Framework for Excellence 2009/10 Employer Views Survey
Frequently Asked Questions (FAQs)

PROVIDER QUERIES

To help you get an instant answer to your questions about the operation of the Employer Views Survey we’ve listed several of our most frequently asked questions. If you have any further questions about the survey, please email us at employerviews@gfk.com.

For queries which are not relating to the survey itself, please contact the LSC at frameworkforexcellence@lsc.gov.uk.

FAQs concerning the Employer list can be found on the survey website: http://ffe.lsc.gov.uk/Surveys/

GENERAL

Q – How does the administration of the Employer Views Survey work?


Q – I have misplaced the questionnaires that I received. What should I do?

A – Print them from the Survey website (http://ffe.lsc.gov.uk/Surveys/) and ensure the correct PIN number is hand-written on to the questionnaires prior to distribution. The PIN number for each employer will be issued to you when we return your updated employer list.

Q – How does the Training Quality Standard (TQS) relate to the Employer Views Survey and the Framework for Excellence?

A – Providers who achieve TQS will automatically be rated as “Outstanding” for Employer Views for the period that the TQS is awarded (normally three years). From the perspective of the Framework, a provisional award for the TQS will be treated as the same as a full award. If a distinct subsidiary of a provider has achieved TQS, then the parent provider would not automatically receive “Outstanding” – unless that subsidiary delivers the provider’s entire employer-facing provision.

If a provider is currently working towards TQS accreditation they must participate in the Employer Views survey until such a time they receive TQS. Once a provider achieves TQS, the Employer Views survey process is stopped.