



**PERFORMANCE AND QUALITY
MONITORING REPORT
September - November 2004
Quarter**

December 22, 2004

For query resolution reference LFS User Guides link, Volume-1, on PQM web page.

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LABOUR FORCE SURVEY

PERFORMANCE AND QUALITY MONITORING REPORT

September - November 2004

1 Delivery dates of data to LMD

In the quarter, September - November 2004, the dates for delivery of data files to LMD are as follows:

1.1 Client file: UK data

Scheduled delivery date for file: December 21, 2004

Achieved delivery date for file: December 21, 2004

1.2 Data file for other users

Scheduled availability date for public user files: January 19, 2005

to:

| | |
|--------------------------------------|-----------------|
| SPSSMR: | Superstar |
| ESRC: | SPSS |
| DfES | SPSS, Superstar |
| Employment Policy Institute: | SPSS |
| DTI: | SPSS |
| Northern Ireland (DETI NI): | SPSS, Superstar |
| HSE: | SPSS |
| Home Office: | Superstar |
| DWP: | SPSS, SAS |
| Bank of England | SPSS |
| HMT | SPSS |
| Scottish Executive | SPSS, SAS |
| National Learning and Skills Council | SPSS |
| Low Pay Commission | SPSS |
| Inland Revenue | SAS |
| National Assembly for Wales | Superstar |

Scheduled availability date for UACounty user files: January 19, 2005

to:

| | |
|-----------------------------|-----------------|
| DfES | Superstar, SPSS |
| DWP | SAS, SPSS |
| DTI: | SPSS |
| Northern Ireland (DETI NI): | SPSS |
| Bank of England | SPSS |
| Scottish executive | SAS |
| HM Treasury | SPSS |
| Inland Revenue | SAS |
| House of Commons Library | SPSS |
| National Assembly for Wales | Superstar |

1.3 PQM Report

Scheduled delivery date: December 22, 2004

Achieved delivery date: December 22, 2004

2 Sample size: Great Britain

Achieved number:

| | Includes imputed | Excludes imputed |
|-----------------------------------|-----------------------------|-----------------------------|
| Private Households | 51,895 | 49,798 |
| Individuals in private households | 120,147 | 114,408 |
| NHS Households | 16 | 14 |
| Individuals in NHS households | 21 | 19 |

3 Overall Response rates

3.1 Great Britain

| Wave 1 | Numbers | | | Percentages | | |
|-------------|---------|--------------|------------|-------------|--------------|-----------|
| | Total | face-to-face | *Telephone | Total | face-to-face | Telephone |
| Eligible | 15363 | 15287 | 76 | 100.0 | 100.0 | 100.0 |
| Interviewed | 11476 | 11433 | 43 | 74.7 | 74.8 | 56.6 |
| Refusal | 2844 | 2826 | 18 | 18.5 | 18.5 | 23.7 |
| Non contact | 1043 | 1028 | 15 | 6.8 | 6.7 | 19.7 |

*Interviews North of the Caledonian Canal

| Waves 2-5 | Numbers | | | Percentages | | |
|-------------|---------|--------------|-----------|-------------|--------------|-----------|
| | Total | face-to-face | Telephone | Total | face-to-face | Telephone |
| Eligible | 44106 | 10147 | 33959 | 100.0 | 100.0 | 100.0 |
| Interviewed | 40435 | 7348 | 33087 | 91.7 | 72.4 | 97.4 |
| Refusal | 2143 | 1477 | 666 | 4.9 | 14.6 | 2.0 |
| Non contact | 1528 | 1322 | 206 | 3.5 | 13.0 | 0.6 |

Notes: Households for which a response is imputed at Waves 2-5 recall are recorded in the above tables as 'interviewed'. In September - November 2004, for GB 1035 households shown as circumstantial refusals were imputed responses; and 1064 households shown as non-contacts were imputed responses.

