

Twitter policy

The @CompetitionComm Twitter account is managed by the media team, on behalf of the CC.

We do not use any automation (such as tools which generate tweets from RSS feeds) to post content on Twitter.

If you follow us, you can expect between one and five tweets a day covering the following:

- Alerts about new and forthcoming content on the website such as news releases, publications, speeches, and material related to specific inquiries including working papers, submissions, surveys and timetables
- Invitations to respond to consultations
- Useful information and advice on current issues relating to the CC

Following

We do not automatically follow back new followers. Due to resources, we can only occasionally review our follower list and follow back accounts that are not spam. Being followed back does not imply endorsement of any kind.

Availability

We will update and monitor our Twitter account during office hours, Monday to Friday. Twitter may occasionally be unavailable and the CC accepts no responsibility for lack of service due to Twitter downtime.

@Replies and Direct Messages

We welcome feedback and ideas from all our followers, and will endeavour to reply and join the conversation where possible. However, we are not able to reply individually to all the messages we receive via Twitter.

The CC media team reads all @replies and Direct Messages and ensures that any emerging themes or helpful suggestions are passed to the relevant people in the CC.

Although we will endeavour to monitor all replies and messages and react appropriately, we would strongly recommend that formal contact with the CC, such as submissions to investigations or Freedom of Information requests are still made via email. The usual ways of contacting the CC for official correspondence are detailed in the contact us section of our website.