

<p>1 2 (2.00 pm) 3 MR JAY: There's one small point I need to cover with 4 Mr Jones which I forgot to, so may I recall him to deal 5 with that? 6 LORD JUSTICE LEVESON: By all means. 7 MR JAY: Mr Jones, the point is this: in relation to 8 a reward which the Sun newspaper were keen to offer, do 9 you have any direct knowledge of that? 10 <b>A. Yes, I do, sir. I think very early on in the</b> 11 <b>investigation there was initially a £10,000 reward</b> 12 <b>offered by Crimestoppers. Some time in early January,</b> 13 <b>I think around about 7 January -- could have been</b> 14 <b>earlier than that -- the Sun offered a reward.</b> 15 Q. Yes. 16 <b>A. Which was £50,000.</b> 17 Q. That was 6 January. 18 <b>A. Okay. What we were seeking to do is to facilitate --</b> 19 <b>link that reward in with the work Crimestoppers were</b> 20 <b>doing and to have a single point of contact for</b> 21 <b>information. I think initially there were difficulties</b> 22 <b>and challenges around that, and I think initially the</b> 23 <b>Sun wanted telephone calls to go directly to them on</b> 24 <b>a particular number. Clearly we were concerned about</b> 25 <b>that, and then I understand that there was a mutual</b> Page 1</p>	<p>1 Q. In terms of who you are, you are head of corporate 2 communications at the Avon and Somerset constabulary. 3 You have been since April 2009. You have previous 4 experience in the public sector and you report, as 5 indeed do others in your position, to the Deputy 6 Chief Constable. Is that all correct? 7 <b>A. Yes, I do.</b> 8 Q. May I ask you, please, about question 6, first of all, 9 page 10511. You say: 10 "All requests for media interviews with Avon and 11 Somerset police officers and staff are managed through 12 CCD." 13 Do you have knowledge or experience of journalists 14 making direct contact with police officers which you 15 learn about subsequently? 16 <b>A. That does happen occasionally, but those officers would</b> 17 <b>contact members of my team before speaking to</b> 18 <b>journalists, and we would support them in doing that.</b> 19 Q. In your own words, please, what are the advantages of 20 having a central point, which is you, for the 21 dissemination of information to the media? 22 <b>A. I think in this day and age, especially where we have</b> 23 <b>24-hour media and social media and a high level of media</b> 24 <b>enquiries coming in, it makes an awful lot of sense for</b> 25 <b>them to be managed through one point. Obviously, quite</b> Page 3</p>
<p>1 <b>agreement with Crimestoppers and the Sun and there was</b> 2 <b>actually a telephone number published, which I recollect</b> 3 <b>was the Crimestoppers number, and that was around about</b> 4 <b>7 January.</b> 5 Q. You have provided a comment or quote for the Sun, which 6 was published, which says that: 7 "I am grateful for the generosity of the Sun. I am 8 sure Jo's family will be touched by this kind gesture 9 ... demonstrates the level to which the murder has 10 touched the nation and the commitment of the media in 11 supporting our efforts to bring whoever is responsible 12 to justice." 13 Was that comment freely and fully given? 14 <b>A. Yes, it was, sir, yes.</b> 15 MR JAY: Okay. Thank you very much, Mr Jones. 16 LORD JUSTICE LEVESON: Thank you, Mr Jones. 17 <b>A. Thank you.</b> 18 MR JAY: The next witness, please, is Amanda Hirst. 19 MS AMANDA HIRST (affirmed) 20 Questions by Mr Jay 21 MR JAY: May I invite you, please, to turn up your witness 22 statement, which is signed and dated by you on 23 28 February of this year. Is this your true evidence to 24 the Inquiry? 25 <b>A. Yes, it is, sir.</b> Page 2</p>	<p>1 <b>often one enquiry from a journalist may well be</b> 2 <b>replicated over a number of different occasions by</b> 3 <b>different journalists, therefore from the point of view</b> 4 <b>of consistency and just relieving the officers so that</b> 5 <b>they can continue with the job they need to do, it makes</b> 6 <b>more sense.</b> 7 Q. In paragraph 8, you make it clear that your team's 8 dealing with the media is generally positive. There can 9 be tensions from time to time -- that's normal, you 10 say -- but you hint or suggest that the relationship 11 tends to be better with the local, regional and some 12 national crime reporters rather than generalist 13 reporters. Is that right? 14 <b>A. That is correct. I think we obviously have a lot more</b> 15 <b>contact with local and regional reporters, and we have</b> 16 <b>a number of reporters who are regional representatives</b> 17 <b>for a lot of the national papers and we have regular</b> 18 <b>contact with them as well.</b> 19 Q. If one were to take a paper such as the Sun, do they 20 have a regional reporter? 21 <b>A. They do, sir, yes.</b> 22 Q. Is your relationship with him or her a good one? 23 <b>A. I would say it's a reasonable relationship, yes.</b> 24 Q. Is it simply a case that because you get to know the 25 local and regional members of the press better, your Page 4</p>