3.2 Greater London

| Wave 1 | Numbers | | | Percentages | | |
|-------------|---------|--------------|-----------|-------------|--------------|-----------|
| | Total | face-to-face | Telephone | Total | face-to-face | Telephone |
| Eligible | 1877 | 1877 | 0 | 100.0 | 100.0 | 100.0 |
| Interviewed | 1219 | 1219 | 0 | 64.9 | 64.9 | 0.0 |
| Refusal | 374 | 374 | 0 | 19.9 | 19.9 | 0.0 |
| Non contact | 284 | 284 | 0 | 15.1 | 15.1 | 0.0 |

| Waves 2-5 | Numbers | | | Percentages | | |
|-------------|---------|--------------|-----------|-------------|--------------|-----------|
| | Total | face-to-face | Telephone | Total | face-to-face | Telephone |
| Eligible | 5329 | 2208 | 3121 | 100.0 | 100.0 | 100.0 |
| Interviewed | 4396 | 1410 | 2986 | 82.5 | 63.9 | 95.7 |
| Refusal | 417 | 319 | 98 | 7.8 | 14.4 | 3.1 |
| Non contact | 516 | 479 | 37 | 9.7 | 21.7 | 1.2 |

Notes: Households for which a response is imputed at Waves 2-5 recall are recorded in the above tables as 'interviewed'. In September - November 2004, for London 134 households shown as circumstantial refusals were imputed responses; and 188 households shown as non-contacts were imputed responses.

4 Partial household response rates

Interviews were achieved with one or more, but not all, adult members at 2785 households, or 4.7% of all eligible households. This figure includes imputed partial interviews brought forward from the previous wave.

5 Response rates at National Health Service (NHS) accommodation

| | <i>Numbers</i> | <i>Percent</i> |
|-------------------------|----------------|----------------|
| Eligible | 26 | 100.0 |
| Interviewed (full/part) | 16 | 61.5 |
| Refusal | 3 | 11.5 |
| Non contact | 7 | 26.9 |

Note: This includes imputed households and eligible households from the previous wave.

6 Question-specific response rates

| | Variable | Eligible | No Answer | % |
|---|-----------------|-----------------|------------------|----------|
| Ethnicity | Eth01 | 120189 | 47 | 0.04 |
| Whether ever had paid job | EVERWK | 38941 | 13 | 0.03 |
| Industry | INDM92M | 55900 | 38 | 0.07 |
| Occupation | SOC2KM | 55900 | 30 | 0.05 |
| Supervisor | SUPVIS | 61855 | 61 | 0.10 |
| Management level | MANAGER | 48410 | 46 | 0.10 |
| Employees at establishment | MPNE02 | 62224 | 648 | 1.04 |
| Self-employed on own or with employees | SOLOR | 7139 | 2 | 0.03 |
| Full or part time work | FTPTWK | 70331 | 25 | 0.04 |
| Whether job permanent | JOBTYP | 48410 | 24 | 0.05 |
| Whether off sick in reference week | ILLWK | 55879 | 0 | 0.00 |
| Whether ever do overtime | EVEROT | 55678 | 70 | 0.13 |
| Total usual hours (never do overtime) | TOTUS1 | 34071 | 714 | 2.10 |
| Usual hours (excluding overtime) | USUHR | 21738 | 171 | 0.79 |
| Total hours actually worked in reference week (no overtime) | TOTAC1 | 31094 | 530 | 1.70 |
| Actual hours (excluding overtime) | ACTHR | 20049 | 156 | 0.78 |
| Whether had second job | SECJOB | 55675 | 34 | 0.06 |
| Whether looking for different or additional | DIFJOB | 55694 | 31 | 0.06 |
| Education and training in last 4 weeks - in employment | ED4WK | 15522 | 46 | 0.30 |
| Education and training in last 4 weeks- not in employment | FUTUR4 | 2350 | 3 | 0.13 |
| Ask health questions or too ill to continue | HPRMB | 2211 | 0 | 0.00 |

