think there may have been a feeling that individuals were better served by making civil claims - lodging the complaint assisted those claims to be made.
101. Ultimately of course, Mrs Nelson did follow through on a number of her complaints. This was, I think, the exception rather than the rule. I think that my involvement somehow encouraged her and gave her confidence that there would be independent supervision of the investigation. I think this was because of my legal background. I was known for my attention to detail, thoroughness and enthusiastic interest in the process.
102. I have been referred to a letter dated 2 July 1998 from myself to Sir Ronnie Flanagan (RNI 202.175). The letter confirms that I was prepared to delay issuing a final statement in respect of the complaints investigations pending "*re-investigation by an officer from an outside police service under my continued supervision and direction*". This was the investigation that was ultimately undertaken by Commander Mulvihill. It was clear from the outset that Commander Mulvihill had been appointed to re-investigate the complaints rather than merely conduct a review. This was what had been agreed with the Chief Constable at our meeting on 1 July 1998. In addition to re-investigating ~~the~~ the existing complaints which Chief Inspector P146 had originally investigated, Commander Mulvihill was also appointed to investigate a number of new complaints which related to the existing complaints.
103. I believed Commander Mulvihill's re-investigations would involve a review of Chief Inspector P146's original investigation, further interviews of those police officers and witnesses previously interviewed by Chief Inspector P146 with a view to questioning the police officers and witnesses in a different way or on different issues and thirdly, an overall review commenting on the problems that had occurred in the original investigation. It is of note that in relation to the final limb, Commander Mulvihill comments in his report on both