<p>1 relationship is better or is it because there's                  2 a different standard of practice between the regionals                  3 and the nationals? How would you define that?                  4 <b>A. I think it's a combination of both. We obviously work                  5 on a very regular basis with local and regional                  6 journalists because they're an important tool for us in                  7 feeding information into the community and reassuring                  8 the public and so on, and they also have a better                  9 understanding of what we do on a day to day basis and                  10 the communities that we serve, whereas the national                  11 media will quite often come in, report and then go away                  12 again. So there's quite a significant difference                  13 between the two.</b>                  14 Q. Thank you. May I move forward, please, to question 13,                  15 page 10514. The question was:                  16 "What is the media's attitude towards the press                  17 office?"                  18 You say:                  19 "On a day-to-day basis, the attitude is pretty                  20 positive but I think it is fair to say that the media                  21 suffer the existence of a corporate communications                  22 department/press office. Any journalist would say that                  23 their preference is to deal directly with an individual                  24 officer because they believe that they would get more                  25 from them. We know from direct conversations with                  Page 5</p>	<p>1 a huge amount of speculation around this case, and in                  2 order not to foment that speculation and attempt to                  3 reduce it, the policy was to cease to engage as fully as                  4 you might have wished. Was that also a factor?                  5 <b>A. That was, and in my statement I talk about the issue of                  6 jigsaw identification and I think it's the first time                  7 that we'd come across that in the context of a case that                  8 wasn't relating to child victims. In this case it was                  9 actually very different because we had many, many                  10 journalists asking numerous questions and making                  11 numerous enquiries on a day-to-day basis, and through                  12 a process of elimination there was a concern that they                  13 would get to the heart of the investigation. So we did                  14 draw a line in the sand at one stage and we continued to                  15 respond where we could, where we felt it was                  16 appropriate, always in consultation with the SIO, and of                  17 course, I discussed that at the daily meetings with the                  18 Chief Constable and the ACC, but on some things we did                  19 say we would neither confirm nor deny.</b>                  20 Q. Question 26 next, please. Page 10518. I'm not covering                  21 all the ground in your statement. You've given very                  22 full and clear answers to many questions. I'm just                  23 dealing with matters which may require some elaboration                  24 or clarification.                  25 The question here relates to training, and your                  Page 7</p>
<p>1 individual journalists subsequent to the Joanna Yeates                  2 murder investigation that the media became particularly                  3 frustrated by the perceived barrier of the CCD because                  4 of the paucity of information they felt they received                  5 from us."                  6 That's clearly a frank answer, Ms Hirst. Just two                  7 points on it. The direct conversations with individual                  8 journalists, were these regional or national                  9 journalists?                  10 <b>A. In the context of the Joanna Yeates investigation, we                  11 dealt with regional, national and some international                  12 journalists.