THE NATIONALITY, IMMIGRATION AND ASYLUM ACT 2002

Physical data: voluntary provision

Iris Recognition Immigration System (IRIS)

Scheme Definition Document
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² Not including British citizens and those with the right of abode, nationals of EEA States or Swiss nationals.
³ Not those who are themselves EEA/Swiss nationals.
1. Introduction

1.1. Under section 127(1) of the Nationality, Immigration and Asylum Act 2002, the Secretary of State may operate a scheme ("the scheme") under which an individual may supply, or submit to the obtaining or recording of, information about his or her external physical characteristics to be used (wholly or partly) in connection with entry to the United Kingdom.

1.2. Using the powers available to him the Secretary of State intends to operate such a scheme. Under the scheme an eligible person who pre-registers his or her iris patterns will be able to use automated barriers (where these are available) to pass through the immigration control on arrival in the United Kingdom. Participation in the scheme will be subject to a person meeting the relevant criteria outlined in this document. Where it is relevant, whether there is sufficient evidence available of a person's previous compliance with the United Kingdom's Immigration Rules will be one of the factors to be taken into account in determining a person's eligibility to participate in the scheme.

1.3. The Secretary of State may amend the detail of the scheme as outlined in this note, including the categories of persons eligible to participate, at any time. In particular, the categories of persons eligible to participate will be kept under review and, if further categories are identified as being suitable for inclusion in the scheme, these will be added.

1.4. The scheme is being introduced to provide fast and secure clearance through the United Kingdom immigration control for regular bona fide travellers. In considering a person's application to participate in the scheme the Secretary of State will consider the circumstances of each case individually, but will keep in mind the overall purpose of the scheme, along with the need to maintain a secure border. The Secretary of State therefore reserves the right to refuse an individual's enrolment application where he considers it right to do so in the interests of the wider integrity and security of the border control, notwithstanding the more specific criteria set out at sections 2.1 to 2.7 inclusive.

1.5. Where a person in one of the eligible categories is refused permission to participate in the scheme he or she will be provided with notification of the decision and with details of how to raise any queries about the decision. Details of how to make a subject access request under the provisions of the Data Protection Act 1998 will also be made available as appropriate.

1.6. Due to the nature of the process on arrival in the United Kingdom, where passengers will need to be capable of passing through a double automated barrier without the assistance of another person, children under the age of eight will not be registered to participate in the scheme. It is further
not recommended, for similar reasons, that children under ten are registered to participate in the scheme but, where relevant, the enrolment officer will discuss the circumstances in individual cases with the parent or legal guardian of the child. In all cases involving a child under the age of sixteen, his or her parent or legal guardian must be present when the request to participate in the scheme is made and, where accepted, when the iris patterns and other information are recorded.

1.7. The iris recognition cameras at the automated barriers on arrival in the United Kingdom will have an operating height range between 1.10 metres and 2 metres.

1.8. The Secretary of State reserves the right to terminate any person's participation in the scheme. For example, termination will take place if a person does not use the automated barrier for a period of 2 years. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's permission to participate in the scheme. Where a person's permission to participate in the scheme has been terminated he or she will be unable to use the automated barrier on arrival in the United Kingdom, and he or she should proceed to the immigration control to be seen by an immigration officer in the usual way.

1.9. Persons who volunteer to have their iris patterns recorded in connection with the scheme may still be examined by an immigration officer on arrival in the United Kingdom under paragraph 2 or 2A (as appropriate) of Schedule 2 to the Immigration Act 1971, their participation in the scheme notwithstanding. They will also remain subject to the controls operated by other border control agencies, such as HM Customs and the police.

**Location of automated barriers and enrolment stations**

1.10. During the first phase of the scheme's implementation, automated barriers will be introduced at a number of ports of entry to the United Kingdom namely,

- Birmingham Airport
- Gatwick Airport (North and South Terminals)
- Heathrow Airport (Terminals One, Two, Three and Four)
- Manchester Airport (Terminals One and Two)
- Stansted Airport

1.11. Immigration officers, who will be known as "enrolment officers" for the purpose of this scheme, acting on behalf of the Secretary of State will carry out the assessment of applications to participate in the scheme. This process will take place at locations to be known as "enrolment stations". During the first phase of the scheme's implementation, it is intended that, in addition to the fixed enrolment stations situated at the locations above, some mobile enrolment stations may also operate.
Enrolment process and data destruction

1.12. During the enrolment application process the iris pattern of each eye will be captured using a camera. The experience is similar to having a photograph taken and the process takes a few seconds to complete in the majority of cases. The iris pattern images will be converted into iris codes, which will be used in the day-to-day operation of the scheme. The iris images will be stored in encrypted form in a secure archive database, to which access will be strictly controlled. A photographic image of the person's face will also be taken.

