

Internet Access Quarterly Update, Q1 2014



Coverage: UK

Date: 14 May 2014

Geographical Area: Region

Theme: People and Places

Key Points

- 44.6 million adults (87%) in the UK had used the Internet in Q1 2014, an increase of 1.1 million since Q1 2013.
- 6.4 million adults (13%) had never used the Internet, falling by 659,000 since Q1 2013.
- Almost all (99%) 16 to 24 year olds had used the Internet, compared with 37% of adults aged 75 years and over.
- Men (89%) were more likely to be Internet users than women (85%).
- London had the highest proportion of Internet users (90%); Northern Ireland the lowest (79%).

Overview

This is the latest quarterly release about Internet use by adults aged 16 years and over. Internet use is linked to various socio-economic and demographic characteristics, such as age, sex, disability, geographical location and weekly earnings. For example, those who are less likely to have used the Internet include both the elderly and disabled adults.

The estimates in this release are derived from the Labour Force Survey (LFS) and are not seasonally adjusted. ONS developed these statistics to meet the needs of users (see background note 4). There is a particular interest and focus in the UK on those who have never used the Internet.

On 8 August 2013, ONS published the annual [Internet Access – Households and Individuals 2013](#) statistical bulletin. The annual survey provides more information on Internet use than this quarterly update. However, while the estimates in the annual bulletin are more detailed, they are derived from the Opinions and Lifestyle Survey, which has a smaller sample size than the LFS. Therefore

comparisons made between this quarterly release and the annual publication should be undertaken with caution.

What Do You Think?

We are constantly aiming to improve this release and its associated commentary. We would welcome any feedback you might have; please contact us via email: esociety@ons.gsi.gov.uk or telephone Cecil Prescott on +44 (0)1633 456767.

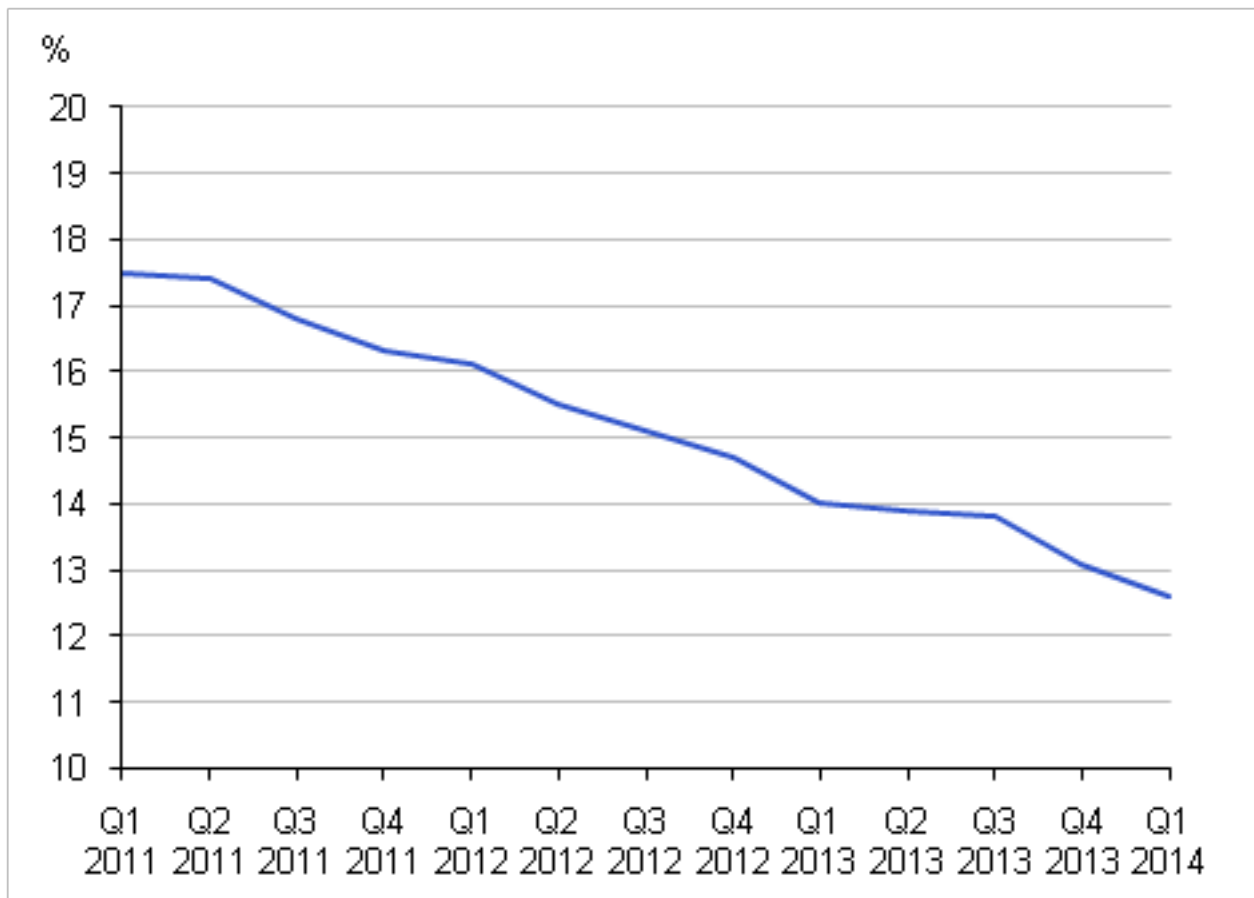
Users and Non-users

In Q1 2014, there were 44.6 million adults in the UK who had ever used the Internet, representing 87% of the adult population. The 6.4 million adults who had never used the Internet represented 13% of the adult population.

There was an increase, since Q4 2013, of 347,000 adults (1%) who had ever used the Internet and an increase of 1.1 million (2%) compared with a year earlier (Q1 2013).

Since questions on Internet usage have been asked on the LFS (Q1 2011) the number of Internet users has increased by 3.5 million (8%).

There was a decrease, since Q4 2013, of 253,000 adults (4%) who had never used the Internet and a decrease of 659,000 adults (9%) compared with a year earlier (Q1 2013).

Figure 1: Internet non-users

Source: Office for National Statistics

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Age

Age is a key factor as to whether an individual has ever used the Internet. Almost all adults aged 16 to 24 years (99%) had ever used the Internet (7.1 million people). In contrast, only 37% of adults aged 75 years and over had ever used the Internet, representing 1.8 million people.

Of the 6.4 million adults who had never used the Internet in Q1 2014, 47% (3.0 million) were aged 75 years and over.

Since Q1 2011, the proportion of adults aged 75 years and over who have ever used the Internet has increased by 13 percentage points.

Internet users and non-users by age group, Q1 2014



Almost 9 in every 10 adults in the UK have used the internet (87%)

Almost all adults aged 16 – 54 years have used the internet...



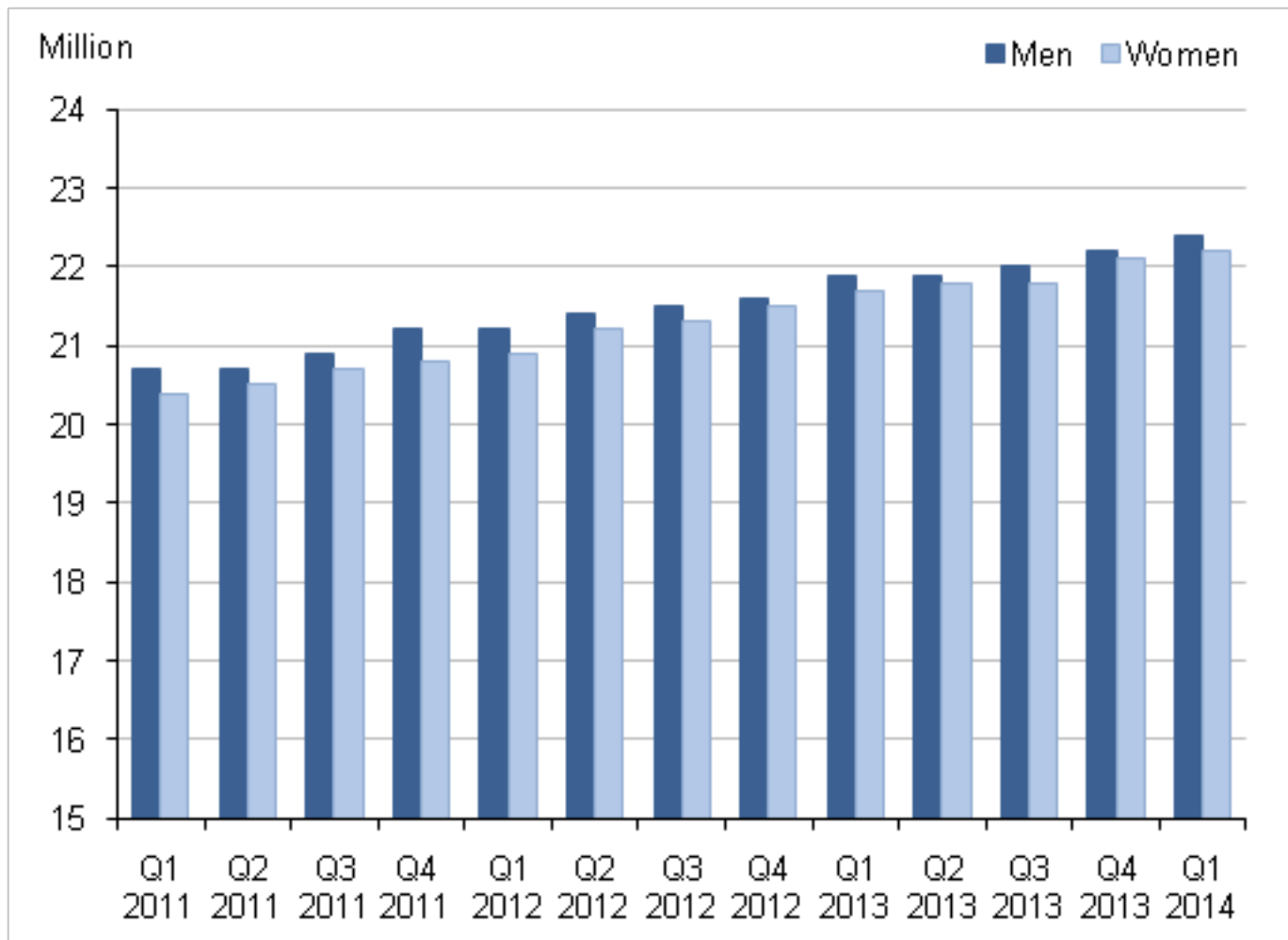
... but just 4 in every 10 adults aged 75+ have used the Internet.

Sex

In Q1 2014, there were 22.4 million male and 22.2 million female Internet users. Men were more likely to have used the Internet than women, with 89% of men having ever used the Internet compared with 85% of women.

These differences have remained since the first quarterly survey was undertaken in Q1 2011.

Since Q1 2011, the proportion of both men and women who have ever used the Internet has increased by 5 percentage points.

Figure 2: Internet users by sex

Source: Office for National Statistics

Download chart

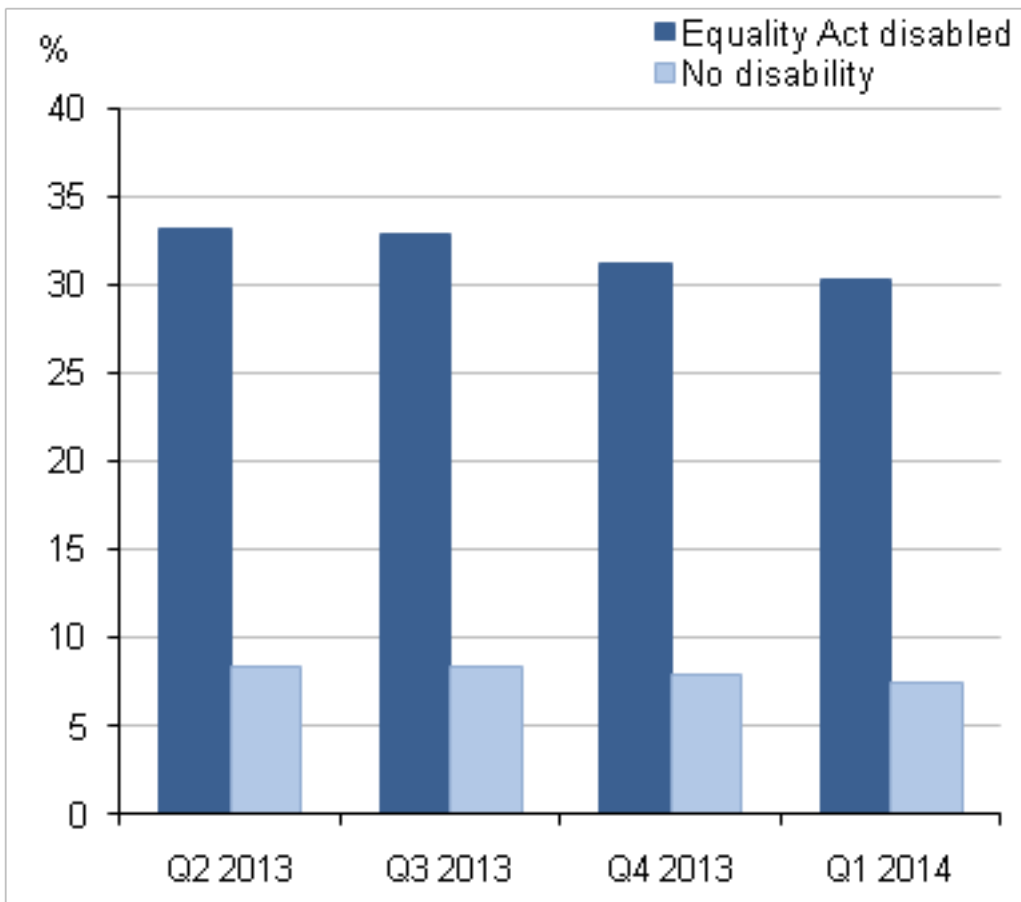
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Disability

Estimates of adults with a disability are presented in Q1 2014 as defined by the Equality Act rather than the Disability Discrimination Act.

