

The Productive Series

from the NHS Institute for Innovation and Improvement

Helping the NHS to fulfil its potential

NHS staff want to spend their time providing or enabling patient care. They want to be liberated from unproductive uses of their time so they can spend more time with patients and more time improving standards of care.

The Productive Series from the NHS Institute helps us to do just that. Improvement principles and techniques are applied to a number of key challenges, achieving great results for patients and staff. Making the most of time and resources.

Releasing Time to Care

The Productive Ward

Now Available

Mental health version
available September 2008

Maternity version
being developed



Releasing Time to Care

The Productive Community Hospital

Available September 2008



Releasing Time to Lead

The NHS Productive Leader Programme

Available October 2008



The Productive Operating Theatre

In co-production -
Estimated completion
Summer 2009



Productive Community Services

Being Developed -
Estimated completion
Summer 2009



The Productive Improvement Agent

Concept being developed



The Productive Series

The Productive Ward

Delivers ward-based care that is as efficient and effective as possible by empowering staff to be more productive.

Benefits:

- Gives nurses back 10 per cent of their time to spend on patient care
- Creates calmer wards and reduces patient complaints
- Increases safety (shown in observation reliability scores)
- Increases morale
- Breaks down barriers between front line staff and managers, and between disciplines.

Now available at www.institute.nhs.uk/productiveward

Now available
Mental health version available September 2008
Maternity version being developed

The Productive Community Hospital

Improves the effectiveness, safety, reliability and productivity of the care delivered by community hospitals

Initial results show:

- 50 per cent increase in patient throughput
- 90 per cent reduction in repetitive documentation
- Increase in available hours to admit patients from 2 to 10 per day
- Halve the time taken to admit a patient.

The initial improvement modules are now available at www.institute.nhs.uk/productivecommunityhospital

Full programme available in September 2008

The NHS Productive Leader Programme

A simple and practical toolkit that helps focus the energies of NHS leaders on value-adding activities. It can give leaders back as much as one day a week and their PAs back six hours a week.

Initial results:

- Email management: one hour per week of director time saved
- Meeting management: 12 hours per week of director time saved
- Workload diary management: two hours per week of director time saved.

More information available at www.institute.nhs.uk/productiveleader

Full programme available in October 2008

The Productive Operating Theatre

An important and exciting programme of work that aims to give front line NHS organisations and staff the knowledge and practical tools they need to:

- Redefine the strategic context within which operating theatres function
 - Develop high quality leadership and cohesive team working within operating theatres
 - Measure improvements in their performance locally and allow comparison nationally
 - Dramatically improve theatre performance, gaining better quality and value for patients, improving safety and reliability of care, improving the patients' experience of care and so improving staff well being.

More information is available at www.institute.nhs.uk/theatres

Estimated completion in summer 2009

Productive Community Services

Creating an improvement approach for local providers of community services to mobilise their team and make a difference for thousands of patients.

It will include:

- An Opportunity Scanner - to identify key opportunities for improvement
- The Productive Community Team toolkit to support staff in maximising their time for effective patient care
- High Volume Pathways - to support improvement and maximise patient outcomes in stroke, continence and wound care services.

More information available at www.institute.nhs.uk/productivecommunityservices

Estimated completion in summer 2009

The Productive Improvement Agent

Will take all the skills of the NHS Institute's Productive Series and develop capability and capacity to lead change within NHS organisations.

For more information on the productive series email productives@institute.nhs.uk

Concept being developed

For more information on The Productive Series email productives@institute.nhs.uk or visit our website at www.institute.nhs.uk