7 Forced response questions

The following questions were forced response, and the interview could not proceed without the information:

| | |
|---------|--|
| R(1-16) | Relationship to head of household and to other household members |
| SEX | Sex of respondent |
| AGE | Age of respondent |
| MARSTT | Marital condition of respondent |
| MARCHK | Is spouse a member of the household |
| LIVTOG | Whether respondent living together with someone as a couple |
| HRPID | Person in which accommodation is owned or rented |
| SCHM04 | Whether respondent on a government scheme in the reference week |
| NEWDEA4 | For those respondents on New Deal, the type of option in which they were participating |
| TECLEC4 | Whether respondent was on a TEC, LEC or other scheme |
| WRKING | Whether respondent did any paid work in the reference week |
| JBAWAY | Whether respondent was away from paid working the reference week |
| OWNBUS | Whether respondent did any unpaid work in the reference week for a business owned by herself/himself |
| RELBUS | Whether respondent did any unpaid work in the reference week for a business owned by a relative |
| STAT | Whether respondent was working as an employee or self-employed |
| LOOK4 | Whether respondent was looking for paid work in the previous 4 weeks |
| LKYT4 | Whether respondent was looking for a place on a government scheme in the previous 4 v |
| METHMP | Method of looking for work |
| METHSE | “ “ |
| METHAL | “ “ |
| MAINME | Main method of looking for work |
| MAINMA | “ “ |
| MAINMS | “ “ |
| METHM | “ “ |

8 Proxy responses

8.1 Great Britain

| | | All responses | Proxy | % |
|--|-------------|----------------------|--------------|----------|
| Age | Total (16+) | 94889 | 31284 | 33 |
| | 16-17 | 3248 | 2724 | 85 |
| | 18-19 | 2682 | 1809 | 69 |
| | 20+ | 88959 | 26751 | 30 |
| Sex | Total | 94889 | 31284 | 33 |
| | Male | 44932 | 17767 | 40 |
| | Female | 49957 | 13517 | 27 |
| Ethnicity | Total | 94889 | 31284 | 33 |
| | White | 88192 | 28624 | 33 |
| | N-White | 6654 | 2640 | 40 |
| | Refused | 43 | 20 | 47 |
| Economic activity (INECACR) | Total | 94889 | 31284 | 33 |
| | Employees | 48409 | 16935 | 35 |
| | Self Emp | 7141 | 2714 | 39 |
| | Govt sch. | 230 | 127 | 59 |
| | UPFW | 201 | 47 | 24 |
| | ILO Unemp | 2662 | 988 | 37 |
| | Inactive | 36246 | 10473 | 29 |

8.2 London

| | | All responses | Proxy | % |
|--|-------------|----------------------|--------------|----------|
| Age | Total (16+) | 9946 | 3285 | 33 |
| | 16-17 | 315 | 258 | 82 |
| | 18-19 | 285 | 195 | 68 |
| | 20+ | 9346 | 2832 | 30 |
| | | | | |
| Sex | Total | 9946 | 3285 | 33 |
| | Male | 4631 | 1696 | 37 |
| | Female | 5315 | 1589 | 30 |
| Ethnicity | Total | 9946 | 3285 | 33 |
| | White | 7072 | 2161 | 31 |
| | N-White | 2862 | 1118 | 39 |
| | Refused | 12 | 6 | 50 |
| Economic activity (INECACR) | Total | 9946 | 3285 | 33 |
| | Employees | 4802 | 1558 | 32 |
| | Self Emp | 838 | 288 | 34 |
| | Govt sch. | 24 | 12 | 50 |
| | UPFW | 20 | 6 | 30 |
| | ILO Unemp | 428 | 147 | 34 |
| | Inactive | 3834 | 1274 | 33 |

9 Commentary section

9.1 The sample

- 9.1.1 The reference period covered by the Third quarter of the 2004 LFS was from Monday, September 5, 2004 to Sunday, December 4, 2004. The period comprised 13 reference weeks, each ending on a Sunday and each represented proportionally in the sample. Most of the fieldwork was carried out in the following week, with a small amount of work which could not be completed then being done in the course of a further 8 days ending on a Sunday.
- 9.1.2 The LFS is designed as a 5-wave quarterly panel survey with sample rotation, in which all new sample (Wave 1) households are interviewed face-to-face. The recall waves (Waves 2-5) are by telephone, where respondents agree to its use.

