Dear PFI Project Manager,

**WASTE DEROGATIONS FROM SOPC3 – HELP DESK FACILITY**

This letter gives details of a help desk facility which Defra is establishing to provide support to local authority PFI project teams which are actively involved in the negotiation stage of a procurement. The help desk will be able to offer advice in three main areas, those being:

- clarifying whether or not a particular contractual approach constitutes a derogation from SOPC3 or other waste sector specific guidance;
- where a derogation is required, if the approach taken is in line with the extant guidance on waste sector specific derogations;
- where a derogation is required and is not covered by the extant guidance, whether or not Defra will be prepared to support application to HMT for a project specific derogation.

The help desk facility will, until otherwise advised, operate between 8 a.m. and 2 p.m. Issues should in the first instance be put in writing and sent to the email address given below. However a contact number is also provided.

The contact details are:

Email - elisabeth.jenkinson@defra.gsi.gov.uk  
Telephone - 0207 238 3393

Yours Sincerely,

Ron Bates

Tel: 020 7082 8782  
Fax: 020 7082 8643  
Email: ron.bates@defra.gsi.gov.uk