</b>                  13 Q. The reference to their feeling that they were receiving                  14 from you a paucity of information, do you feel that                  15 there was any justification behind the perception they                  16 had?                  17 <b>A. I think in the Joanna Yeates case, it was unusual in the                  18 sense, as Mr Jones has already said, that it happened at                  19 a time of the year when there was an awful lot of                  20 airtime and print space to fill and there wasn't a lot                  21 of other things about. I also think that on that -- in                  22 those occasions, obviously there is significant pressure                  23 from journalists to answer an unrelenting number of                  24 press enquiries, and it becomes very difficult.</b>                  25 Q. The point that Mr Jones made as well was that there was                  Page 6</p>	<p>1 answer is:                  2 "Each new member of corporate communications staff                  3 receives a personal induction by me and is made fully                  4 aware of the need to maintain appropriate relationships                  5 with the media."                  6 Are there any particular messages which you give                  7 during this personal induction, and are there occasions                  8 on which the recipient of those messages is ever                  9 surprised by what you say because it might be                  10 counter-intuitive or for whatever other reason?                  11 <b>A. The key messages are around openness, honesty and                  12 proportionality and working to the rules and the letter                  13 of the law, which I think are very important. I can't                  14 think of any member of staff who has come into the                  15 department since I've been head who has been surprised                  16 at that. I think it's common practice and recognised                  17 that the relationship between media relations officers,                  18 communications officers and the media has to be -- there                  19 has to be a bit of distance and a bit of a firewall                  20 between the two.</b>                  21 LORD JUSTICE LEVESON: To some extent, that description --                  22 openness, honesty, proportionality, working to the rules                  23 and the letter of the law -- might be described as                  24 comparatively obvious. Why does it cause problems then?                  25 Not with you, but with your dealings with the press.                  Page 8</p>

<p>1 <b>A. I think in the context certainly of investigations like</b>  2 <b>the Joanna Yeates investigation -- but there have been</b>  3 <b>others: the M5 collision in the autumn and other major</b>  4 <b>cases that we've been involved in -- I think the problem</b>  5 <b>is the media constantly want more, and in the context of</b>  6 <b>Joanna Yeates in particular, one of the constant</b>  7 <b>refrains that we had from some journalists was that it</b>  8 <b>was in the public interest, they had a right to know,</b>  9 <b>and I think -- certainly our perception was very much</b>  10 <b>that they wanted to be inside the investigation, which</b>  11 <b>clearly was never going to be tenable.</b></p> <p>12 LORD JUSTICE LEVESON: Yes. I've said earlier on in this  13 Inquiry that everybody behaves well until the next big  14 story, and then the whole thing goes to pot, and that  15 might be summarised by what Mr Morgan said:  16 "Fame and crime sends most of the usual rules out of  17 the window."  18 So at some stage -- you may not have an answer --  19 Mr Jay will come to it. I'd like to know whether you do  20 have an answer, whether there is an approach that will  21 work, that will demonstrate that actually the rules are  22 even more important in these very big, very, very  23 high-profile cases, not less important.</p> <p>24 <b>A. I welcome very much that comment that you made, sir.</b></p> <p>25 LORD JUSTICE LEVESON: Well, you welcome the comment, but</p> <p style="text-align: center;">Page 9</p>	<p>1 MR JAY: Your definition of appropriate contact, Ms Hirst --  2 this is question 27 -- is both axiomatic and common  3 sense. It's just the last point you make:  4 "... reflective of an agreed organisational view."  5 Why is it inappropriate contact if the view which is  6 being imparted is not an agreed organisational view but  7 may be a reasonable minority view?