The 3.5 million disabled adults who had never used the Internet represented 30% of the adult population who were disabled.

Of those adults who reported no disability, 7% (3.0 million adults) had never used the Internet.

Figure 3: Internet non-users by disability status

Source: Office for National Statistics

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Age and Sex

Tables 2A and 2B show that men in the older age groups are more likely to use the Internet than women of the same age. In Q1 2014, approximately five in ten (47%) men aged 75 years and over had ever used the Internet, compared with three in ten (30%) women.

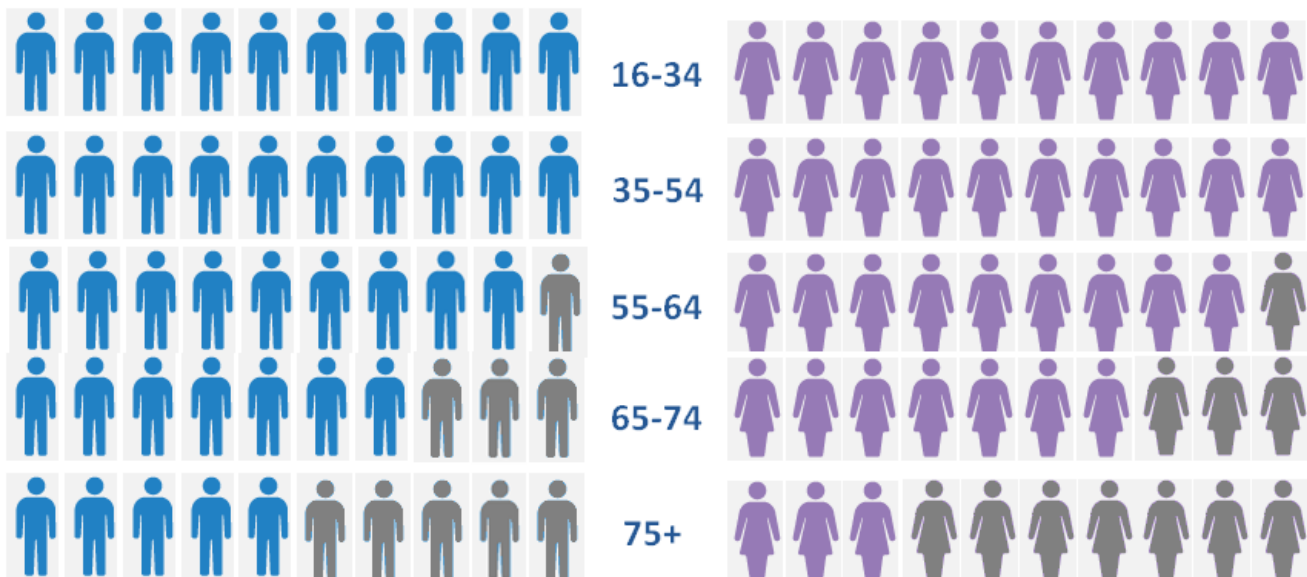
There is little difference in Internet use between men and women in all age groups under 65 years of age.

Internet users by sex and age group, Q1 2014



Almost 9 in every 10 adults in the UK have used the internet (87%)

Almost all men and women aged 16 – 54 years have used the Internet...



..but just 5 in every 10 men and 3 in every 10 women aged 75+ have used the Internet.

Ethnic Group

Tables 3A and 3B show comparatively small differences in Internet use between ethnic groups; the highest rates of Internet use (over 90%) were among adults who indicated that their ethnic group was Mixed ethnic, Chinese, Black, or Other.

The Pakistani ethnic group remained the group with the lowest rate of use (82%) in Q1 2014.

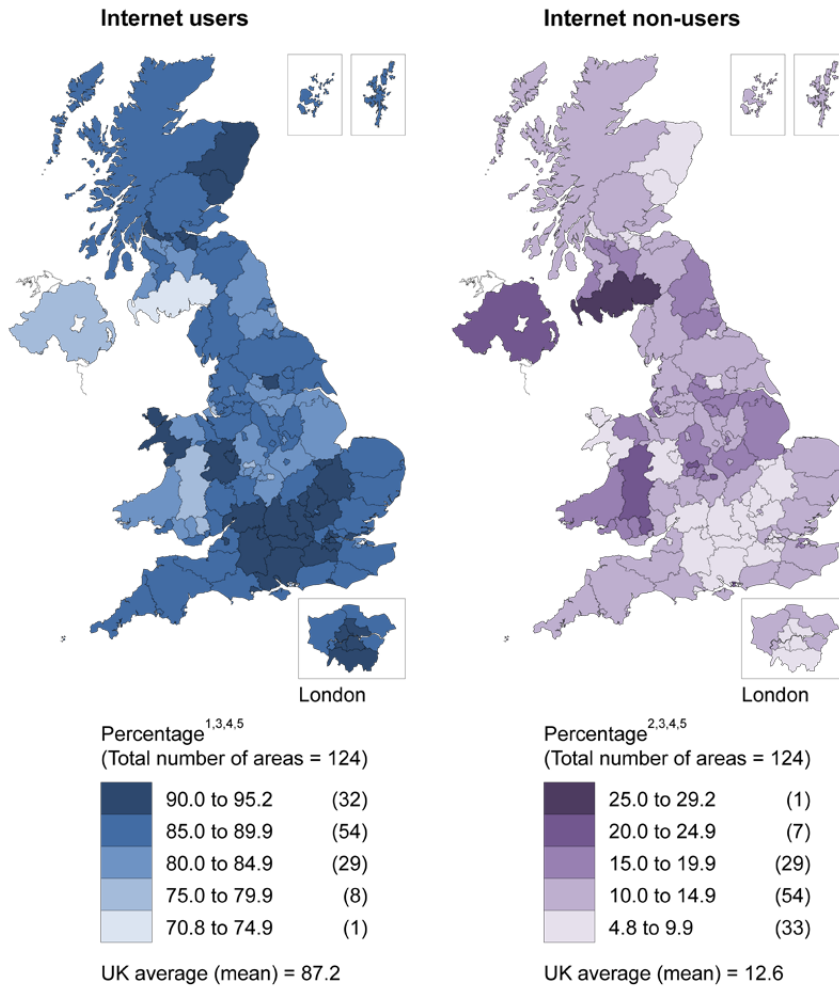
Regional Distribution

London had the highest proportion of Internet use, with 90% of adults reporting that they had ever used the Internet in Q1 2014. In contrast only 79% of adults in Northern Ireland reported that they had ever used the Internet.

Tables 5A and 5B are presented at a lower level of geography than tables 4A and 4B and have been included due to user interest. The estimates are based on smaller sample sizes than the higher level

regional estimates in tables 4A and 4B and are therefore subject to a greater degree of sampling variability, so should be treated with caution (see background note 6).

MAP: Internet usage by region, Q1 2014



1 Percentage of adults aged 16 or over who had ever used the Internet.
 2 Percentage of adults aged 16 or over who had never used the Internet.
 3 NUTS 3 is an abbreviation for 'nomenclature of territorial units for statistics', level 3.
 4 Data for Northern Ireland are shown at NUTS level 2 only.
 5 Highlands and Islands NUTS level 2 area has been used instead of the respective NUTS level 3 areas in Scotland, because of small sample sizes.
 Source: Office for National Statistics
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Download map

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(373 Kb)

The map shows the proportion of Internet usage by geographical area. While there is sampling variability around these estimates, the area with the highest proportion of adults who had never used the Internet in Q1 2014 was Dumfries and Galloway (29%).

A [mapping tool](#) is available for viewing the Q1 2014 results, by region and the UK as a whole. The mapping tool can be used to illustrate how, in each region, the number of people who have ever used the Internet has changed from Q1 2011, as well as enabling comparison with other regions.

Earnings

Tables 6A and 6B show that Internet use has almost reached full coverage for those earning in excess of £500 a week, with Internet use at 99% or above for all groups with weekly pay rates above this level.

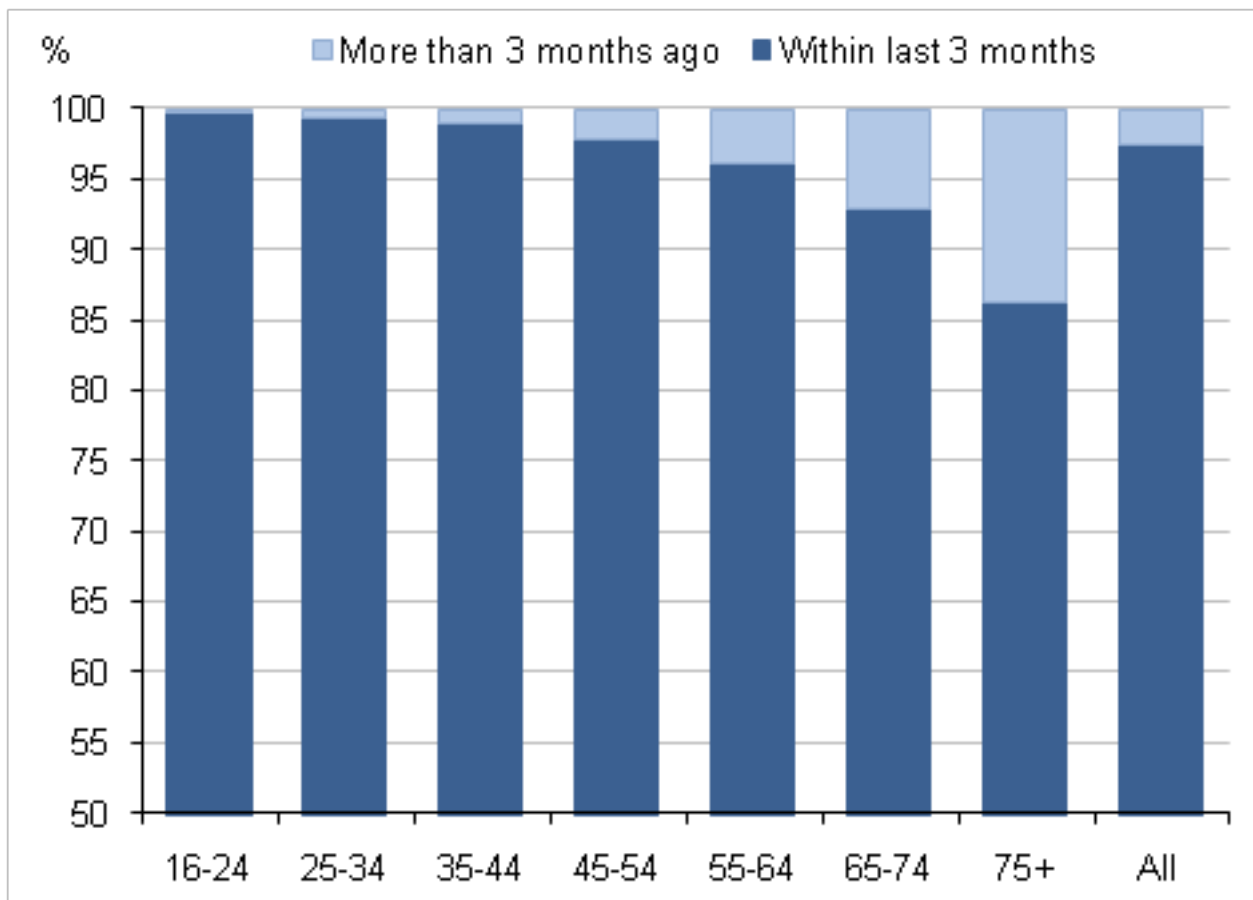
In Q1 2012, 7% (367,000) of adults earning less than £200 per week had never used the Internet, compared with 5% (253,000) in Q1 2014.

Recent Internet Users

In Q1 2014, 97% of those adults who had ever used the Internet had used it within the three months prior to interview and 3% had used it more than three months ago.

Adults aged 75 years and over were most likely to have used the Internet more than 3 months ago (14%) whereas only 0.3% of Internet users aged 16 to 24 years used it more than 3 months ago.

Figure 4: When adults last used the Internet by age group (years), Q1 2014



Source: Office for National Statistics

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Background notes

1. Key Issues Specific to this Bulletin

This is the latest quarterly release about Internet use by adults aged 16 or over. The results in this release are in respect of Q1 2014 (January to March 2014). ONS began publishing quarterly data on Internet users and non-users at Q1 2011, to enable more timely information on Internet use to be made available. The source of the information is the Labour Force Survey (LFS). A [quality report for the LFS \(227.1 Kb Pdf\)](#) is available on the ONS website.

