**Demand-led Calculator 07/08 –**

**Frequently Asked Questions**

Q1/  Why are the ‘Provider imported’, ‘UPIN’, ‘UKPRN’ and ‘FE LIS Filename imported’ boxes blank when I first install the DLC?

A1/ These boxes display information about the data that was last imported into DLC. Therefore immediately after installation, when no data has yet been imported into DLC, they are blank.

Q2/  The DLC appears to crash when I click the ‘Cancel’ button during import.

A2/ The DLC has not crashed. The DLC has to wait for a safe point to terminate processing. Depending on the progress of the import, reaching a safe point to terminate the process can take some time.

Q3/  When I move or minimise a report on screen, the progress bar on the DLC main screen looks as if it hasn’t reached the end and is still working.

A3/ When a report is open, even if minimised, the DLC is still in the ‘view report’ stage. Until you close the report this stage is not complete and the DLC will still show it as in progress.

Q4/  Why is so much of my provision in the FLT category?

A4/ The categories used are the current LSC definitions according to the method published on the LSC website. In brief, this includes all level 1 and entry NQF provision that is not Skills for Life. Providers should be aware that this does not necessarily identify provision that will be FLT in future, rather it identifies provision that could be replaced by FLT in the future.

Q5/  Why does the Comparative Funding Data in table 4 not add up to the funding value from LIS?

A5/ The comparative funding data in table 4 does not include ALS. Comparative ALS funding data can be found in table 3.

Q6/  Where can I find the ‘listed SLN’ values in DLC?

A6/ The listed SLN values are expressed in terms of glh for the 16-18 and adult learner responsive models and can be found in the ‘Lookup_ListedGLH’ table.
Q7/ Why does DLC produce the message ‘Loading Calculation Data Failed. Exception during Calculate phase. Either there are no fully valid learner records found on which to calculate, or your UPIN is not recognised – contact LSC support’?

A7/ This message means that either there are no valid records in the ILR selected (check the validation rule reports in LIS) or your UPIN has not been recognised by DLC. The UPIN may not be recognised for one of two reasons:
   a/ The UPIN is not valid
   b/ The UPIN is valid, but is new and so there are no success rates for the provider. In this case, additional records can be added to the ‘Lookup_ProvidersSuccessRate’ table to include the success rates for the UPIN in question. This message will also appear if you do not ‘calculate derived variables’ when the ILR is run through the LIS.

Q8/ Why does my ‘ALS using prior attainment’ and ‘ALS using level studied’ look low in comparison to the ‘ALS in ILR using current method (lower level)?

A8/ The DLC now displays the 60% of ALS funding that is allocated through the lower level ALS formula, which is the baseline amount in providers’ allocations. The total lower level (and higher level) ALS allocation will be ascertained through the planning dialogue with the LSC, which includes any additional allocation from the regional ALS budget.