9.2 Questionnaire development

- 9.2.1 There were no significant changes to the core questionnaire in September - November.

9.3 Delivery and quality of data files

- 9.3.1 The Client data file for the quarter for the United Kingdom was delivered on time (December 21st, 2004).

9.4 Response rates

Response rates in September - November were up on those of June - August. The wave 1 response rate was 74.3%, an increase of 1.2 percentage points on the previous quarter; the wave 2-5 response rate was 91.4% a rise of 0.2 percentage points on the previous quarter. The wave 1 response rate for London went up by 3.2 percentage points to 64.9%. The response rate for NHS accommodation decreased by 18.5 percentage points to 61.5%. This may be related to the small NHS sample size and an increase in non-contacts. The response rate in Northern Ireland decreased from 67.2% to 63.3%.

9.5 GB Income response rates

The response rates for respondents who were eligible for the income section, which is asked only at waves 1 and 5, are:

| Wave | Response rate % |
|-------------|------------------------|
| Wave 1 | 75.8 |
| Wave 5 | 86.2 |
| Overall | 80.4 |

10 Target Response Rates

The table shows the target response rates given in the Service Level Agreement and those achieved in September - November 2004:

| | Target % | Achieved % |
|--|----------|------------|
| Overall Response Rate - Wave 1 | 84 | 74.7 |
| Overall Response Rate - Waves 2-51 | 96 | 91.7 |
| Response Rate in Greater London - Wave 1 | 76 | 64.9 |
| Response Rate in Greater London - Waves 2-51 | 93 | 82.5 |
| Response Rate for NHS Hospital Accomodation | 84 | 61.5 |
| Response Rate for Income Section2 | 90 | 86.2 |

Notes

- 1 Includes household where responses were imputed from previous wave
- 2 Response Rate for Income Section at Wave 5 only

11 Response Rates by Wave

| | Response Rate % | % of cases done face-to-face | % of cases done by telephone |
|--------|-----------------|------------------------------|------------------------------|
| Wave 1 | 75 | 100 | 0 |
| Wave 2 | 66 | 27 | 73 |
| Wave 3 | 63 | 19 | 81 |
| Wave 4 | 60 | 16 | 84 |
| Wave 5 | 58 | 14 | 86 |

12 United Kingdom sample size and response rates

12.1 Sample size

Achieved number:

| | Includes imputed | Excludes imputed |
|-----------------------------------|-----------------------------|-----------------------------|
| Private Households | 53889 | 51682 |
| Individuals in private households | 125263 | 119271 |
| NHS Households | 16 | 14 |
| Individuals in NHS households | 21 | 19 |

12.2 Overall response rates - United Kingdom

| Wave 1 | <i>Numbers</i> | | | <i>Percentages</i> | | |
|---------------|----------------|---------------------|-------------------|--------------------|---------------------|------------------|
| | Total | Face-to-face | *Telephone | Total | Face-to-face | Telephone |
| Eligible | 15948 | 15872 | 76 | 100.0 | 100.0 | 100.0 |
| Interviewed | 11846 | 11803 | 43 | 74.3 | 74.4 | 56.6 |
| Refusal | 2956 | 2938 | 18 | 18.5 | 18.5 | 23.7 |
| Non contact | 1146 | 1131 | 15 | 7.2 | 7.1 | 19.7 |