The new question added to the Labour Force Survey in Q1 2011 was 'when did you last use the Internet?' This is the same question that has been used in the Opinions and Lifestyle Survey to collect data for the annual publication 'Internet Access Households and Individuals'.

The term 'disabled' is used to refer to those who self-assess that they have a disability in line with the Equality Act. Prior to Q4 2013, the Disability Discrimination Act (DDA) definition of disability was used. Respondents who did not answer whether they had a disability have been included in the category 'No disability' in tables 1A, 1B, 7A and 7B.

'Don't know' responses are not separately identified in this bulletin. Therefore, percentage breakdowns sum to less than 100%, reflecting the small number of 'don't know' responses to the Internet use question.

2. National Statistics

Until Q3 2012, this release was published with experimental statistics status.

The UK Statistics Authority has reviewed this publication in their report "[Assessment of compliance with the Code of Practice for Official Statistics: Statistics on Internet Access](#)". This review recommended that the statistics published in the Internet Access Quarterly Update be designated as National Statistics, subject to ONS carrying out certain requirements. ONS has carried out the necessary work to comply with the requirements set out in this report and as a result of this; the UK Statistics Authority confirmed that from Q3 2012, this release had National Statistics status.

3. Revisions

There are no revisions to estimates previously published.

4. Users and Uses of the Data

The organisation Race Online 2012 was established to help more people get online for the first time by 2012. Race Online 2012 needed more frequent statistics on people who had never used the Internet, but this could not be met by the annual Internet Access Survey. Therefore, ONS started publishing an experimental quarterly update on Internet users and non-users. This quarterly release was expressly designed to fill this information gap.

In 2012, Race Online 2012 was replaced by a new partnership organisation, Go ON UK.

Within the UK there is wide interest in these quarterly estimates from researchers, public bodies, the media, charities and academics. The UK government is moving towards a policy of 'digital by default' in the provision of a range of public services. This is where the Internet becomes the preferred method for the delivery of services. The statistics in this release make it possible to monitor the number of people who are not online, and who are therefore unable to access public services that are delivered online. These statistics may also be used to help inform the wider debate about digital and social exclusion.

As well as user interest in adults who have ever or never used the Internet, there is also interest in adults who have used the Internet, but not recently. Therefore, in Q2 2012 new estimates of 'lapsed Internet users' were introduced, showing estimates of adults who had last used the Internet more than three months ago.

Do you make use of our quarterly estimates of Internet Access? If yes, we would like to hear from you (esociety@ons.gsi.gov.uk) and understand how you make use of these quarterly statistics.

5. Coherence

The results published in this quarterly bulletin focus on Internet users and non-users. These results are not directly comparable with the estimates contained in the annual [Internet Access – Households and Individuals 2013](#) statistical bulletin, which was published on 8 August 2013. The annual bulletin contains a wide range of information about Internet access and use, but from a smaller sample than the LFS.

The 2013 annual bulletin was compiled from approximately 3,000 interviews conducted for the Opinions and Lifestyle Survey, whereas approximately 41,000 households respond each quarter to the LFS. The larger sample size in the LFS allows for more detailed and accurate socio-demographic analysis than is possible with the Opinions and Lifestyle dataset.

It is also important to note that the estimates in this bulletin are on a UK basis whereas the Internet Access 2013 results relate to Great Britain only.

6. Sampling variability

The Q1 2014 confidence intervals tables show estimated 95% confidence intervals for estimates relating to Internet users and non-users, by age and sex. The estimates, included as part of this statistical bulletin, come from survey data and so have a degree of statistical error associated with them. Confidence intervals are an indication of the reliability of the estimate; the smaller the

interval, the more reliable the estimate is likely to be. With regards to '95% confidence intervals', if the survey was repeated 100 times, 95% of the time (95 times out of 100), the true population value would fall within the range of these confidence intervals.

Table A: Internet non-users, 95% confidence intervals, Q1 2014

	Never used the Internet		
	Lower limit	Survey estimate	Upper limit
All (thousands)	6,422	6,440	6,458
All (%)	12.3	12.6	12.9
Age group (years; thousands)			
16-24	36	36	36
25-34	76	76	76
35-44	170	171	171
45-54	486	488	490
55-64	881	887	893
65-74	1,747	1,765	1,782
75+	2,960	3,017	3,075
Age group (years; %)			
16-24	0.3	0.5	0.7
25-34	0.7	0.9	1.1
35-44	1.8	2.1	2.4
45-54	5.0	5.4	5.9
55-64	11.6	12.3	13.0
65-74	28.3	29.3	30.3
75+	60.9	62.8	64.7
Sex (thousands)			
Male	2,619	2,629	2,639
Female	3,795	3,810	3,826
Sex (%)			
Male	10.1	10.5	10.9
Female	14.2	14.6	15.0

Never used the Internet

Lower limit	Survey estimate	Upper limit
-------------	-----------------	-------------

Table source: Office for National Statistics

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The larger the sample that is used for a particular estimate, the narrower the confidence interval will be. The higher level regional estimates are based on larger sample sizes than the lower level regional estimates.

7. Rounding

In all tables totals may not equal the sum of independently rounded components.

8. Social Media

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ONS has published commentary, analysis and policy on 'Special Events' which may affect statistical outputs. For full details go to the [Special Events](#) page on the ONS website.

Release policy

10. Details of the policy governing the release of new data are available by visiting www.statisticsauthority.gov.uk/assessment/code-of-practice/index.html or from the Media Relations Office email: media.relations@ons.gsi.gov.uk

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Internet Access Quarterly Update: Q1 2014. Published 14th May 2014

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Table 2B (%)	Internet users and non-users, by age group and sex, UK
Table 3A	Internet users and non-users, by ethnic group, UK
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All tables contain data for calendar quarters:

Q1 - January - March

Q2 - April - June

Q3 - July - September

Q4 - October - December

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Next publication: 13 August 2014

Table 1A: Internet users and non-users, UK

Persons aged 16 years and over

Thousands



	Ever used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	41,108	42,156	43,518	43,631	43,818	44,251	44,599
Age group (years)							
16-24	7,234	7,162	7,130	7,117	7,124	7,125	7,096
25-34	8,022	8,297	8,550	8,593	8,633	8,666	8,711
35-44	8,264	8,138	8,061	8,021	8,009	7,993	7,990
45-54	7,697	7,949	8,216	8,276	8,340	8,391	8,478
55-64	5,741	5,906	6,071	6,116	6,156	6,215	6,301
65-74	3,074	3,440	3,876	3,964	4,006	4,120	4,245
75+	1,075	1,264	1,613	1,544	1,550	1,743	1,779
Sex							
Male	20,674	21,212	21,851	21,870	21,996	22,171	22,361
Female	20,434	20,944	21,667	21,761	21,822	22,081	22,238
Disability¹							
DDA disabled ²	7,525	7,598	7,960	-	-	-	-
Work limiting disability only	1,167	1,220	1,252	-	-	-	-
No disability ³	32,415	33,338	34,306	-	-	-	-
Equality Act disabled ⁴	-	-	-	7,532	7,585	7,856	7,936
Not Equality Act disabled ⁵	-	-	-	36,099	36,233	36,396	36,662
	Never used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	8,739	8,121	7,099	7,075	7,014	6,693	6,440
Age group (years)							
16-24	69	67	40	37	33	31	36
25-34	170	126	89	96	104	101	76
35-44	377	320	225	219	201	189	171
45-54	874	798	641	602	569	547	488
55-64	1,515	1,297	1,074	1,023	993	954	887
65-74	2,293	2,167	1,948	1,909	1,909	1,841	1,765
75+	3,441	3,347	3,082	3,188	3,206	3,030	3,017
Sex							
Male	3,645	3,348	2,890	2,927	2,878	2,767	2,629
Female	5,094	4,773	4,209	4,149	4,136	3,926	3,810
Disability¹							
DDA disabled ²	4,214	4,038	3,735	-	-	-	-
Work limiting disability only	148	140	108	-	-	-	-
No disability ³	4,377	3,943	3,255	-	-	-	-
Equality Act disabled ⁴	-	-	-	3,750	3,725	3,561	3,463
Not Equality Act disabled ⁵	-	-	-	3,325	3,289	3,132	2,977

Discrepancies may occur between totals and the sum of their independently rounded components.

1 From April 2013 the disability indicator on the LFS/APS became in line with the Equality Act

Legislation. For further information see volume 3 of the LFS userguide.

2 DDA disabled refers to those who self-assess that they have a disability in line with the Disability Discrimination Act (DDA) definition of disability.

3 A small number of respondents who chose not to declare whether they had a disability have been included within the category 'No disability'.

4 Equality Act disabled refers to those who self-assess that they have a disability in line with the Equality Act definition of disability.

5 A number of respondents who chose not to declare whether they had a disability have been included within the category 'Not Equality Act disabled'.

Source: Office for National Statistics

Table 1B: Internet users and non-users, UK

Persons aged 16 years and over



	Ever used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	82.2	83.7	85.8	85.9	86.0	86.7	87.2
Age group (years)							
16-24	98.8	98.6	99.0	99.1	99.2	99.4	99.2
25-34	97.5	98.3	98.7	98.6	98.7	98.7	98.9
35-44	95.4	96.0	97.1	97.2	97.3	97.5	97.8
45-54	89.5	90.8	92.6	93.0	93.4	93.7	94.3
55-64	79.0	81.8	84.8	85.5	86.0	86.6	87.5
65-74	57.1	61.3	66.5	67.4	67.6	69.0	70.6
75+	23.8	27.4	34.3	32.6	32.6	36.4	37.1
Sex							
Male	84.7	86.1	88.1	88.0	88.2	88.7	89.3
Female	79.9	81.3	83.6	83.8	83.9	84.8	85.3
Disability¹							
DDA disabled ²	63.9	65.1	68.0	-	-	-	-
Work limiting disability only	88.3	89.5	91.8	-	-	-	-
No disability ³	87.9	89.2	91.1	-	-	-	-
Equality Act disabled ⁴	-	-	-	66.7	67.0	68.7	69.5
Not Equality Act disabled ⁵	-	-	-	91.4	91.5	91.9	92.3
	Never used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	17.5	16.1	14.0	13.9	13.8	13.1	12.6
Age group (years)							
16-24	0.9	0.9	0.6	0.5	0.5	0.4	0.5
25-34	2.1	1.5	1.0	1.1	1.2	1.2	0.9
35-44	4.3	3.8	2.7	2.6	2.4	2.3	2.1
45-54	10.2	9.1	7.2	6.8	6.4	6.1	5.4
55-64	20.8	18.0	15.0	14.3	13.9	13.3	12.3
65-74	42.6	38.6	33.4	32.5	32.2	30.8	29.3
75+	76.1	72.5	65.5	67.3	67.3	63.3	62.8
Sex							
Male	14.9	13.6	11.6	11.8	11.5	11.1	10.5
Female	19.9	18.5	16.2	16.0	15.9	15.1	14.6
Disability¹							
DDA disabled ²	35.8	34.6	31.9	-	-	-	-
Work limiting disability only	11.2	10.3	8.0	-	-	-	-
No disability ³	11.9	10.6	8.6	-	-	-	-
Equality Act disabled ⁴	-	-	-	33.2	32.9	31.1	30.3
Not Equality Act disabled ⁵	-	-	-	8.4	8.3	7.9	7.5

Percentages sum to less than 100 due to "don't know" responses.

1 From April 2013 the disability indicator on the LFS/APS became in line with the Equality Act Legislation. For further information see volume 3 of the LFS userguide.

2 DDA disabled refers to those who self-assess that they have a disability in line with the Disability Discrimination Act (DDA) definition of disability.

3 A small number of respondents who chose not to declare whether they had a disability have been included within the category 'No disability'.

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5 A number of respondents who chose not to declare whether they had a disability have been included within the category 'Not Equality Act disabled'.

Source: Office for National Statistics

Table 2A: Internet users and non-users, by age group (years) and sex, UK

Persons aged 16 years and over

Thousands



	Ever used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
Male							
All	20,674	21,212	21,851	21,870	21,996	22,171	22,361
16-24	3,679	3,641	3,619	3,618	3,629	3,621	3,604
25-34	4,041	4,198	4,328	4,347	4,378	4,400	4,434
35-44	4,100	4,045	3,995	3,982	3,978	3,966	3,967
45-54	3,784	3,922	4,052	4,071	4,096	4,114	4,147
55-64	2,860	2,934	2,995	3,012	3,032	3,067	3,119
65-74	1,590	1,781	1,987	2,013	2,037	2,076	2,121
75+	620	689	875	827	846	928	969
Female							
All	20,434	20,944	21,667	21,761	21,822	22,081	22,238
16-24	3,556	3,521	3,511	3,499	3,496	3,504	3,492
25-34	3,981	4,099	4,222	4,246	4,254	4,266	4,277
35-44	4,164	4,093	4,065	4,039	4,031	4,028	4,023
45-54	3,913	4,026	4,164	4,205	4,244	4,276	4,330
55-64	2,882	2,972	3,077	3,105	3,124	3,148	3,181
65-74	1,484	1,659	1,890	1,951	1,969	2,044	2,124
75+	455	575	738	717	705	815	811
	Never used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
Male							
All	3,645	3,348	2,890	2,927	2,878	2,767	2,629
16-24	34	36	20	15	12	18	19
25-34	89	59	44	54	56	56	37
35-44	176	142	112	103	94	93	83
45-54	424	376	300	291	280	276	257
55-64	688	585	495	477	460	435	393
65-74	970	894	795	792	790	774	756
75+	1,264	1,256	1,125	1,194	1,188	1,114	1,084
Female							
All	5,094	4,773	4,209	4,149	4,136	3,926	3,810
16-24	35	32	20	22	21	13	17
25-34	81	67	45	42	48	46	39
35-44	200	177	113	115	107	96	87
45-54	451	422	341	311	289	271	231
55-64	827	712	579	546	533	518	494
65-74	1,323	1,273	1,153	1,118	1,119	1,066	1,008
75+	2,177	2,090	1,958	1,994	2,018	1,916	1,933

Discrepancies may occur between totals and the sum of their independently rounded components.