</p> <p>8 <b>A. There will always be a case where, for example, the</b>  9 <b>chair of the Superintendents Association will give</b>  10 <b>a different view to the view of the organisation, and</b>  11 <b>I think there's room for that, and I think we have to</b>  12 <b>respect that, but if a police officer is speaking to the</b>  13 <b>media, then in the context of whether it's cannabis or</b>  14 <b>whether it's organised crime or sexual assaults or</b>  15 <b>whatever, I think it's very important that that police</b>  16 <b>officer is representing the policy and the view of the</b>  17 <b>force as opposed to a personal opinion.</b></p> <p>18 Q. So on matters of strategy, of policy, there may be  19 a difference between junior officers expressing views  20 which are heterodox, personal views off-piste, on the  21 one hand. If you look higher up the chain, though, more  22 senior officers may have greater latitude; is that what  23 it amounts to?</p> <p>24 <b>A. Yes. If the Chief Constable were asked for a view, then</b>  25 <b>obviously the Chief Constable would give his view.</b></p> <p style="text-align: center;">Page 11</p>
<p>1 what's the answer?</p> <p>2 <b>A. I think the answer is that in my view, the rules of</b>  3 <b>media handling in large cases are not that different to</b>  4 <b>the normal rules that we follow, and the issue is that</b>  5 <b>in the significant cases that have substantial media</b>  6 <b>attention, the demand from the media is more constant</b>  7 <b>and more unrelenting. But I don't think the rules are</b>  8 <b>any different. We should still abide by the rules that</b>  9 <b>we apply across all of the cases we are dealing with.</b></p> <p>10 <b>The difference is with the big cases that, as you</b>  11 <b>said, each time we have a big case, we agree that things</b>  12 <b>need to change, but when the next case comes along --</b>  13 <b>and the media make all the right noises, but when the</b>  14 <b>next case comes along, it's exactly the change. I don't</b>  15 <b>think the rules need to change from the perspective of</b>  16 <b>the way we're dealing with it. I think there's got to</b>  17 <b>go recognition, though, that there has to be some --</b>  18 <b>I don't agree with regulation. I think overregulation</b>  19 <b>is not the right route, but I think there has to be some</b>  20 <b>acceptance by the media that perhaps their behaviour</b>  21 <b>needs to change.</b></p> <p>22 LORD JUSTICE LEVESON: I would agree that overregulation is  23 not the right route; that's not quite the same as saying  24 that regulation isn't the right route. I'm not saying  25 it will be, I say immediately, but anyway. Yes, Mr Jay.</p> <p style="text-align: center;">Page 10</p>	<p>1 <b>I imagine that -- I'm sure it would be in the context of</b>  2 <b>the way that we operate within the constabulary. But</b>  3 <b>that comment was reflected -- was meant to reflect much</b>  4 <b>more the views of more junior officers, the rank and</b>  5 <b>files.</b></p> <p>6 LORD JUSTICE LEVESON: Yes, obviously Mr Port is the leader.  7 <b>A. Absolutely.</b></p> <p>8 LORD JUSTICE LEVESON: And he will have a view. Doubtless  9 he will consult his senior colleagues, but ultimately  10 that's the job he's paid to do.</p> <p>11 <b>A. Yes, sir, and I would expect the organisation to be</b>  12 <b>reflective of that view.</b></p> <p>13 MR JAY: Thank you. In question 29 now, still on  14 page 10519, general question about incidents that  15 attract national media interest presenting particular  16 challenges. You answer that question with reference to  17 your own experience to the Joanna Yeates case and  18 a number of issues come out of your answer. The first  19 issue is that of contempt and the need to maintain  20 anonymity. Do you share Mr Port's view that the  21 reference to the 65-year-old being arrested, that may  22 have been too specific in that particular case or not?</p> <p>23 <b>A. I do, sir, yes.</b></p> <p>24 Q. Then jigsaw investigation. We touched on this already,  25 but you put the point quite fairly and squarely, because</p> <p style="text-align: center;">Page 12</p>

