

Information Standards Notice – IS (Information Standard)

Following recommendation by the Standardisation Committee for Care Information (SCCI), the Department of Health and NHS England have approved a new information standard for use.

You must comply with this new information standard by the full conformance date specified below.

Standard details	
SCCI unique identifier	SCCI1605 Amd 8/2013
Name	Accessible Information
Acceptance date	24/06/2015
Approval date	30/06/2015
Publication date	03/07/2015
Standard definition	
Description	<p>This standard directs and defines a specific, consistent approach to identifying, recording, flagging, sharing and meeting the information and communication support needs of patients, service users, carers and parents, where those needs relate to a disability, impairment or sensory loss.</p> <p>The standard applies to service providers across the NHS and adult social care system, and effective implementation will require such organisations to make changes to policy, procedure, human behaviour and, where applicable, electronic systems. Commissioners of NHS and publicly-funded adult social care must also have regard to this standard, in so much as they must ensure that contracts, frameworks and performance management arrangements with provider bodies enable and promote the standard's requirements.</p> <p>Successful implementation will lead to improved outcomes and experiences, and the provision of safer and more personalised care and services to those individuals who come within the standard's scope.</p>
Scope (Health and Social Care Act 2012)	Health Services, NHS Services, Adult Social Care
Applies to	<p>This standard applies to – and therefore must be implemented and adhered to by – all providers of NHS and publicly-funded adult social care. This includes (but is not limited to) the following organisations:</p> <ul style="list-style-type: none"> • All providers of NHS care or treatment • All providers of publicly-funded adult social care • Adult social care or services bodies (in their role as service providers)

	<ul style="list-style-type: none"> • Independent contractors providing NHS services including primary medical services (GP practices), dental services, optometric services and pharmacy services • NHS Foundation Trusts and NHS Trusts • Providers of NHS and / or adult social care from the voluntary and community or private sectors • Providers of public health services, including advice and information.
Legal authority	This information standard is published under section 250 of the Health and Social Care Act 2012.
Link to further documentation	<p>The Requirements Specification and the Implementation Guidance are available on the HSCIC SCCI website: www.hscic.gov.uk/isce/publication/scci1605</p> <p>Further information is available on the NHS England website at http://www.england.nhs.uk/accessibleinfo</p>
Contacts	
Sponsor	Sean Kirwan, Department of Health
SRO	Giles Wilmore, NHS England
Business Lead	Sarah Marsay, NHS England
Help Desk	Email: england.nhs.participation@nhs.net
Dates	
Implementation dates	<p>Organisations MAY begin to implement the standard with immediate effect.</p> <p>Organisations MUST have begun to prepare for implementation of the standard, including assessing their current systems and processes, and developing and commencing roll out of a local implementation plan by 01/09/2015.</p> <p>Organisations MUST identify and record information and communication needs when service users first interact or register with their service by 01/04/2016.</p> <p>Organisations MUST identify and record information and communication needs as part of ongoing / routine interaction with the service by existing service users from 01/04/2016.</p>
Full conformance date	Full implementation of the standard is required by 31/07/2016.
Post Implementation Review date	The standard will be reviewed in September 2016 and April 2017.

The published version of this Information Standards Notice is available on the HSCIC website: www.hscic.gov.uk/isce/publication/isn. Further information about SCCI is available on www.hscic.gov.uk/ISCE or by emailing scci@hscic.gov.uk