Source: Office for National Statistics

Table 2B: Internet users and non-users, by age group (years) and sex, UK*Persons aged 16 years and over*

%



	Ever used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
Male							
All	84.7	86.1	88.1	88.0	88.2	88.7	89.3
16-24	98.7	98.5	99.0	99.1	99.4	99.3	99.1
25-34	97.3	98.3	98.6	98.4	98.6	98.6	98.9
35-44	95.5	96.2	97.1	97.2	97.4	97.5	97.7
45-54	89.6	91.1	92.9	93.2	93.4	93.5	93.9
55-64	80.4	83.2	85.6	86.2	86.7	87.4	88.7
65-74	61.9	66.5	71.3	71.7	71.9	72.7	73.6
75+	32.8	35.4	43.7	40.9	41.5	45.3	47.1
Female							
All	79.9	81.3	83.6	83.8	83.9	84.8	85.3
16-24	98.8	98.8	99.1	99.1	99.0	99.5	99.3
25-34	97.7	98.3	98.9	98.8	98.8	98.9	99.0
35-44	95.2	95.8	97.2	97.1	97.3	97.6	97.8
45-54	89.5	90.4	92.3	92.9	93.5	93.9	94.8
55-64	77.6	80.5	84.0	84.9	85.3	85.8	86.4
65-74	52.7	56.6	62.1	63.5	63.7	65.7	67.7
75+	17.3	21.5	27.3	26.4	25.9	29.8	29.5
	Never used						
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
Male							
All	14.9	13.6	11.6	11.8	11.5	11.1	10.5
16-24	0.9	1.0	0.5	0.4	0.3	0.5	0.5
25-34	2.1	1.4	1.0	1.2	1.3	1.2	0.8
35-44	4.1	3.4	2.7	2.5	2.3	2.3	2.1
45-54	10.0	8.7	6.9	6.7	6.4	6.3	5.8
55-64	19.3	16.6	14.2	13.6	13.1	12.4	11.2
65-74	37.8	33.4	28.5	28.2	27.9	27.1	26.3
75+	66.9	64.6	56.1	59.0	58.3	54.4	52.7
Female							
All	19.9	18.5	16.2	16.0	15.9	15.1	14.6
16-24	1.0	0.9	0.6	0.6	0.6	0.4	0.5
25-34	2.0	1.6	1.0	1.0	1.1	1.1	0.9
35-44	4.6	4.2	2.7	2.8	2.6	2.3	2.1
45-54	10.3	9.5	7.6	6.9	6.4	5.9	5.1
55-64	22.3	19.3	15.8	14.9	14.6	14.1	13.4
65-74	47.0	43.4	37.9	36.4	36.2	34.2	32.2
75+	82.7	78.2	72.5	73.4	74.1	70.0	70.4

Percentages sum to less than 100 due to "don't know" responses.

Source: Office for National Statistics

Table 3A: Internet users and non-users, by ethnic group, UK*Persons aged 16 years and over*Thousands 

	Ever used				Never used			
	2011 Q1	2012 Q1	2013 Q1	2014 Q1	2011 Q1	2012 Q1	2013 Q1	2014 Q1
White	36,821	37,675	38,745	39,627	8,045	7,390	6,497	5,854
Mixed/multiple ethnic	353	409	413	475	14	22	14	19
Indian	898	934	971	1,045	151	202	160	147
Pakistani	493	547	616	676	150	134	126	142
Bangladeshi	186	209	217	242	64	72	41	32
Chinese	253	226	254	231	17	13	13	16
Other Asian backgroi	435	480	471	474	47	56	37	40
Black/African/Caribbe	985	1,025	1,133	1,093	160	152	138	116
Other ethnic group	635	632	673	705	79	78	72	70

Source: Office for National Statistics

Table 3B: Internet users and non-users, by ethnic group, UK*Persons aged 16 years and over*

	Ever used				Never used			
	2011 Q1	2012 Q1	2013 Q1	2014 Q1	2011 Q1	2012 Q1	2013 Q1	2014 Q1
White	81.9	83.4	85.5	87.0	17.9	16.4	14.3	12.8
Mixed/multiple ethnic background	96.0	94.3	96.8	95.9	3.8	5.1	3.2	3.8
Indian	84.6	82.1	85.8	87.5	14.2	17.8	14.1	12.3
Pakistani	75.4	80.1	82.4	82.1	23.0	19.6	16.8	17.3
Bangladeshi	74.0	73.4	84.1	88.1	25.3	25.2	15.9	11.6
Chinese	93.6	94.2	94.8	92.5	6.4	5.5	4.7	6.5
Other Asian background	89.7	89.3	92.5	91.9	9.8	10.4	7.3	7.8
Black/African/Caribbean/Black British	85.6	86.5	89.0	90.2	13.9	12.8	10.9	9.5
Other ethnic group	88.3	89.0	90.3	90.8	11.0	11.0	9.6	9.0

Percentages sum to less than 100 due to "don't know" responses.

Source: Office for National Statistics

Table 4A: Internet users and non-users, by geographical location, UK

Persons aged 16 years and over



	Ever used								Never used							
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1		
UK	41,108	42,156	43,518	43,631	43,818	44,251	44,599	8,739	8,121	7,099	7,075	7,014	6,693	6,440		
North East	1,628	1,676	1,764	1,753	1,787	1,813	1,813	462	411	361	368	329	315	309		
Tees Valley and Durham	717	728	768	777	780	790	799	204	188	156	149	140	145	125		
Northumberland and Tyne and Wear	910	948	996	976	1,006	1,024	1,014	258	223	204	218	189	170	185		
North West	4,458	4,638	4,750	4,762	4,772	4,821	4,870	1,059	905	841	828	836	796	763		
Cumbria	322	325	326	330	320	337	346	81	79	75	70	79	64	53		
Cheshire	677	679	703	706	713	710	719	128	119	100	98	103	103	100		
Greater Manchester	1,705	1,762	1,842	1,847	1,847	1,850	1,892	372	336	283	292	287	297	263		
Lancashire	922	963	974	973	982	999	1,006	218	191	185	188	173	164	156		
Merseyside	833	908	904	907	910	925	907	260	181	199	180	193	169	190		
Yorkshire and the Humber	3,464	3,526	3,702	3,687	3,685	3,752	3,751	780	756	630	653	667	609	623		
East Yorkshire and Northern Lincolnshire	592	614	628	633	629	645	652	145	138	120	122	131	114	106		
North Yorkshire	545	549	584	572	581	582	579	106	98	80	86	77	79	86		
South Yorkshire	872	884	933	933	926	965	948	188	201	176	179	185	146	172		
West Yorkshire	1,455	1,479	1,557	1,549	1,549	1,560	1,572	340	319	254	266	274	270	259		
East Midlands	2,938	3,026	3,143	3,096	3,183	3,163	3,155	666	608	508	565	486	513	523		
Derbyshire and Nottinghamshire	1,361	1,413	1,465	1,438	1,474	1,488	1,475	333	308	245	259	234	222	228		
Leicestershire, Rutland & Northamptonshire	1,123	1,140	1,190	1,156	1,182	1,175	1,183	214	201	168	208	182	188	186		
Lincolnshire	453	474	489	502	527	499	497	120	99	96	97	70	103	108		
West Midlands	3,451	3,522	3,618	3,690	3,660	3,712	3,742	873	826	751	690	732	688	669		
Herefordshire, Worcestershire and Warwickshire	832	856	860	877	851	900	905	194	178	161	132	176	133	133		
Shropshire and Staffordshire	1,000	1,000	1,041	1,048	1,052	1,043	1,090	221	223	193	209	194	203	158		
West Midlands	1,620	1,666	1,716	1,765	1,757	1,769	1,747	458	425	397	349	362	352	378		
East of England	3,939	3,987	4,140	4,203	4,214	4,247	4,306	707	699	638	585	583	570	522		
East Anglia	1,617	1,598	1,629	1,711	1,718	1,727	1,766	315	318	330	273	259	271	234		
Bedfordshire and Hertfordshire	1,155	1,188	1,258	1,240	1,269	1,264	1,274	171	184	138	152	140	128	121		
Essex	1,167	1,201	1,254	1,252	1,227	1,256	1,266	221	197	169	160	183	171	167		
London	5,452	5,588	5,710	5,722	5,741	5,779	5,799	874	853	655	661	661	629	622		
Inner London	2,212	2,280	2,317	2,307	2,323	2,349	2,358	324	305	226	244	231	214	201		
Outer London	3,240	3,308	3,393	3,415	3,419	3,430	3,441	550	547	429	417	430	414	421		
South East	5,816	5,955	6,155	6,170	6,196	6,239	6,293	961	887	765	772	768	738	702		
Berkshire, Buckinghamshire and Oxfordshire	1,579	1,612	1,662	1,666	1,656	1,688	1,691	180	171	165	170	172	159	153		
Surrey, East and West Sussex	1,876	1,891	1,965	1,949	1,965	1,971	1,992	272	325	244	245	235	244	226		
Hampshire and Isle of Wight	1,297	1,296	1,365	1,352	1,371	1,347	1,394	238	197	157	162	157	183	155		
Kent	1,065	1,157	1,163	1,202	1,204	1,233	1,216	271	195	200	195	204	152	167		
South West	3,574	3,656	3,745	3,747	3,762	3,814	3,888	681	636	583	584	579	547	480		
Gloucestershire, Wiltshire and Bristol/Bath area	1,582	1,636	1,693	1,688	1,722	1,747	1,766	309	258	222	262	218	202	179		
Dorset and Somerset	865	861	857	890	868	873	913	158	157	160	119	146	133	113		
Cornwall and Isles of Scilly	351	363	385	385	381	369	393	79	79	68	63	65	87	63		
Devon	777	796	809	784	792	826	816	135	142	134	141	151	126	126		
Wales	1,958	1,988	2,028	2,033	2,032	2,067	2,086	471	459	432	427	436	399	380		
West Wales and The Valleys	1,205	1,241	1,252	1,254	1,249	1,284	1,279	338	290	312	319	317	275	267		
East Wales	753	747	776	779	783	783	807	134	169	120	108	119	124	113		
Scotland	3,442	3,533	3,633	3,645	3,650	3,712	3,765	807	736	644	640	646	594	555		
North Eastern Scotland	356	377	384	382	379	400	403	86	60	58	55	66	42	39		
Eastern Scotland	1,381	1,382	1,436	1,450	1,448	1,478	1,498	256	262	215	223	234	206	190		
South Western Scotland	1,465	1,521	1,549	1,548	1,566	1,573	1,594	414	365	320	324	311	311	293		
Highlands and Islands	240	253	264	264	257	261	270	51	48	51	38	35	34	33		
Northern Ireland	988	1,061	1,130	1,122	1,136	1,132	1,132	397	346	291	301	291	294	289		

Discrepancies may occur between totals and the sum of their independently rounded components.