1.13. Additional information, such as a person's name, date of birth, nationality, gender, passport details and details of his or her immigration status in the United Kingdom will also be recorded as part of the enrolment application process. All personal data, including the record of iris patterns, provided by a person during the enrolment application process and held on the IRIS system will be destroyed after a certain period, if the person is no longer actively participating in the scheme. Further information about data use, retention and destruction may be found at section 4.

Further information about the IRIS scheme is available at www.iris.gov.uk
2.1. PERMANENT RESIDENTS OF THE UNITED KINGDOM

Criteria for enrolment

2.1.1. The person must present to the enrolment officer a valid passport or other travel document satisfactorily establishing his or her identity and nationality or citizenship and

2.1.2. The person must present to the enrolment officer satisfactory evidence that he or she currently has indefinite leave to enter or indefinite leave to remain in the United Kingdom, or that there is no time limit on his or her stay in the United Kingdom and

2.1.3. On the basis of the information before him or her the enrolment officer must be satisfied that there is no reason to doubt that, on the person's next and subsequent arrivals, he or she will qualify to re-enter the United Kingdom as a returning resident.

Period of enrolment

2.1.4. Subject to the above criteria being met, and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers for an indefinite period, although the Secretary of State reserves the right to terminate such a person's permission to use the automated barriers. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.1.5. Where there has been a termination of permission to participate in the scheme, a person who wishes to continue to use the automated barriers will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.

Change in circumstances

2.1.6. If there is any change in the circumstances of a person who has enrolled to participate in the scheme, such as to affect the basis of his or her immigration status, the person must notify an enrolment officer, or an immigration officer, on his or her next arrival in the United Kingdom of that change and must not use the automated barrier. If the person is in the United Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.1.7. In the case of a person in this category, such a change would include no longer residing, or intending to reside, permanently in the United Kingdom,  

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Not including British citizens, those with the right of abode, nationals of EEA States (or their family members) or Swiss nationals (or their family members).
or where the person has left the United Kingdom and not returned within a period of two years.
2.2. PERSONS IN POSSESSION OF LEAVE TO ENTER OR REMAIN IN THE UNITED KINGDOM THAT WAS GRANTED FOR MORE THAN SIX MONTHS, AND WHICH DOES NOT LAPSE ON HIS OR HER GOING TO A COUNTRY OR TERRITORY OUTSIDE THE COMMON TRAVEL AREA

Criteria for enrolment

2.2.1. The person must present to the enrolment officer a valid passport or other travel document satisfactorily establishing his or her identity and nationality or citizenship and

2.2.2. The person must present to the enrolment officer satisfactory evidence that he or she has current leave to enter or remain in the United Kingdom and

2.2.3. The current leave must have been granted for more than six months, and have more than two months remaining and

2.2.4. The enrolment officer must be satisfied that there has been no material change of circumstances since the current leave was granted and

2.2.5. On the basis of the information before him or her the enrolment officer must be satisfied that there is no reason to doubt that on the person's next and subsequent arrivals, within the period for which permission to use the automated barriers will be given, he or she will qualify to re-enter the United Kingdom on the same basis as that for which the current leave was granted.

Period of enrolment

2.2.6. Subject to the above criteria being met, and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers until the date of the expiry of his or her current leave, although the Secretary of State reserves the right to terminate such a person's permission to use the automated barriers. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.2.7. After the expiry of the enrolment period or where, within the enrolment period, there has been a termination of permission to participate in the scheme, a person who wishes to continue to use the automated barriers will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.

Change in circumstances

2.2.8. If there is any change in the circumstances of a person who has enrolled to participate in the scheme, such as to affect the basis of his or her immigration status, the person must notify an enrolment officer, or an immigration officer, on his or her next arrival in the United Kingdom of that change and must not use the automated barrier. If the person is in the United
Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.2.9. In the case of a person in this category, such a change would include no longer pursuing the activity (for example, the course of studies) for which the person’s current leave was granted.
2.3. PERSONS WHO HOLD A CURRENT ENTRY CLEARANCE WHICH IS EFFECTIVE AS LEAVE TO ENTER THE UNITED KINGDOM

Criteria for enrolment

2.3.1. The person must present to the enrolment officer a valid passport or other travel document satisfactorily establishing his or her identity and nationality or citizenship and

2.3.2. The person must present to the enrolment officer a valid United Kingdom entry clearance that has effect as leave to enter and

2.3.3. The validity of that entry clearance must have more than two months remaining at the time of enrolment and

2.3.4. The enrolment officer must be satisfied that there has been no material change of circumstances since the current entry clearance was granted and

2.3.5. On the basis of the information before him or her the enrolment officer must be satisfied that there is no reason to doubt that on the person’s next and subsequent arrivals, within the period for which permission to use the automated barriers will be given, he or she will qualify to enter the United Kingdom on the same basis as that for which the current entry clearance was granted.

