

Charter Compliance Panel

(Press Complaints Commission)

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Tim
As far as Tim
concerned, he'll
pulling at an open
door. have req. etc.

Tel:
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Panel members:
Sir Brian Cubbon
Dame Ruth Runciman
Charles Wilson

C.

Sir Christopher Meyer KCMG
Chairman
Press Complaints Commission

23rd August 2004

Dear Christopher

Charter Compliance Panel

The Panel were grateful for your letter of 16th June and for the action taken by the Commission following our first report.

In our end-of-year report we shall revert to the publicity that newspapers give to the PCC. We consider that all newspapers, like many regional papers now, should have a regular slot mentioning the PCC, its role, and how to get in touch with it. This is the practice for most other regulatory bodies. In addition to this regular slot, newspapers should give the same information about the PCC to complainants who come to them direct and are dissatisfied with the outcome. (We mentioned this in our first report.)

The Panel would also like to bolster the authority and usefulness of the survey of complainants' views. We acknowledge the effort and care that has gone into the present survey, but in our opinion it would be greatly enhanced if independent expert advice were taken, and seen to be taken, about the design, handling and interpretation of the survey. The survey could also be used to provide valuable leads for the Panel's own audit work.

I am giving you this recommendation now, because the PCC's budget for next year will shortly be reviewed.

Yours sincerely