Source: Office for National Statistics

Table 4B: Internet users and non-users, by geographical location, UK

Persons aged 16 years and over




	Ever used								Never used							
	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1	2011 Q1	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1		
UK	82.2	83.7	85.8	85.9	86.0	86.7	87.2	17.5	16.1	14.0	13.9	13.8	13.1	12.6		
North East	77.4	79.3	82.0	81.4	82.8	83.8	83.7	22.0	19.4	16.8	17.1	15.2	14.5	14.3		
Tees Valley and Durham	77.2	77.4	80.8	81.5	81.3	81.6	83.1	21.9	20.0	16.5	15.7	14.5	15.0	13.0		
Northumberland and Tyne and Wear	77.6	80.9	83.0	81.4	84.1	85.6	84.2	22.0	19.0	17.0	18.2	15.8	14.2	15.3		
North West	80.5	83.5	84.8	85.0	85.0	85.7	86.4	19.1	16.3	15.0	14.8	14.9	14.2	13.5		
Cumbria	78.8	80.4	81.1	82.3	80.2	84.0	86.7	20.0	19.5	18.6	17.5	19.8	15.9	13.3		
Cheshire	84.1	85.0	87.5	87.7	87.3	87.2	87.8	15.9	14.9	12.4	12.2	12.6	12.7	12.2		
Greater Manchester	81.9	83.7	86.5	85.9	86.3	85.9	87.6	17.8	16.0	13.3	13.6	13.4	13.8	12.2		
Lancashire	80.5	83.1	84.1	83.7	84.9	85.9	86.5	19.1	16.4	15.9	16.2	15.0	14.1	13.5		
Merseyside	75.9	83.3	81.9	83.4	82.5	84.5	82.6	23.7	16.6	18.0	16.6	17.5	15.4	17.3		
Yorkshire and the Humber	81.4	82.2	85.3	84.7	84.5	85.9	85.7	18.3	17.6	14.5	15.0	15.3	14.0	14.2		
East Yorkshire and Northern Lincolnshire	80.1	81.6	83.9	83.8	82.7	85.0	86.0	19.6	18.3	16.1	16.1	17.2	15.0	14.0		
North Yorkshire	83.6	84.8	87.7	86.6	88.1	87.9	87.0	16.2	15.1	11.9	13.0	11.7	12.0	12.9		
South Yorkshire	82.0	81.4	83.9	83.5	83.1	86.8	84.6	17.7	18.5	15.8	16.1	16.6	13.1	15.4		
West Yorkshire	80.8	82.1	85.7	85.1	84.7	85.0	85.8	18.9	17.7	14.0	14.6	15.0	14.7	14.1		
East Midlands	81.4	83.2	85.9	84.5	86.7	86.0	85.6	18.5	16.7	13.9	15.4	13.2	13.9	14.2		
Derbyshire and Nottinghamshire	80.2	82.0	85.5	84.7	86.2	86.9	86.3	19.6	17.9	14.3	15.3	13.7	12.9	13.4		
Leicestershire, Rutland & Northamptonshire	83.8	85.0	87.5	84.7	86.7	86.2	86.3	16.0	15.0	12.3	15.2	13.3	13.8	13.6		
Lincolnshire	79.1	82.7	83.4	83.5	88.0	82.9	82.1	20.9	17.3	16.3	16.2	11.8	17.1	17.9		
West Midlands	79.5	80.9	82.6	84.1	83.3	84.2	84.7	20.1	19.0	17.1	15.7	16.7	15.6	15.2		
Herefordshire, Worcestershire and Warwickshire	81.1	82.8	83.8	86.7	82.8	87.0	86.8	18.9	17.2	15.7	13.0	17.1	12.8	12.8		
Shropshire and Staffordshire	81.6	81.7	84.1	83.3	84.4	83.6	87.4	18.0	18.2	15.6	16.6	15.6	16.3	12.6		
West Midlands	77.6	79.5	81.1	83.4	82.8	83.3	82.1	21.9	20.3	18.8	16.5	17.1	16.6	17.8		
East of England	84.7	85.0	86.5	87.7	87.8	88.1	89.1	15.2	14.9	13.3	12.2	12.1	11.8	10.8		
East Anglia	83.6	83.2	83.1	86.1	86.8	86.3	88.2	16.3	16.5	16.8	13.7	13.1	13.5	11.7		
Bedfordshire and Hertfordshire	86.9	86.5	90.1	89.0	89.9	90.7	91.3	12.8	13.4	9.9	10.9	9.9	9.2	8.7		
Essex	84.0	85.9	87.9	88.7	86.9	88.0	88.3	15.9	14.1	11.9	11.3	13.0	12.0	11.7		
London	85.7	86.5	89.6	89.5	89.6	90.0	90.2	13.7	13.2	10.3	10.3	10.3	9.8	9.7		
Inner London	86.6	87.9	91.0	90.3	90.8	91.5	91.8	12.7	11.8	8.9	9.6	9.0	8.3	7.8		
Outer London	85.1	85.6	88.6	88.9	88.8	89.1	89.1	14.5	14.2	11.2	10.9	11.2	10.8	10.9		
South East	85.6	86.9	88.8	88.8	88.9	89.4	89.9	14.2	12.9	11.0	11.1	11.0	10.6	10.0		
Berkshire, Buckinghamshire and Oxfordshire	89.6	90.3	90.9	90.7	90.5	91.3	91.7	10.2	9.6	9.0	9.2	9.4	8.6	8.3		
Surrey, East and West Sussex	87.1	85.3	88.7	88.7	89.3	88.9	89.7	12.7	14.7	11.0	11.2	10.7	11.0	10.2		
Hampshire and Isle of Wight	84.4	86.6	89.5	89.3	89.7	88.0	90.0	15.5	13.2	10.3	10.7	10.3	12.0	10.0		
Kent	79.5	85.5	85.3	86.0	85.4	89.0	87.9	20.2	14.4	14.7	13.9	14.5	10.9	12.1		
South West	83.9	85.1	86.4	86.4	86.6	87.4	89.0	16.0	14.8	13.5	13.5	13.3	12.5	11.0		
Gloucestershire, Wiltshire and Bristol/Bath area	83.4	86.3	88.3	86.5	88.7	89.6	90.8	16.3	13.6	11.6	13.4	11.2	10.4	9.2		
Dorset and Somerset	84.5	84.6	84.2	88.0	85.6	86.7	88.9	15.4	15.4	15.7	11.7	14.3	13.2	11.0		
Cornwall and Isles of Scilly	81.6	82.0	84.9	86.0	85.4	80.9	86.1	18.4	17.9	15.1	14.0	14.6	19.1	13.8		
Devon	85.2	84.8	85.8	84.6	83.7	86.8	86.6	14.8	15.2	14.2	15.2	16.0	13.2	13.4		
Wales	80.5	81.1	82.3	82.4	82.2	83.7	84.5	19.4	18.7	17.5	17.3	17.6	16.2	15.4		
West Wales and The Valleys	78.0	80.9	79.9	79.5	79.7	82.2	82.6	21.9	18.9	19.9	20.2	20.2	17.6	17.3		
East Wales	84.9	81.5	86.4	87.6	86.6	86.2	87.6	15.1	18.4	13.4	12.2	13.1	13.7	12.3		
Scotland	80.9	82.6	84.9	85.0	84.9	86.1	87.1	19.0	17.2	15.0	14.9	15.0	13.8	12.8		
North Eastern Scotland	80.5	86.0	86.9	87.4	85.1	90.5	91.2	19.4	13.8	13.0	12.6	14.7	9.5	8.8		
Eastern Scotland	84.3	83.9	86.9	86.6	86.0	87.7	88.7	15.7	15.9	13.0	13.3	13.9	12.3	11.3		
South Western Scotland	77.8	80.6	82.7	82.5	83.4	83.3	84.3	22.0	19.3	17.1	17.3	16.5	16.5	15.5		
Highlands and Islands	82.4	83.2	83.8	87.5	87.9	88.4	89.2	17.6	15.8	16.2	12.5	12.1	11.6	10.8		
Northern Ireland	70.9	75.1	79.4	78.7	79.5	79.3	79.4	28.5	24.5	20.5	21.1	20.4	20.6	20.3		

Percentages sum to less than 100 due to "don't know" responses.

Source: Office for National Statistics

Table 5A: Internet users and non-users, by low level geographical location, UK

Persons aged 16 years and over

Thousands 

	Ever used					Never used				
	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
UK	43,518	43,631	43,818	44,251	44,599	7,099	7,075	7,014	6,693	6,440
North East	1,764	1,753	1,787	1,813	1,813	361	368	329	315	309
Hartlepool and Stockton-on-Tees	180	184	196	189	190	45	48	28	38	30
South Teesside	195	189	197	188	200	25	27	24	36	23
Darlington	69	72	76	71	73	17	13	13	19	8
Durham CC	325	332	311	341	336	70	62	75	53	64
Northumberland	228	210	214	222	217	34	49	40	29	41
Tyneside	575	582	603	599	608	130	120	99	109	98
Sunderland	193	184	189	203	189	41	49	51	32	45
North West	4,750	4,762	4,772	4,821	4,870	841	828	836	796	763
West Cumbria	153	154	141	156	159	38	30	48	26	23
East Cumbria	173	175	179	180	187	37	41	31	38	30
Halton and Warrington	219	229	231	222	215	33	24	33	32	37
Cheshire CC	484	477	482	489	505	67	74	70	72	63
Greater Manchester South	1,032	1,040	1,041	1,051	1,070	164	164	153	159	145
Greater Manchester North	811	807	805	799	822	118	128	134	138	118
Blackburn with Darwen	94	94	91	94	79	18	13	14	12	19
Blackpool	90	81	87	91	96	17	26	15	20	17
Lancashire CC	791	798	804	814	831	150	150	144	133	120
East Merseyside	215	206	219	227	231	47	52	46	39	36
Liverpool	294	291	298	294	288	66	62	64	62	77
Sefton	182	205	193	191	188	49	25	31	33	37
Wirral	213	206	200	213	199	37	41	53	35	41
Yorkshire and the Humber	3,702	3,687	3,685	3,752	3,751	630	653	667	609	623
City of Kingston upon Hull	180	178	171	179	179	34	40	42	32	30
East Riding of Yorkshire	243	238	243	240	246	35	50	45	46	35
North and North East Lincolnshire	205	217	215	226	227	51	32	44	36	41
York	155	149	152	153	156	11	24	14	19	20
North Yorkshire CC	428	423	429	429	423	69	62	63	60	66
Barnsley, Doncaster and Rotherham	532	541	523	536	542	106	101	111	93	100
Sheffield	402	392	403	429	406	69	79	74	53	72
Bradford	337	319	324	330	334	51	67	62	55	64
Leeds	575	568	570	599	602	98	109	113	85	66
Calderdale, Kirklees and Wakefield	645	663	656	630	636	105	91	99	130	129
East Midlands	3,143	3,096	3,183	3,163	3,155	508	565	486	513	523
Derby	182	181	177	180	175	17	21	28	23	29
East Derbyshire	186	172	189	195	196	35	46	33	27	29
South and West Derbyshire	342	347	358	360	351	52	43	32	32	45
Nottingham	216	212	215	217	208	37	38	41	47	47
North Nottinghamshire	299	288	288	298	305	62	73	65	56	46
South Nottinghamshire	240	238	246	238	242	41	38	34	38	33
Leicester	191	183	201	200	211	38	53	41	48	34
Leicestershire CC and Rutland	496	483	496	483	479	76	88	71	81	88
Northamptonshire	503	490	485	492	494	54	67	70	59	64
Lincolnshire	489	502	527	499	497	96	97	70	103	108
West Midlands	3,618	3,690	3,660	3,712	3,742	751	690	732	688	669
County of Herefordshire	110	124	118	123	125	40	16	17	21	19
Worcestershire	390	388	379	388	404	53	47	67	59	49
Warwickshire	361	366	354	388	376	69	69	92	52	66
Telford and Wrekin	112	101	109	124	126	13	26	21	12	9
Shropshire CC	205	212	201	201	218	40	29	42	36	22
Stoke-on-Trent	157	163	171	158	172	48	42	29	40	19
Staffordshire CC	568	572	572	559	573	92	111	102	115	107
Birmingham	660	677	681	687	693	156	127	124	126	127
Solihull	154	156	160	158	142	20	17	13	15	26
Coventry	208	217	192	207	204	45	39	55	45	52
Dudley and Sandwell	388	399	414	400	405	88	85	78	90	77
Walsall and Wolverhampton	306	316	310	318	302	88	81	92	75	97
East of England	4,140	4,203	4,214	4,247	4,306	638	585	583	570	522
Peterborough	112	121	123	121	126	32	13	14	17	12
Cambridgeshire CC	432	443	459	452	478	76	68	50	65	37
Norfolk	590	630	635	638	652	136	111	112	115	99
Suffolk	495	517	500	516	510	87	81	83	75	86
Luton	143	128	139	141	145	8	21	22	16	19
Bedfordshire CC	309	310	304	315	311	41	41	38	29	30
Hertfordshire	807	802	826	808	818	89	90	80	83	72
Southend-on-Sea	108	106	118	105	124	18	21	16	29	11
Thurrock	112	110	100	119	123	16	18	18	11	8
Essex CC	1,033	1,037	1,009	1,032	1,019	135	121	150	131	148