<p>1 you say that during the investigation the print media in 2 particular adopted a tactic of elimination via multiple 3 speculative media enquiries. Do you really put it as 4 high as that, that it was a deliberate tactic, or is 5 that just the way it appeared to you?</p> <p>6 <b>A. It certainly appeared to be a deliberate tactic, sir, 7 yes. Perhaps I should just give you a bit of context.</b></p> <p>8 Q. Yes.</p> <p>9 <b>A. With the Joanna Yeates investigation, we had -- some of 10 the national media organisations sent down three or four 11 or five journalists to investigate, to look at the -- to 12 report the case, and on many occasions we were fielding 13 multiple enquiries from one media organisation and that 14 was multiplied by a number of media organisations on 15 a very regular basis. Whether it was a deliberate 16 tactic, it certainly felt at the time as though it was, 17 and certainly I think the point of it was very much to 18 get to the heart of the investigation.</b></p> <p>19 My view was that obviously we had to do everything 20 in our power to prevent that, which is why, when we 21 discussed with the chief and the ACC and the SIO at one 22 stage, we decided to stop answering speculative media 23 enquiries and issued a statement to that effect.</p> <p>24 LORD JUSTICE LEVESON: Isn't there a further risk here, 25 which is the fact that what is being overlooked is that</p> <p style="text-align: center;">Page 13</p>	<p>1 always with the right expertise. That's really your 2 point, isn't it?</p> <p>3 <b>A. Yes.</b></p> <p>4 Q. "Dangers of comparison". Well, that point speaks for 5 itself. Differences between a case where the offender 6 is still at large and you're trying to catch them and 7 cases where the identity of the offender was known. You 8 can't draw analogies between the two.</p> <p>9 Your last point is an interesting one: "The public 10 have a right to know", which is presumably the line many 11 journalists give you in an attempt to prise more 12 information out of you. What's your attitude to that?</p> <p>13 <b>A. Yes. The public have a right to know within bounds, 14 within boundaries, and I think throughout that 15 investigation and throughout other investigations, we 16 provide the media with as much as we can, always led, of 17 course, by the SIO.</b></p> <p>18 I think there's another point to make here as well, 19 which is a really crucial one. Certainly in the 20 Joanna Yeates case, we know that Vincent Tabak was 21 actually following the progress of the investigation via 22 the media, and also on our own website and through other 23 social media, and that was something that the 24 investigation team picked up and was also discussed 25 openly in court. So it was very, very important for us</p> <p style="text-align: center;">Page 15</p>
<p>1 the investigation is dynamic? In other words, different 2 information can change the view. So looking at a fact 3 through one set of spectacles may lead to one 4 conclusion, but if you add another fact, then the 5 picture looks very different, and if you have gone into 6 print on fact one, it becomes more difficult and 7 potentially creates problems for the investigation if 8 fact two changes the perception of fact one. Is that 9 sufficiently clear?</p> <p>10 <b>A. Yes, sir.</b></p> <p>11 LORD JUSTICE LEVESON: Yes. But is it right?</p> <p>12 <b>A. It is right. It is right, and I think that was one of 13 the real dangers, that fact one would get published and 14 then other journalists would pick it up and would take 15 a lead from that, and pursue that particular line or go 16 off in a number of other tangents. So we ended up with 17 a lot of very, very inaccurate reporting, which created 18 problems for the SIO and the investigation team at 19 times.</b></p> <p>20 MR JAY: Your next heading -- but you're perhaps grouping 21 here different contexts: "Leaks and investigative 22 journalism". Those two aren't synonymous, of course, 23 but your answer is really directed to the use of 24 experts, in inverted commas, who comment on the 25 investigation from afar with imperfect knowledge and not</p> <p style="text-align: center;">Page 14</p>	<p>1 <b>to preserve the integrity of that investigation and 2 ensure that anything that was inappropriate or shouldn't 3 get out into the public domain was contained.</b></p> <p>4 LORD JUSTICE LEVESON: So you can summarise that as saying 5 the public have the right to know what it is appropriate 6 and safe to let them know. What they most certainly do 7 not have the right to know is anything that, by its 8 publication, may interfere with or even prejudice 9 ongoing inquiries. Is that --</p> <p>10 <b>A. Yes, sir. That was a constant refrain to journalists, 11 was that we could not in any way prejudice or allow 12 their reporting to prejudice the integrity of the 13 investigation, nor whatever trial might ultimately take 14 place.</b></p> <p>15 MR JAY: Was it your experience at the time, to pick up a 16 point you made earlier, that when you made that point to 17 an experienced crime reporter, the point was readily 18 understood, but when you made the point to a generalist 19 reporter, it was less readily understood?</p> <p>20 <b>A. Yes, sir, it was. We had -- at one stage during the 21 investigation, we had one feature writer for a national 22 newspaper who wanted to come and spend a day with the 23 investigation team to write a feature piece on a day in 24 the life of the investigation team, and of course we 25 declined, but such was the varied nature of some the</b></p> <p style="text-align: center;">Page 16</p>