2.3.6. In addition to the criteria above, a person who holds a visit visa must present to the enrolment officer evidence that he or she has entered the United Kingdom as a visitor on at least two occasions in the last six months, or four occasions in the last 12 months and must also meet the criteria at section 2.4.4 below.

Period of enrolment

2.3.7. Subject to the above criteria being met, and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers until the date of the expiry of his or her current entry clearance, although the Secretary of State reserves the right to terminate such a person's permission to use the automated barriers. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.3.8. After the expiry of the enrolment period or where, within the enrolment period, there has been a termination of permission to participate in the scheme, a person who wishes to continue to use the automated barriers will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.
Change in circumstances

2.3.9. If there is any change in the circumstances of a person who has enrolled to participate in the scheme, such as to affect the basis of his or her immigration status, the person must notify an enrolment officer, or an immigration officer, on his or her next arrival in the United Kingdom of that change and must not use the automated barrier. If the person is in the United Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.3.10. In the case of a person in this category, such a change would include no longer pursuing the activity for which his or her entry clearance was granted.
2.4. FREQUENT SHORT-TERM VISITORS TO THE UNITED KINGDOM

Criteria for enrolment

2.4.1. In the case of a person who is of a nationality that requires a visa to visit the United Kingdom, the enrolment criteria and other information in the section above relating to holders of entry clearances that are effective as leave to enter will apply.

In the case of persons who do not require a visa to visit the United Kingdom:

2.4.2. The person must present to the enrolment officer a valid passport or other travel document satisfactorily establishing his or her identity and nationality or citizenship and

2.4.3. The person must present to the enrolment officer evidence that he or she has been granted leave to enter the United Kingdom as a visitor on at least two occasions in the last six months, or four occasions in the last 12 months and

2.4.4 The enrolment officer must be satisfied that the person understands that, on each occasion he or she arrives in the United Kingdom within the period for which permission to use the automated barriers is to be granted:

• he or she must be genuinely seeking entry to the United Kingdom as a visitor for a limited period not exceeding 6 months and for no other purpose; and
• he or she must intend to leave the United Kingdom at the end of the period of the visit; and
• he or she must not intend to take employment in the United Kingdom; and
• he or she must not intend to produce goods or services within the United Kingdom, including the selling of goods or services directly to members of the public; and
• he or she must not intend to study at a maintained school; and
• he or she must maintain and accommodate him or herself and any dependants adequately out of resources available to him or herself without recourse to public funds or taking employment (or will, with any dependants, be maintained and accommodated adequately by relatives or friends); and
• he or she must be able to meet the cost of his or her return or onward journey from the United Kingdom; and
• he or she must present him or herself to an immigration officer on arrival in the United Kingdom if on any occasion any of the above conditions are not met and must not use the automated barriers in such a case.

2.4.5. On the basis of the information before him or her the enrolment officer must be satisfied that there is no reason to doubt that on the person's next and subsequent arrivals, within the period for which permission to use the
automated barriers is to be granted, he or she will qualify to enter the United Kingdom as a visitor.

Period of enrolment

2.4.6. Subject to the above criteria being met, and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers for a maximum period of two years and leave will be granted to persons in this category on arrival if they use the automated barriers. The Secretary of State reserves the right to terminate such a person's permission to use the automated barrier. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.4.7. After the enrolment period has expired or where, within the enrolment period, there has been a termination of permission to participate in the scheme, a person who wishes to continue to participate in the scheme will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.