	Ever used					Never used				
	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
London	5,710	5,722	5,741	5,779	5,799	655	661	661	629	622
Inner London - West	855	833	874	874	879	76	95	68	70	70
Inner London - East	1,463	1,474	1,449	1,475	1,479	150	149	163	145	131
Outer London - East and North East	1,158	1,159	1,160	1,148	1,148	156	155	150	174	176
Outer London - South	902	940	960	943	932	100	84	76	78	80
Outer London - West and North West	1,332	1,316	1,299	1,339	1,360	172	178	204	162	164
South East	6,155	6,170	6,196	6,239	6,293	765	772	768	738	702
Berkshire	634	639	640	658	649	61	60	59	59	62
Milton Keynes	183	174	178	179	184	17	17	15	15	9
Buckinghamshire CC	374	372	352	361	371	30	32	47	39	34
Oxfordshire	472	482	486	490	487	57	61	50	47	48
Brighton and Hove	204	188	188	194	193	9	25	24	22	19
East Sussex CC	347	356	342	357	377	65	54	74	67	49
Surrey	842	844	850	848	835	87	72	59	71	92
West Sussex	571	561	586	572	586	83	95	78	84	66
Portsmouth	144	150	147	139	138	27	18	26	27	45
Southampton	179	175	169	180	188	21	22	28	21	13
Hampshire CC	944	931	961	937	963	96	109	84	111	84
Isle of Wight	98	96	95	91	105	12	14	19	24	12
Medway	180	170	184	177	173	29	41	20	28	31
Kent CC	984	1,032	1,020	1,057	1,043	171	154	184	123	136
South West	3,745	3,747	3,762	3,814	3,888	583	584	579	547	480
City of Bristol	317	319	326	347	352	46	36	41	23	28
North and North East Somerset, South Gloucestershire	471	468	483	509	480	63	83	67	51	65
Swindon	425	423	437	430	443	64	80	62	56	42
Wiltshire CC	147	146	138	142	156	14	20	17	22	10
Bournemouth and Poole	334	332	338	318	335	34	44	31	50	34
Dorset CC	213	230	224	226	234	41	24	32	18	24
Somerset	278	291	270	281	297	57	50	68	55	45
Cornwall and Isles of Scilly	366	370	374	365	383	61	45	46	59	44
Plymouth	385	385	381	369	393	68	63	65	87	63
Torbay	185	180	181	195	192	32	32	36	30	33
Devon CC	97	93	81	90	93	15	15	31	23	15
Devon CC	528	511	529	541	531	87	94	83	74	78
Wales	2,028	2,033	2,032	2,067	2,086	432	427	436	399	380
Isle of Anglesey	39	42	44	47	55	17	13	11	8	4
Gwynedd	84	74	83	80	79	13	22	11	10	8
Conwy and Denbighshire	139	145	142	146	139	33	29	34	32	33
South West Wales	237	230	234	254	259	62	70	72	57	55
Central Valleys	186	190	178	191	185	53	52	60	45	45
Gwent Valleys	217	218	226	226	220	67	66	58	57	62
Bridgend and Neath Port Talbot	185	189	186	180	183	41	39	39	38	34
Swansea	164	165	155	159	159	25	28	32	30	28
Monmouthshire and Newport	161	170	168	156	163	23	13	23	37	26
Cardiff and Vale of Glamorgan	331	322	323	325	355	42	37	48	51	41
Flintshire and Wrexham	192	196	198	210	201	40	34	30	18	24
Powys	93	92	94	92	88	15	24	17	18	22
Scotland	3,633	3,645	3,650	3,712	3,765	644	640	646	594	555
Angus and Dundee City	174	166	188	178	195	35	46	30	42	19
Clackmannanshire and Fife	295	301	302	294	312	49	46	47	57	43
East Lothian and Midlothian	126	130	121	127	119	19	21	26	15	21
The Scot Borders	80	80	79	82	84	11	13	17	13	13
City of Edinburgh	351	373	361	393	374	59	38	59	30	52
Falkirk	110	109	106	111	114	10	17	15	13	9
Perth and Kinross and Stirling	171	170	169	170	175	23	29	30	27	24
West Lothian	129	123	122	124	125	10	13	9	10	11
East and West Dunbartonshire Helensburgh	150	126	140	138	166	22	48	32	37	16
Dumfries and Galloway	100	105	97	89	89	21	20	24	35	37
East Ayrshire and North Ayrshire Mainland	167	169	174	181	183	42	39	33	27	26
Glasgow City	413	394	388	404	400	85	99	97	85	80
Inverclyde, East Renfrewshire and Renfrewshire	223	238	236	233	229	41	28	37	30	44
North Lanarkshire	201	224	220	219	226	63	39	47	49	34
South Ayrshire	79	82	88	80	81	14	12	10	19	16
South Lanarkshire	215	211	223	229	219	32	40	30	29	41
Aberdeen City and Aberdeenshire	384	382	379	400	403	58	55	66	42	39
Highlands and Islands	264	264	257	261	270	51	38	35	34	33
Northern Ireland	1,130	1,122	1,136	1,132	1,132	291	301	291	294	289

Discrepancies may occur between totals and the sum of their independently rounded components.

Source: Office for National Statistics

Table 5B: Internet users and non-users, by low level geographical location, UK

Persons aged 16 years and over



	Ever used					Never used				
	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
UK	85.8	85.9	86.0	86.7	87.2	14.0	13.9	13.8	13.1	12.6
North East	82.0	81.4	82.8	83.8	83.7	16.8	17.1	15.2	14.5	14.3
Hartlepool and Stockton-on-Tees	78.0	78.4	85.6	81.1	81.4	19.5	20.6	12.1	16.5	12.8
South Teesside	87.8	85.8	87.6	83.3	88.8	11.1	12.2	10.8	15.8	10.1
Darlington	79.0	81.3	83.6	79.4	85.8	19.7	14.1	13.7	20.6	9.4
Durham CC	79.0	81.0	75.0	81.4	80.4	16.9	15.0	18.1	12.5	15.4
Northumberland	87.0	81.3	84.4	88.5	84.0	13.0	18.7	15.6	11.5	15.9
Tyneside	81.6	82.8	85.9	84.5	86.0	18.4	17.1	14.1	15.4	13.9
Sunderland	82.6	77.3	78.4	86.1	79.1	17.4	20.8	21.1	13.4	19.0
North West	84.8	85.0	85.0	85.7	86.4	15.0	14.8	14.9	14.2	13.5
West Cumbria	79.7	83.9	74.7	85.8	87.2	20.0	16.1	25.3	14.2	12.8
East Cumbria	82.4	81.0	85.1	82.4	86.3	17.4	18.7	14.9	17.4	13.7
Halton and Warrington	87.0	90.5	87.4	87.5	85.3	13.0	9.5	12.6	12.5	14.7
Cheshire CC	87.7	86.3	87.2	87.0	88.9	12.1	13.4	12.7	12.8	11.1
Greater Manchester South	86.2	86.1	87.0	86.7	87.9	13.7	13.6	12.8	13.1	11.9
Greater Manchester North	86.9	85.8	85.3	84.9	87.2	12.7	13.6	14.2	14.6	12.6
Blackburn with Darwen	84.2	87.6	86.0	89.0	80.0	15.8	11.7	13.2	11.0	19.4
Blackpool	84.2	75.6	85.0	82.3	84.7	15.8	24.4	15.0	17.7	15.3
Lancashire CC	84.0	84.1	84.8	86.0	87.4	16.0	15.8	15.2	14.0	12.6
East Merseyside	82.0	79.8	82.5	85.1	86.7	18.0	20.2	17.4	14.6	13.3
Liverpool	81.7	82.4	82.4	82.7	78.7	18.3	17.6	17.6	17.3	21.1
Sefton	78.4	89.0	86.3	85.4	83.5	21.1	10.7	13.7	14.6	16.5
Wirral	85.2	83.3	79.2	85.7	83.1	14.8	16.7	20.8	14.3	16.9
Yorkshire and the Humber	85.3	84.7	84.5	85.9	85.7	14.5	15.0	15.3	14.0	14.2
City of Kingston upon Hull	84.1	81.3	80.2	84.9	85.7	15.9	18.4	19.5	15.1	14.3
East Riding of Yorkshire	87.3	82.8	84.3	84.0	87.4	12.7	17.2	15.7	16.0	12.6
North and North East Lincolnshire	80.1	87.1	82.9	86.1	84.6	19.9	12.9	17.1	13.9	15.4
York	93.5	86.3	91.8	88.9	88.5	6.5	13.7	8.2	11.1	11.5
North Yorkshire CC	85.8	86.7	86.9	87.6	86.5	13.8	12.7	12.8	12.3	13.4
Barnsley, Doncaster and Rotherham	82.9	84.3	82.3	85.2	84.5	16.6	15.7	17.5	14.8	15.5
Sheffield	85.3	82.4	84.2	89.0	84.9	14.7	16.5	15.4	11.0	15.1
Bradford	86.5	82.7	83.8	85.6	83.9	13.1	17.3	16.0	14.3	16.1
Leeds	85.0	83.7	83.2	87.5	90.0	14.5	16.0	16.6	12.4	9.9
Calderdale, Kirklees and Wakefield	85.9	87.6	86.5	82.6	83.0	14.0	12.0	13.0	17.1	16.8
East Midlands	85.9	84.5	86.7	86.0	85.6	13.9	15.4	13.2	13.9	14.2
Derby	91.6	89.4	86.3	88.7	85.8	8.4	10.6	13.7	11.3	14.2
East Derbyshire	83.9	78.8	84.7	87.4	86.8	15.7	20.9	15.0	12.0	13.0
South and West Derbyshire	86.8	89.1	91.7	91.8	88.6	13.2	10.9	8.3	8.2	11.3
Nottingham	85.2	84.7	84.1	82.0	81.3	14.8	15.3	15.9	17.6	18.5
North Nottinghamshire	82.1	79.8	81.5	84.2	86.8	17.2	20.2	18.5	15.7	13.0
South Nottinghamshire	85.2	86.2	87.4	86.4	87.2	14.6	13.8	12.1	13.6	11.7
Leicester	83.3	77.7	82.9	80.5	86.1	16.7	22.3	17.1	19.5	13.9
Leicestershire CC and Rutland	86.6	84.5	87.5	85.6	84.3	13.2	15.4	12.5	14.4	15.5
Northamptonshire	90.1	87.9	87.5	89.4	88.5	9.6	12.1	12.5	10.6	11.5
Lincolnshire	83.4	83.5	88.0	82.9	82.1	16.3	16.2	11.8	17.1	17.9
West Midlands	82.6	84.1	83.3	84.2	84.7	17.1	15.7	16.7	15.6	15.2
County of Herefordshire	73.5	87.6	86.8	85.2	86.9	26.5	11.7	12.7	14.8	13.1
Worcestershire	87.7	89.3	85.0	86.7	89.1	11.9	10.7	15.0	13.1	10.8
Warwickshire	83.4	83.9	79.4	88.0	84.5	15.8	15.8	20.6	11.9	14.7
Telford and Wrekin	89.5	79.5	83.9	91.0	93.2	10.5	20.5	16.1	9.0	6.8
Shropshire CC	83.5	87.5	82.6	84.6	90.8	16.2	12.0	17.2	15.2	9.2
Stoke-on-Trent	76.6	79.5	85.4	79.7	89.9	23.4	20.5	14.6	20.0	10.1
Staffordshire CC	85.7	83.7	84.8	82.9	84.3	13.9	16.3	15.2	17.1	15.7
Birmingham	80.8	84.1	84.4	84.2	84.4	19.1	15.8	15.4	15.4	15.4
Solihull	88.1	89.9	92.3	91.2	84.4	11.7	9.7	7.3	8.8	15.6
Coventry	82.3	84.9	77.6	82.0	79.7	17.7	15.1	22.4	18.0	20.3
Dudley and Sandwell	81.4	82.3	84.1	81.5	84.0	18.5	17.6	15.9	18.3	15.9
Walsall and Wolverhampton	77.7	79.6	77.2	80.8	75.8	22.3	20.4	22.8	19.2	24.2
East of England	86.5	87.7	87.8	88.1	89.1	13.3	12.2	12.1	11.8	10.8
Peterborough	77.4	89.2	89.6	88.0	91.6	22.0	9.3	10.0	12.0	8.4
Cambridgeshire CC	85.0	86.6	90.0	87.5	92.8	15.0	13.4	9.8	12.5	7.2
Norfolk	81.2	85.0	85.0	84.6	86.7	18.7	14.9	15.0	15.3	13.2
Suffolk	85.0	86.3	85.7	87.1	85.3	14.9	13.6	14.2	12.6	14.4
Luton	94.8	85.8	85.7	89.7	88.2	5.2	14.2	13.8	10.3	11.8
Bedfordshire CC	88.3	88.3	88.6	91.3	91.0	11.7	11.7	11.0	8.5	8.7
Hertfordshire	90.0	89.8	91.1	90.7	91.9	10.0	10.1	8.9	9.3	8.1
Southend-on-Sea	85.5	83.1	87.5	78.2	91.7	14.5	16.9	11.7	21.8	8.3
Thurrock	87.7	86.1	84.9	91.9	94.0	12.3	13.9	15.1	8.1	6.0
Essex CC	88.2	89.6	87.1	88.7	87.3	11.6	10.4	12.9	11.3	12.7