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<p>1 <b>requests, the more bizarre ones that we got.</b></p> <p>2 Q. You prepared a log which you called "The inside story".</p> <p>3 It's under your tab 21 and starts at our page 11320. If</p> <p>4 I can just understand the genesis of this document, is</p> <p>5 this something you were preparing at the time or at the</p> <p>6 end of the 34 days, I think it was, did you come back to</p> <p>7 your records and prepare this document?</p> <p>8 <b>A. Yes, sir, it was prepared at the end of the</b></p> <p>9 <b>investigation. We have a -- like a number of other</b></p> <p>10 <b>forces, we have a computer logging system, so every</b></p> <p>11 <b>contact with the media is logged, and in this case was</b></p> <p>12 <b>obviously logged throughout. That includes questions</b></p> <p>13 <b>from the media, it includes our responses, it includes</b></p> <p>14 <b>statements, and, as you can see, all of this information</b></p> <p>15 <b>was picked up from that log. I prepared it at the end</b></p> <p>16 <b>of the process because the Chief Constable and I felt</b></p> <p>17 <b>that it would be something that would be very useful for</b></p> <p>18 <b>us just to see exactly what the issues had been and,</b></p> <p>19 <b>I suppose, see it in black and white.</b></p> <p>20 <b>It was also shared selectively by the chief with one</b></p> <p>21 <b>or two other people, other ACPO members.</b></p> <p>22 Q. Can I just ask you about a few of the entries, please.</p> <p>23 2 January, on the next page, 11321, this is the Mail</p> <p>24 asking you about low copy DNA. Were you concerned, when</p> <p>25 you learnt of that, that there was a leak from somewhere</p> <p style="text-align: center;">Page 17</p>	<p>1 from?</p> <p>2 <b>A. No, I didn't, sir.</b></p> <p>3 Q. I'm not saying you would have got an answer.</p> <p>4 <b>A. No.</b></p> <p>5 Q. Move on to 4 January. This is the items of clothes</p> <p>6 missing. Can we be clear what the position was here?</p> <p>7 Is it right that two journalists from the Sun separately</p> <p>8 corporate communications on 4 January?</p> <p>9 <b>A. My recollection is that it was one journalist and my</b></p> <p>10 <b>recollection is that it was the crime editor of the Sun</b></p> <p>11 <b>who contacted us.</b></p> <p>12 Q. Do you remember a Mr Coles contacting you later on that</p> <p>13 day in the evening?</p> <p>14 <b>A. I don't recollect contact with Mr Coles that evening.</b></p> <p>15 Q. Fair enough.</p> <p>16 LORD JUSTICE LEVESON: We just pass by:</p> <p>17 "ITN, 10 pm. News report very negative. Expert at</p> <p>18 Longwood Lane critiquing investigation and alleging</p> <p>19 glaring omissions. No right to reply or comment given</p> <p>20 in advance of broadcast. Expert is ..."</p> <p>21 Is that "detective constable"?</p> <p>22 <b>A. Yes, sir.</b></p> <p>23 LORD JUSTICE LEVESON: "Ex-family liaison officer"?</p> <p>24 <b>A. Yes, sir.</b></p> <p>25 LORD JUSTICE LEVESON: "... from Surrey with PPU ..."</p> <p style="text-align: center;">Page 19</p>
<p>1 within your organisation? I don't mean your department,</p> <p>2 but I mean the force as a whole.</p> <p>3 <b>A. Yes. Clearly there was a concern that the Mail had got</b></p> <p>4 <b>that information, but I think that the most important</b></p> <p>5 <b>thing for us was really to deal with what they had and</b></p> <p>6 <b>carry out that negotiation so that we could try and</b></p> <p>7 <b>minimise the impact on the investigation. I spoke at</b></p> <p>8 <b>length with Mr Jones, also with Ms Dorsey(?), who is our</b></p> <p>9 <b>head of legal services and with the ACC for protective</b></p> <p>10 <b>services, in order to try and resolve what the best</b></p> <p>11 <b>outcome would be, and in the end it was a negotiation</b></p> <p>12 <b>with the journalist and the editor to come to</b></p> <p>13 <b>a compromise which meant that not all of the information</b></p> <p>14 <b>was disclosed in the newspaper.