Change of circumstances

2.4.8 If there is any change in the circumstances of a person who has enrolled to participate in the scheme, such as to affect the basis of his or her immigration status, the person must notify an enrolment officer, or an immigration officer, on his or her next arrival in the United Kingdom of that change and must not use the automated barrier. If the person is in the United Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.4.9. In the case of a person in this category, such a material change would include no longer intending to visit the United Kingdom for periods of six months or less, intending to take employment or a course of studies in the United Kingdom or not meeting one of more of the conditions specified at section 2.4.4 above.
2.5. PERSONS EXEMPT FROM IMMIGRATION CONTROL \(^5\) AND BASED IN THE UNITED KINGDOM

Including, for example, members of diplomatic missions in the United Kingdom and their qualifying family members, consular officers and employees and their qualifying family members and members of Commonwealth and NATO armed forces posted for service to the United Kingdom, or undergoing training.

Criteria for enrolment

2.5.1. The person must present to the enrolment officer a valid passport or other travel document satisfactorily establishing his or her identity and nationality or citizenship and

2.5.2. The person must present evidence of their entitlement to exempt status and

2.5.3. On the basis of the information before him or her the enrolment officer must be satisfied that there is no reason to doubt that on the person's next and subsequent arrivals, within the period for which permission to use the automated barriers will be given, he or she will continue to be entitled to be treated as exempt from immigration control under either section 8 of the Immigration Act 1971 or the Immigration (Exemption from Control) Order 1972 made thereunder.

Period of enrolment

2.5.4. Subject to the above criteria being met and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers for, as appropriate, three years or until the date of the expiry of his or her exemption or, where an "exempt" visa is held, to the expiry date of the visa, although the Secretary of State reserves the right to terminate a person's permission to use the automated barriers. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.5.5. After the expiry of the enrolment period or where, within the enrolment period, there has been a termination of permission to participate in the scheme, a person who wishes to continue to use the automated barriers will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.

Change in circumstances

2.5.6. If there is any change in the circumstances of a person who has enrolled to participate in the scheme such as to affect the basis of his or her

\(^5\) Not British citizens, those with the right of abode, nationals of EEA States or Swiss nationals.
immigration status, the person must notify an enrolment officer, or an immigration officer, on his or her next arrival in the United Kingdom of that change and must not use the automated barrier. If the person is in the United Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.5.7. In the case of a person in this category, such a change would include him or her leaving the employment that conveys the exemption.
2.6. FAMILY MEMBERS OF NATIONALS OF EEA STATES AND FAMILY MEMBERS OF SWISS NATIONALS BASED IN THE UNITED KINGDOM ON A PERMANENT OR SEMI-PERMANENT BASIS.  

2.6.1. The person must present to the enrolment officer a valid passport or other travel document satisfactorily establishing his or her identity and nationality or citizenship and

2.6.2. The person must hold a family permit or a valid residence document in the form of an endorsement in the passport and

2.6.3. On the basis of the information before him or her the enrolment officer must be satisfied that there is no reason to doubt that on the person's next and subsequent arrivals, within the period for which permission to use the automated barriers will be given, he or she will continue to be entitled to exemption from immigration control on the same basis. Such consideration will include being satisfied that the person's EEA or Swiss national family member is and intends to remain based in the UK for the relevant period and

2.6.4. The enrolment officer must be satisfied that there is no reason to believe that there may be grounds, either currently or in the future (during the period for which the person would be enrolled to participate in the scheme), for his or her exclusion from the United Kingdom on the grounds of public policy, public security or public health.

Period of enrolment

2.6.5. Subject to the above criteria being met, and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers until the expiry date of their family permit or residence endorsement, although the Secretary of State reserves the right to terminate such a person's permission to use the automated barriers. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.6.6. After the expiry of the enrolment period or where, within the enrolment period, there has been a termination of permission to participate in the scheme, a person who wishes to continue to use the automated barriers will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.

Change in circumstances

2.6.7. If there is any change in the circumstances of a person who has enrolled to participate in the scheme, such as to affect the basis of his or her immigration status, the person must notify an enrolment officer, or an immigration officer on his or her next arrival in the United Kingdom, of that

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6 Not those who are themselves nationals of EEA States or Swiss nationals.
change and must not use the automated barrier. If the person is in the United Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.6.8. In the case of a person in this category, such a change would include him or her ceasing to be the family member of the EEA or Swiss national or where the EEA or Swiss national is no longer based in the United Kingdom.
2.7. BRITISH CITIZENS, PERSONS WITH THE RIGHT OF ABODE IN THE UNITED KINGDOM, NATIONALS OF EEA STATES AND SWISS NATIONALS

Criteria for enrolment

2.7.1. The person must present to the enrolment officer a valid passport or national identity card satisfactorily establishing his or her identity and nationality and, where appropriate, evidence of entitlement to the right of abode in the United Kingdom.