	Ever used					Never used				
	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
London	89.6	89.5	89.6	90.0	90.2	10.3	10.3	10.3	9.8	9.7
Inner London - West	91.6	89.5	92.7	92.6	92.6	8.2	10.2	7.2	7.4	7.3
Inner London - East	90.6	90.8	89.7	90.9	91.4	9.3	9.2	10.1	8.9	8.1
Outer London - East and North East	88.0	88.1	88.4	86.8	86.7	11.8	11.8	11.4	13.2	13.3
Outer London - South	89.7	91.6	92.6	92.3	92.0	10.0	8.1	7.4	7.6	7.9
Outer London - West and North West	88.5	87.8	86.4	88.9	89.2	11.5	11.9	13.6	10.8	10.7
South East	88.8	88.8	88.9	89.4	89.9	11.0	11.1	11.0	10.6	10.0
Berkshire	91.2	91.4	91.3	91.8	91.2	8.8	8.6	8.4	8.2	8.7
Milton Keynes	91.4	91.1	92.1	92.3	95.2	8.6	8.7	7.9	7.7	4.8
Buckinghamshire CC	92.5	92.0	88.0	90.2	91.6	7.5	8.0	11.9	9.7	8.4
Oxfordshire	89.1	88.8	90.7	91.1	91.1	10.8	11.2	9.3	8.7	8.9
Brighton and Hove	95.0	88.3	88.8	89.9	90.9	4.2	11.5	11.2	10.1	9.1
East Sussex CC	83.9	86.7	82.1	84.2	88.5	15.7	13.1	17.9	15.8	11.5
Surrey	90.6	92.1	93.4	92.2	90.0	9.4	7.8	6.5	7.8	9.9
West Sussex	87.0	85.5	88.2	87.1	89.7	12.6	14.5	11.8	12.8	10.1
Portsmouth	83.9	89.5	84.9	83.6	75.2	15.7	10.5	15.1	16.4	24.8
Southampton	89.2	88.9	85.6	89.4	93.3	10.4	11.1	14.4	10.6	6.7
Hampshire CC	90.5	89.5	91.9	89.4	92.0	9.2	10.5	8.0	10.6	8.0
Isle of Wight	88.8	87.7	83.0	79.3	89.6	11.2	12.3	17.0	20.7	10.4
Medway	86.1	80.5	90.0	86.1	84.6	13.9	19.5	10.0	13.9	15.4
Kent CC	85.1	86.9	84.6	89.5	88.4	14.8	13.0	15.2	10.4	11.5
South West	86.4	86.4	86.6	87.4	89.0	13.5	13.5	13.3	12.5	11.0
City of Bristol	87.3	89.8	88.7	93.8	92.6	12.7	10.2	11.1	6.2	7.4
North and North East Somerset, South Gloucestershire	88.0	84.8	87.8	90.9	88.0	11.9	15.0	12.1	9.1	12.0
Swindon	91.3	88.0	88.9	86.7	94.1	8.8	12.0	11.1	13.3	5.9
Wiltshire CC	90.6	88.4	91.5	86.5	90.8	9.4	11.6	8.5	13.5	9.2
Bournemouth and Poole	83.8	90.6	87.6	92.5	90.8	16.2	9.4	12.4	7.5	9.2
Dorset CC	82.9	85.3	79.9	83.6	86.6	17.1	14.7	20.1	16.4	13.2
Somerset	85.4	88.6	89.0	85.9	89.6	14.3	10.8	10.9	13.9	10.2
Cornwall and Isles of Scilly	84.9	86.0	85.4	80.9	86.1	15.1	14.0	14.6	19.1	13.8
Plymouth	85.3	84.7	83.3	86.9	85.4	14.7	15.1	16.7	13.1	14.6
Torbay	86.5	86.4	72.2	79.9	86.0	13.5	13.6	27.8	20.1	14.0
Devon CC	85.8	84.2	86.0	88.0	87.2	14.1	15.5	13.5	12.0	12.8
Wales	82.3	82.4	82.2	83.7	84.5	17.5	17.3	17.6	16.2	15.4
Isle of Anglesey	70.4	76.7	79.5	85.5	93.9	29.6	23.3	20.5	14.5	6.1
Gwynedd	86.1	76.4	88.2	89.1	91.1	13.3	22.9	11.2	10.9	8.9
Conwy and Denbighshire	80.5	83.3	80.6	82.0	80.6	19.5	16.7	19.4	17.7	19.1
South West Wales	79.0	76.6	76.5	81.8	82.4	20.8	23.4	23.5	18.2	17.4
Central Valleys	77.2	78.3	74.4	80.8	80.2	22.1	21.4	25.3	18.9	19.4
Gwent Valleys	76.4	76.1	79.5	79.4	78.1	23.6	23.0	20.3	19.9	21.9
Bridgend and Neath Port Talbot	81.5	82.8	82.8	82.5	84.4	18.3	16.8	17.2	17.5	15.6
Swansea	86.7	85.3	82.8	84.2	85.0	13.3	14.7	17.2	15.8	15.0
Monmouthshire and Newport	87.2	92.1	87.9	80.7	85.8	12.5	7.2	11.9	19.1	13.6
Cardiff and Vale of Glamorgan	88.7	89.6	86.7	86.4	89.6	11.3	10.4	12.9	13.6	10.4
Flintshire and Wrexham	82.5	85.3	86.6	92.3	89.4	17.1	14.7	13.4	7.7	10.6
Powys	85.7	79.1	84.0	82.8	79.8	14.3	20.3	15.4	16.6	20.2
Scotland	84.9	85.0	84.9	86.1	87.1	15.0	14.9	15.0	13.8	12.8
Angus and Dundee City	83.2	78.1	86.2	81.1	91.3	16.8	21.9	13.8	18.9	8.7
Clackmannanshire and Fife	85.8	86.6	86.4	83.7	87.8	14.2	13.2	13.6	16.3	12.0
East Lothian and Midlothian	87.2	86.1	82.3	89.5	85.2	12.8	13.9	17.7	10.5	14.8
The Scot Borders	87.6	85.5	81.6	86.3	86.9	12.4	14.0	17.9	13.7	13.1
City of Edinburgh	85.7	90.8	85.9	92.8	87.9	14.3	9.2	14.1	7.2	12.1
Falkirk	91.4	86.4	87.9	89.6	92.5	8.2	13.6	12.1	10.4	7.5
Perth and Kinross and Stirling	88.3	85.2	84.8	86.4	88.1	11.7	14.5	15.2	13.6	11.9
West Lothian	93.0	90.5	92.8	92.6	91.9	7.0	9.5	7.2	7.4	8.1
East and West Dunbartonshire Helensburgh	86.5	72.2	81.1	79.0	91.3	12.6	27.8	18.9	21.0	8.7
Dumfries and Galloway	82.8	84.3	80.4	71.4	70.8	17.2	15.7	19.6	28.6	29.2
East Ayrshire and North Ayrshire Mainland	80.0	80.6	84.1	86.9	87.2	20.0	18.6	15.9	13.1	12.6
Glasgow City	82.9	79.9	79.9	82.3	83.1	17.1	20.1	20.1	17.3	16.5
Inverclyde, East Renfrewshire and Renfrewshire	84.3	89.4	86.3	88.3	83.7	15.7	10.6	13.7	11.5	16.1
North Lanarkshire	75.7	84.8	82.3	81.5	86.9	23.7	14.6	17.5	18.3	13.1
South Ayrshire	84.6	87.7	90.0	81.0	83.7	15.4	12.3	10.0	19.0	16.3
South Lanarkshire	87.1	84.1	87.8	88.5	84.0	12.9	15.9	12.0	11.1	15.6
Aberdeen City and Aberdeenshire	86.9	87.4	85.1	90.5	91.2	13.0	12.6	14.7	9.5	8.8
Highlands and Islands	83.8	87.5	87.9	88.4	89.2	16.2	12.5	12.1	11.6	10.8
Northern Ireland	79.4	78.7	79.5	79.3	79.4	20.5	21.1	20.4	20.6	20.3

Percentages sum to less than 100 due to "don't know" responses.

Source: Office for National Statistics

Table 5C: Internet non-users: 95% confidence intervals by low level geographical location, UK 2014 Q1

Never used the Internet

Thousands



	Survey				Survey estimate		
	Lower limit	estimate	Upper limit		Lower limit	Survey estimate	Upper limit
UK	6,422	6,440	6,458	London	617	622	627
				Inner London - West	68	70	71
North East	305	309	314	Inner London - East	130	131	133
Hartlepool and Stockton-on-Tees	29	30	31	Outer London - East and North East	173	176	180
South Teesside	22	23	24	Outer London - South	79	80	82
Darlington	8	8	9	Outer London - West and North West	161	164	166
Durham CC	62	64	66				
Northumberland	39	41	43	South East	697	702	707
Tyneside	96	98	100	Berkshire	61	62	63
Sunderland	43	45	48	Milton Keynes	9	9	9
				Buckinghamshire CC	33	34	35
North West	757	763	770	Oxfordshire	47	48	49
West Cumbria	22	23	24	Brighton and Hove	19	19	20
East Cumbria	28	30	31	East Sussex CC	47	49	50
Halton and Warrington	35	37	39	Surrey	91	92	94
Cheshire CC	62	63	65	West Sussex	65	66	67
Greater Manchester South	142	145	147	Portsmouth	42	45	49
Greater Manchester North	116	118	121	Southampton	13	13	14
Blackburn with Darwen	18	19	21	Hampshire CC	83	84	86
Blackpool	16	17	18	Isle of Wight	12	12	13
Lancashire CC	118	120	122	Medway	30	31	33
East Merseyside	34	36	37	Kent CC	133	136	138
Liverpool	74	77	80				
Sefton	35	37	39	South West	476	480	485
Wirral	39	41	42	Bristol, City of	27	28	29
				North and North East Somerset, South Gloucestershire	64	65	67
Yorkshire and the Humber	617	623	629	Gloucestershire	41	42	43
Kingston upon Hull, City of	28	30	31	Swindon	9	10	10
East Riding of Yorkshire	34	35	37	Wiltshire CC	33	34	35
North and North East Lincolnshire	39	41	43	Bournemouth and Poole	23	24	25
York	19	20	21	Dorset CC	44	45	47
North Yorkshire CC	64	66	68	Somerset	42	44	45
Barnsley, Doncaster and Rotherham	97	100	102	Cornwall and Isles of Scilly	61	63	65
Sheffield	70	72	75	Plymouth	31	33	35
Bradford	62	64	66	Torbay	14	15	16
Leeds	65	66	67	Devon CC	76	78	80
Calderdale, Kirklees and Wakefield	126	129	132				
				Wales	375	380	386
East Midlands	517	523	528	Isle of Anglesey	3	4	4
Derby	28	29	30	Gwynedd	7	8	8
East Derbyshire	28	29	30	Conwy and Denbighshire	31	33	35
South and West Derbyshire	43	45	46	South West Wales	52	55	57
Nottingham	45	47	50	Central Valleys	43	45	47
North Nottinghamshire	44	46	47	Gwent Valleys	59	62	65
South Nottinghamshire	31	33	34	Bridgend and Neath Port Talbot	32	34	35
Leicester	33	34	35	Swansea	26	28	29
Leicestershire CC and Rutland	85	88	90	Monmouthshire and Newport	25	26	27
Northamptonshire	63	64	66	Cardiff and Vale of Glamorgan	40	41	43
Lincolnshire	105	108	111	Flintshire and Wrexham	23	24	25
				Powys	21	22	24
West Midlands	662	669	676				
Herefordshire, County of	18	19	20	Scotland	550	555	560
Worcestershire	48	49	50	Angus and Dundee City	18	19	19
Warwickshire	63	66	68	Clackmannanshire and Fife	41	43	44
Telford and Wrekin	9	9	10	East Lothian and Midlothian	20	21	22
Shropshire CC	21	22	23	The Scottish Borders	12	13	13
Stoke-on-Trent	18	19	20	Edinburgh, City of	50	52	53
Staffordshire CC	104	107	110	Falkirk	9	9	10
Birmingham	123	127	130	Perth and Kinross and Stirling	23	24	25
Solihull	25	26	28	West Lothian	10	11	11
Coventry	49	52	55	East and West Dunbartonshire, Helensburgh	15	16	17
Dudley and Sandwell	74	77	79	Dumfries and Galloway	34	37	40
Walsall and Wolverhampton	92	97	101	East Ayrshire and North Ayrshire Mainland	25	26	27
				Glasgow City	77	80	82
East of England	518	522	527	Inverclyde, East Renfrewshire and Renfrewshire	42	44	46
Peterborough	11	12	12	North Lanarkshire	33	34	36
Cambridgeshire CC	36	37	38	South Ayrshire	15	16	17
Norfolk	97	99	102	South Lanarkshire	39	41	42
Suffolk	84	86	88	Aberdeen City and Aberdeenshire	38	39	40
Luton	18	19	20	Highlands & Islands	32	33	34
Bedfordshire CC	29	30	31				
Hertfordshire	71	72	73	Northern Ireland	284	289	294
Southend-on-Sea	11	11	12				
Thurrock	8	8	8				
Essex CC	145	148	151				

Source: Office for National Statistics

Table 5D: Internet non-users: 95% confidence intervals by low level geographical location, UK 2014 Q1

