

## Additional Support

To support NHS England organisations in implementing The Productive Leader, the NHS Institute for Innovation and Improvement is offering two levels of support.

### Standard support (Train the Trainer)

NHS England trusts can sign up for Standard Support to enable their identified facilitator(s) and project manager(s) to be trained and supported to deliver and cascade The Productive Leader throughout the organisation.

Each facilitator and project manager will receive:

- a place on a two-day Train the Trainer session (including overnight stay at venue)
- organised follow-up support by way of WebEx (online conferencing tool) and designated 'surgery' times
- training in the use of WebEx
- access to the online facilitators' forum and support material
- online licenses for the leadership team (executive directors and PAs) to access Honey and Mumford's Learning Style Index (online personal assessment tool)

Cost of standard offer: £1,800 per person

You can register now for your organisation to receive standard support. If you would like to discuss this support before registering, please contact us.

### Enhanced support (Executive Coaching)

NHS organisations have told us that it is really important that the executive team sets an example for the rest of the organisation to follow and that they need focused support to help them do this.

The NHS Institute offers enhanced support as a more 'hands on' coaching support (delivered on-site at the NHS organisation) for executive teams to implement The Productive Leader.

The enhanced offer cannot be purchased online, but you can contact us to discuss and agree your requirements. The process and details of the enhanced offer are as follows:

- Organisations must first identify their organisational project manager (OPM) for The Productive Leader and send them and their identified facilitator to a Train the Trainer session (see standard support above). The OPM's role will be to: galvanise the leadership team (executive directors and PAs); identify dates for the leadership team to attend on-site training sessions; organise a venue and any other requirements for the on-site training sessions.
- The OPM liaises with the NHS Institute and the Institute's trainer to project manage the delivery of The Productive Leader
- Organisations receive four days coaching working with the in-house Productive Leader facilitator and OPM who have

attended Train the Trainer. This coaching takes place with the entire leadership team (executive directors and PAs) working through The Productive Leader modules.

Follow-up coaching days can be arranged at an extra cost with the same organisational arrangements.

For more information about the NHS Institute's enhanced support for The Productive Leader, please contact us.

If you are interested in The Productive Leader but are not part of NHS England, please contact us.