*Interviews North of the Caledonian Canal

| Waves 2-5 | <i>Numbers</i> | | | <i>Percentages</i> | | |
|------------------|----------------|---------------------|------------------|--------------------|---------------------|------------------|
| | Total | Face-to-face | Telephone | Total | Face-to-face | Telephone |
| Eligible | 45999 | 12040 | 33959 | 100.0 | 100.0 | 100.0 |
| Interviewed | 42059 | 8972 | 33087 | 91.4 | 74.5 | 97.4 |
| Refusal | 2212 | 1546 | 666 | 4.8 | 12.8 | 2.0 |
| Non contact | 1728 | 1522 | 206 | 3.8 | 12.6 | 0.6 |

Notes: Households for which a response is imputed at Waves 2-5 recall are recorded in the above tables as 'interviewed'. In September - November 2004 for the UK, 1047 of the households shown as circumstantial refusals were imputed responses; and 1162 shown as non-contacts were imputed responses.

12.3 Proxy responses - United Kingdom

| | | All responses | Proxy | % |
|--|-----------|----------------------|--------------|----------|
| Age | Total 16+ | 98815 | 33031 | 33 |
| | 16-17 | 3423 | 2895 | 85 |
| | 18-19 | 2822 | 1936 | 69 |
| | 20+ | 92570 | 28200 | 30 |
| Sex | Total | 98815 | 33031 | 33 |
| | Male | 46773 | 18828 | 40 |
| | Female | 52042 | 14203 | 27 |
| Ethnicity | Total | 98815 | 33031 | 33 |
| | White | 92094 | 30363 | 33 |
| | N-White | 6678 | 2648 | 40 |
| | Refused | 43 | 20 | 47 |
| Economic Activity (INECACR) | Total | 98815 | 33031 | 33 |
| | Employees | 50172 | 17792 | 35 |
| | Self Emp | 7491 | 2906 | 39 |
| | Govt sch. | 261 | 154 | 59 |
| | UPFW | 211 | 51 | 24 |
| | ILO Unemp | 2775 | 1040 | 37 |
| | Inactive | 37905 | 11088 | 29 |

See section 8.1 for an explanation of the lower total numbers for the Ethnicity question.

12.5 UK Income response rates

The UK response rates for respondents who were eligible for the income section, which is asked only at waves 1 and 5, are:

| Wave | Response Rate % |
|-------------|------------------------|
| Wave 1 | 75.9 |
| Wave 5 | 85.3 |
| Overall | 80.1 |

13 United Kingdom Response Rates by Government Office Region

The United Kingdom response rates at Wave 1 for eligible households, by Government Office Region, were:

| GOR | Eligible n | Response Rate % |
|-----------------------------------|-----------------------|--------------------------------|
| Tyne & Wear | 312 | 78.2 |
| Rest of North East | 407 | 73.5 |
| Greater Manchester | 667 | 79.2 |
| Merseyside | 354 | 77.1 |
| Rest of North West | 754 | 79.2 |
| South Yorkshire | 343 | 79.3 |
| West Yorkshire | 552 | 80.4 |
| Rest of Yorkshire & The Humber | 445 | 77.5 |
| East Midlands | 1114 | 73.5 |
| West Midlands Metropolitan County | 661 | 69.9 |
| Rest of West Midlands | 719 | 80.8 |
| East of England | 1464 | 72.8 |
| Inner London | 741 | 58.2 |
| Outer London | 1136 | 69.4 |
| South East | 2142 | 73.4 |
| South West | 1361 | 75.4 |
| Wales | 778 | 77.8 |
| Strathclyde | 610 | 80.8 |
| Rest of Scotland | 803 | 78.6 |
| Northern Ireland | 585 | 63.2 |
| <hr/> | | |
| England | 13172 | 74.0 |
| Scotland | 1413 | 79.5 |
| Great Britain | 15363 | 74.7 |
| United Kingdom | 15948 | 74.3 |