2.7.2. In the case of the national of an EEA State or a Swiss national the enrolment officer must be satisfied that there is no reason to believe that there may be grounds for his or her exclusion from the United Kingdom on the grounds of public policy, public security or public health.

Period of enrolment

2.7.3. Subject to the above criteria being met, and to his or her iris patterns being successfully registered, the person will be enrolled to use the automated barriers for an indefinite period, although the Secretary of State reserves the right to terminate such a person's permission to use the automated barriers. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

2.7.4. Where there has been a termination of permission to participate in the scheme, a person who wishes to continue to use the automated barriers will need to re-apply to do so at an enrolment station. His or her future participation in the scheme will be dependent on meeting the relevant criteria in place at the time.

Change in circumstances

2.7.5. If there is any change in the circumstances of a person who has enrolled to participate in the scheme, such as to affect the basis of his or her immigration status, the person must notify an enrolment officer, or an immigration officer on his or her next arrival in the United Kingdom, of that change and must not use the automated barrier. If the person is in the United Kingdom when such a change in circumstances occurs he or she should also notify the Immigration Service by writing to PO Box 512, Hayes UB3 9AZ. Immigration applications should not be sent to this address, but to the Immigration and Nationality Directorate.

2.7.6. In the case of a person in this category, such a change would include him or her no longer holding the nationality on the basis of which he or she has been enrolled to use the scheme.
3. **CIRCUMSTANCES IN WHICH USE OF THE IRIS AUTOMATED BARRIERS MAY BE TERMINATED**

3.1. The Secretary of State reserves the right to terminate the use of the iris recognition automated barriers at any time and without prior notice (and either temporarily or permanently) and for any reason to

all users or

- certain categories of users or
- a specific individual or individuals.

3.2. Without prejudice to the generality of the above, the Secretary of State may terminate the use of the scheme:

- As a result of any malfunction in the operation of the automated barrier(s).
- For national security reasons.
- As a result of changes to the United Kingdom's Immigration Rules (such as the introduction of a visa requirement in respect of a particular nationality).
- Where an individual no longer qualifies, or there is reason to doubt that they will continue to qualify, to use the barriers on the basis for which they have been enrolled.
- Where an enrolled person's leave to enter or remain in the United Kingdom is curtailed or cancelled.
- Where an enrolled person does not use the automated barriers for more than two years.
- Where an enrolled person notifies the Secretary of State that they no longer wish to participate in the scheme.

3.3. Where a person's permission to participate in the scheme has been terminated and he or she is unable to use the automated barrier on arrival in the United Kingdom, he or she should proceed to the immigration control to be seen by an immigration officer in the usual way.
4. DATA USE

4.1 All information held in connection with a person's enrolment application and participation in the scheme will be treated in confidence by the Home Office. The iris images of persons who volunteer to enrol in the scheme will be converted into iris codes, which will be used in the day-to-day operation of the scheme. The iris images will be stored in an encrypted form in a dedicated, separate, secure database, to which access will be strictly controlled. Both the iris images and the iris codes will be used solely in connection with the scheme, including protecting it against fraud and maintaining its security, and will not be disclosed.

4.2 Other information captured and held in connection with the scheme, including data collected at the enrolment application stage (regardless of whether the application is successful) and during use of the automated barriers, will be processed by the Immigration Service for the purpose of the scheme's operation, including protecting it against fraud and maintaining its security. It will also be processed for management information and statistical purposes and, where appropriate, for other immigration purposes.

4.3 Information, other than the iris images and iris codes, may also be disclosed, where appropriate, to other government departments, agencies, local authorities and other bodies where necessary for the purposes of the scheme and other immigration purposes, or to enable them to carry out their functions.

4.4 Save where the data is required in connection with criminal proceedings, the personal data provided by a person during the enrolment application process, which is still held by the system will be destroyed after a period of 6 months. In the case of a person who is not accepted for participation in the scheme, this period will begin with the date on which the data was first recorded. In all other cases this period will begin with the date on which the person's permission to participate in the scheme expires or is terminated. See section 3 for details of the circumstances in which the Secretary of State may terminate a person's participation in the scheme.

4.5 Any person who wishes to find out what, if any, personal data is held about them by the Immigration and Nationality Directorate may make a subject access request under the provisions of the Data Protection Act 1998. Any such request must be made in writing and be accompanied by a fee of £10 in the form of a cheque or postal order made payable to “The Accounting Officer – Home Office”. Individuals seeking information about their immigration records should make their request by writing to:

The Subject Access Bureau, Lunar House,
40, Wellesley Road,
Croydon,
CR9 2BY