Never used the Internet



	Survey				Survey		
	Lower limit	estimate	Upper limit		Lower limit	estimate	Upper limit
UK	12.3	12.6	12.9				
London				8.9	9.7	10.4	
Inner London - West				5.4	7.3	9.3	
Inner London - East				6.7	8.1	9.5	
Outer London - East and North East				11.3	13.3	15.3	
Outer London - South				6.2	7.9	9.7	
Outer London - West and North West				9.2	10.7	12.3	
North East	12.9	14.3	15.7				
Hartlepool and Stockton-on-Tees	8.5	12.8	17.1				
South Teesside	6.2	10.1	13.9				
Darlington	3.3	9.4	15.5				
Durham CC	12.0	15.4	18.8				
Northumberland	11.8	15.9	19.9				
Tyneside	11.5	13.9	16.2				
Sunderland	14.1	19.0	23.9				
North West	12.7	13.5	14.4				
West Cumbria	8.2	12.8	17.4				
East Cumbria	9.4	13.7	18.0				
Halton and Warrington	10.5	14.7	18.9				
Cheshire CC	8.7	11.1	13.6				
Greater Manchester South	10.1	11.9	13.7				
Greater Manchester North	10.6	12.6	14.6				
Blackburn with Darwen	11.4	19.4	27.4				
Blackpool	8.7	15.3	21.9				
Lancashire CC	10.6	12.6	14.6				
East Merseyside	9.2	13.3	17.5				
Liverpool	16.7	21.1	25.4				
Sefton	11.5	16.5	21.5				
Wirral	12.3	16.9	21.5				
Yorkshire and the Humber	13.3	14.2	15.2				
Kingston upon Hull, City of	9.4	14.3	19.1				
East Riding of Yorkshire	8.9	12.6	16.2				
North and North East Lincolnshire	11.2	15.4	19.5				
York	7.2	11.5	15.7				
North Yorkshire CC	10.5	13.4	16.3				
Barnsley, Doncaster and Rotherham	12.9	15.5	18.1				
Sheffield	12.0	15.1	18.3				
Bradford	12.6	16.1	19.7				
Leeds	7.7	9.9	12.0				
Calderdale, Kirklees and Wakefield	14.4	16.8	19.2				
East Midlands	13.1	14.2	15.3				
Derby	9.4	14.2	18.9				
East Derbyshire	8.6	13.0	17.3				
South and West Derbyshire	8.3	11.3	14.2				
Nottingham	13.2	18.5	23.8				
North Nottinghamshire	9.8	13.0	16.3				
South Nottinghamshire	8.1	11.7	15.4				
Leicester	10.1	13.9	17.7				
Leicestershire CC and Rutland	12.7	15.5	18.3				
Northamptonshire	9.1	11.5	13.9				
Lincolnshire	15.1	17.9	20.7				
West Midlands	14.1	15.2	16.2				
Herefordshire, County of	8.1	13.1	18.0				
Worcestershire	8.2	10.8	13.3				
Warwickshire	11.6	14.7	17.9				
Telford and Wrekin	2.7	6.8	10.9				
Shropshire CC	5.9	9.2	12.5				
Stoke-on-Trent	5.3	10.1	14.8				
Staffordshire CC	13.1	15.7	18.4				
Birmingham	12.8	15.4	18.0				
Solihull	10.1	15.6	21.2				
Coventry	15.1	20.3	25.4				
Dudley and Sandwell	12.7	15.9	19.2				
Walsall and Wolverhampton	19.9	24.2	28.6				
East of England	10.0	10.8	11.7				
Peterborough	4.1	8.4	12.7				
Cambridgeshire CC	5.1	7.2	9.3				
Norfolk	10.9	13.2	15.5				
Suffolk	11.8	14.4	16.9				
Luton	6.2	11.8	17.3				
Bedfordshire CC	5.8	8.7	11.7				
Hertfordshire	6.4	8.1	9.8				
Southend-on-Sea	3.2	8.3	13.3				
Thurrock	2.2	6.0	9.8				
Essex CC	10.8	12.7	14.6				
Wales				14.0	15.4	16.8	
Isle of Anglesey				0.0	6.1	12.5	
Gwynedd				3.3	8.9	14.5	
Conwy and Denbighshire				13.4	19.1	24.8	
South West Wales				13.2	17.4	21.6	
Central Valleys				14.3	19.4	24.4	
Gwent Valleys				17.1	21.9	26.8	
Bridgend and Neath Port Talbot				11.1	15.6	20.0	
Swansea				9.6	15.0	20.4	
Monmouthshire and Newport				8.9	13.6	18.2	
Cardiff and Vale of Glamorgan				7.5	10.4	13.4	
Flintshire and Wrexham				7.0	10.6	14.3	
Powys				13.1	20.2	27.3	
Scotland				11.9	12.8	13.8	
Angus and Dundee City				5.1	8.7	12.3	
Clackmannanshire and Fife				8.7	12.0	15.3	
East Lothian and Midlothian				9.5	14.8	20.2	
The Scottish Borders				7.5	13.1	18.7	
Edinburgh, City of				8.9	12.1	15.4	
Falkirk				3.4	7.5	11.6	
Perth and Kinross and Stirling				7.5	11.9	16.3	
West Lothian				3.8	8.1	12.3	
East and West Dunbartonshire, Helensburgh				4.3	8.7	13.1	
Dumfries and Galloway				21.5	29.2	36.9	
East Ayrshire and North Ayrshire Mainland				8.5	12.6	16.6	
Glasgow City				13.0	16.5	20.1	
Inverclyde, East Renfrewshire and Renfrewshire				12.0	16.1	20.2	
North Lanarkshire				9.3	13.1	17.0	
South Ayrshire				8.6	16.3	23.9	
South Lanarkshire				11.5	15.6	19.8	
Aberdeen City and Aberdeenshire				6.3	8.8	11.3	
Highlands & Islands				7.0	10.8	14.6	
Northern Ireland				18.6	20.3	22.0	

Source: Office for National Statistics

Table 6A: Internet users and non-users, by gross weekly pay, UK*Persons aged 16 years and over in paid employment.*Thousands 

Pay band	Ever used					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<£200	4,927	4,951	5,041	5,063	4,940	4,954
£200-£299	3,747	3,654	3,384	3,592	3,738	3,593
£300-£399	3,860	3,910	3,885	4,074	4,006	3,952
£400-£499	3,089	3,076	3,254	3,238	3,148	3,325
£500-£599	2,359	2,566	2,610	2,482	2,673	2,640
£600-£699	1,786	1,864	1,799	1,837	1,885	1,832
£700-£799	1,079	1,207	1,235	1,255	1,145	1,313
£800-£899	995	992	1,054	950	1,004	999
£900-£999	613	553	663	614	589	628
£1,000-£1,499	934	1,055	990	1,057	1,174	1,111
£1,500-£1,999	395	496	569	577	527	497
£2,000+	72	69	88	90	61	81

Pay band	Never used					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<£200	367	284	315	249	286	253
£200-£299	209	165	165	135	154	141
£300-£399	198	167	87	147	107	93
£400-£499	66	75	64	88	65	48
£500-£599	20	28	23	48	40	18
£600-£699	21	10	11	14	22	8
£700-£799	2	8	12	3	6	9
£800-£899	7	2	0	2	4	4
£900-£999	0	10	6	2	2	0
£1,000-£1,499	0	0	0	0	0	0
£1,500-£1,999	2	0	0	0	0	0
£2,000+	0	0	0	0	0	0

Those in self employment are excluded from this analysis.

Source: Office for National Statistics

Table 6B: Internet users and non-users, by gross weekly pay, UK*Persons aged 16 years and over in paid employment.*

%

	Ever used					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
Pay band						
<£200	92.9	94.4	93.9	95.2	94.2	94.8
£200-£299	94.6	95.6	95.3	96.1	96.0	96.0
£300-£399	94.8	95.8	97.7	96.2	97.4	97.5
£400-£499	97.9	97.3	97.8	97.3	97.9	98.5
£500-£599	99.2	98.9	99.1	98.1	98.4	99.1
£600-£699	98.7	99.5	99.4	99.1	98.7	99.6
£700-£799	99.6	99.0	99.0	99.7	99.4	99.3
£800-£899	99.0	99.8	99.8	99.8	99.6	99.6
£900-£999	98.8	98.2	99.2	99.1	99.7	100.0
£1,000-£1,499	100.0	99.8	99.8	99.8	100.0	100.0
£1,500-£1,999	99.4	99.6	100.0	100.0	100.0	100.0
£2,000+	100.0	100.0	100.0	96.2	100.0	100.0
	Never used					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
Pay band						
<£200	6.9	5.4	5.9	4.7	5.5	4.9
£200-£299	5.3	4.3	4.6	3.6	4.0	3.8
£300-£399	4.9	4.1	2.2	3.5	2.6	2.3
£400-£499	2.1	2.4	1.9	2.6	2.0	1.4
£500-£599	0.8	1.1	0.9	1.9	1.5	0.7
£600-£699	1.2	0.5	0.6	0.7	1.1	0.4
£700-£799	0.2	0.6	1.0	0.3	0.6	0.7
£800-£899	0.7	0.2	0.0	0.2	0.4	0.4
£900-£999	0.0	1.8	0.8	0.4	0.3	0.0
£1,000-£1,499	0.0	0.0	0.0	0.0	0.0	0.0
£1,500-£1,999	0.6	0.0	0.0	0.0	0.0	0.0
£2,000+	0.0	0.0	0.0	0.0	0.0	0.0

Those in self employment are excluded from this analysis.

Percentages sum to less than 100 due to "don't know" responses.

Source: Office for National Statistics

Table 7A: Recent and lapsed Internet users, UK
Persons aged 16 years and over

Thousands



	Used in the last 3 months					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	40,764	42,243	42,389	42,579	43,028	43,457
Age group (years)						
16-24	7,088	7,075	7,066	7,078	7,083	7,074
25-34	8,162	8,457	8,510	8,565	8,604	8,660
35-44	7,986	7,952	7,913	7,905	7,903	7,900
45-54	7,694	8,005	8,071	8,122	8,177	8,290
55-64	5,624	5,821	5,851	5,909	5,974	6,060
65-74	3,153	3,562	3,654	3,695	3,835	3,939
75+	1,057	1,371	1,324	1,305	1,453	1,534
Sex						
Male	20,564	21,242	21,319	21,417	21,593	21,814
Female	20,200	21,001	21,070	21,162	21,435	21,643
Disability¹						
DDA disabled ²	7,011	7,423	-	-	-	-
Work limiting disability only	1,182	1,224	-	-	-	-
No disability ³	32,571	33,596	-	-	-	-
Equality Act disabled ⁴	-	-	6,991	7,038	7,265	7,413
Not Equality Act disabled ⁵	-	-	35,398	35,541	35,763	36,044
Used over 3 months ago						
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	1,392	1,275	1,241	1,239	1,223	1,142
Age group (years)						
16-24	74	55	50	46	42	23
25-34	135	93	83	68	62	51
35-44	152	109	108	104	91	89
45-54	255	212	205	218	214	187
55-64	282	250	266	247	240	241
65-74	287	315	310	310	284	306
75+	207	242	219	246	290	245
Sex						
Male	648	609	551	579	578	546
Female	744	666	691	660	645	596
Disability¹						
DDA disabled ²	588	537	-	-	-	-
Work limiting disability only	38	28	-	-	-	-
No disability ³	767	710	-	-	-	-
Equality Act disabled ⁴	-	-	540	547	591	523
Not Equality Act disabled ⁵	-	-	701	691	632	619

Discrepancies may occur between totals and the sum of their independently rounded components.

1 From April 2013 the disability indicator on the LFS/APS became in line with the Equality Act Legislation. For further information see volume 3 of the LFS userguide.

2 DDA disabled refers to those who self-assess that they have a disability in line with the Disability Discrimination Act (DDA) definition of disability.

3 A small number of respondents who chose not to declare whether they had a disability have been included within the category 'No disability'.

4 Equality Act disabled refers to those who self-assess that they have a disability in line with the Equality Act definition of disability.

5 A number of respondents who chose not to declare whether they had a disability have been included within the category 'Not Equality Act disabled'.

Source: Office for National Statistics

Table 7B: Recent and lapsed Internet users, UK
Persons aged 16 years and over

%



	Used in the last 3 months					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	96.7	97.1	97.2	97.2	97.2	97.4
Age group (years)						
16-24	99.0	99.2	99.3	99.4	99.4	99.7
25-34	98.4	98.9	99.0	99.2	99.3	99.4
35-44	98.1	98.7	98.7	98.7	98.9	98.9
45-54	96.8	97.4	97.5	97.4	97.4	97.8
55-64	95.2	95.9	95.7	96.0	96.1	96.2
65-74	91.7	91.9	92.2	92.3	93.1	92.8
75+	83.6	85.0	85.8	84.1	83.4	86.2
Sex						
Male	96.9	97.2	97.5	97.4	97.4	97.6
Female	96.4	96.9	96.8	97.0	97.1	97.3
Disability¹						
DDA disabled ²	92.3	93.3	-	-	-	-
Work limiting disability only	96.9	97.8	-	-	-	-
No disability ³	97.7	97.9	-	-	-	-
Equality Act disabled ⁴	-	-	92.8	92.8	92.5	93.4
Not Equality Act disabled ⁵	-	-	98.1	98.1	98.3	98.3
	Used over 3 months ago					
	2012 Q1	2013 Q1	2013 Q2	2013 Q3	2013 Q4	2014 Q1
All adults	3.3	2.9	2.8	2.8	2.8	2.6
Age group (years)						
16-24	1.0	0.8	0.7	0.6	0.6	0.3
25-34	1.6	1.1	1.0	0.8	0.7	0.6
35-44	1.9	1.3	1.3	1.3	1.1	1.1
45-54	3.2	2.6	2.5	2.6	2.6	2.2
55-64	4.8	4.1	4.3	4.0	3.9	3.8
65-74	8.3	8.1	7.8	7.7	6.9	7.2
75+	16.4	15.0	14.2	15.9	16.6	13.8
Sex						
Male	3.1	2.8	2.5	2.6	2.6	2.4
Female	3.6	3.1	3.2	3.0	2.9	2.7
Disability¹						
DDA disabled ²	7.7	6.7	-	-	-	-
Work limiting disability only	3.1	2.2	-	-	-	-
No disability ³	2.3	2.1	-	-	-	-
Equality Act disabled ⁴	-	-	7.2	7.2	7.5	6.6
Not Equality Act disabled ⁵	-	-	1.9	1.9	1.7	1.7

Percentages sum to less than 100 due to "don't know" responses.

1 From April 2013 the disability indicator on the LFS/APS became in line with the Equality Act Legislation. For further information see volume 3 of the LFS userguide.

2 DDA disabled refers to those who self-assess that they have a disability in line with the Disability Discrimination Act (DDA) definition of disability.

3 A small number of respondents who chose not to declare whether they had a disability have been included within the category 'No disability'.

4 Equality Act disabled refers to those who self-assess that they have a disability in line with the Equality Act definition of disability.

5 A number of respondents who chose not to declare whether they had a disability have been included within the category 'Not Equality Act disabled'.

Source: Office for National Statistics