</b></p> <p>15 Q. By the use of the adjective "lengthy", are you intending</p> <p>16 to suggest that it was difficult in the sense that the</p> <p>17 journalist and the editor were not seeing your point of</p> <p>18 view or is it just neutral?</p> <p>19 <b>A. Yes, sir, it took some time. It took probably most of</b></p> <p>20 <b>that Sunday evening with phone calls going backwards and</b></p> <p>21 <b>forwards between myself and the journalist and the</b></p> <p>22 <b>editor and also, of course, consulting with Mr Jones and</b></p> <p>23 <b>Ms Dorsey and Mr Hampton(?). It was a lengthy process</b></p> <p>24 <b>so --</b></p> <p>25 Q. Did you ask the Mail where they got their information</p> <p style="text-align: center;">Page 18</p>	<p>1 There you've got me. What does that mean?</p> <p>2 <b>A. Public protection unit, sir.</b></p> <p>3 LORD JUSTICE LEVESON: "... but no murder investigation</p> <p>4 experience."</p> <p>5 <b>A. Yes, sir.</b></p> <p>6 LORD JUSTICE LEVESON: So it's not surprising that you put</p> <p>7 the word "expert" in inverted commas.</p> <p>8 <b>A. Yes, sir.</b></p> <p>9 MR JAY: 6 January, 11323, where you say:</p> <p>10 "Media starting to ask very specific questions</p> <p>11 relating to particular aspects of investigation; long</p> <p>12 lists of questions and criticisms from Sunday Telegraph</p> <p>13 and the Mirror."</p> <p>14 Did you feel there that the questions were well</p> <p>15 targeted or did you feel they got their information from</p> <p>16 somewhere close to the investigation, in other words</p> <p>17 they were acting on leaks, or did you feel something</p> <p>18 else?</p> <p>19 <b>A. At that stage, sir, I don't recall -- certainly the</b></p> <p>20 <b>Sunday Telegraph's questions weren't -- didn't appear to</b></p> <p>21 <b>be subject to -- or arising from leaks. There were</b></p> <p>22 <b>a number of questions. We had multiple questions from</b></p> <p>23 <b>many newspapers which -- I think Mr Jones used the term</b></p> <p>24 <b>"scattergun" earlier, and that's very much how it was.</b></p> <p>25 <b>So they came up with a whole range of different</b></p> <p style="text-align: center;">Page 20</p>

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<p>1 questions, some of them -- quite a lot of them focusing 2 around certain lines of the investigation, but also the 3 28-day turnaround, the abilities of the SIO, the 4 abilities of the investigation team. So it was a wide 5 range of questions that we were getting, but they were 6 very specific. They weren't general. They weren't: 7 "How is the progress of the investigation?" They were 8 focusing on very particular themes.</p> <p>9 Q. Can I ask you about the fourth bullet point there: 10 "Extensive negotiations with Sun news editor; says 11 they will go ahead with £50,000 reward offer even if 12 Crimestoppers and police say no; persuaded to give 13 police only contact details rather than Sun telephone 14 number; brief statement from Phil Jones but no 15 conditions referring to the reward."</p> <p>16 I know you deal with it in your statement later on, 17 but what is your evidence in relation to that sequence 18 of events?</p> <p>19 <b>A. Yes, sir. The -- we had an initial contact from the Sun 20 earlier on. Crimestoppers had offered a £10,000 reward 21 and the Sun were proposing to add an extra £25,000 to 22 that. The SIO wasn't especially keen on us doing that 23 at that stage because there were some concerns about the 24 administrative processes. We said that that would be 25 okay if Crimestoppers were involved because of course</b></p> <p style="text-align: center;">Page 21</p>	<p>1 were happier. I did have discussions with Mr Jones 2 during the course of those negotiations and there was 3 some concern about the ability of the incident room, 4 which, as he's already said, was dealing with 5 significant numbers of enquiries, to actually deal with 6 additional enquiries that would come from people who 7 potentially could provide misinformation on the basis 8 that they thought there might be a reward. We reached 9 a resolution in the end and it went ahead.</p> <p>10 Q. I move on to 9 January, Ms Hirst. You see the reference 11 to the Sun again at the bottom of the page: 12 "Follow-up on Saturday piece; text from Jo to young 13 man on night she disappeared; Sun knows who he is; 14 looking for a steer because there's someone giving the 15 media hoax information; wants off-the-record steer that 16 name is correct."</p> <p>17 Can we deal with two points there? First of all, 18 did you give any offer-the-record steers?</p> <p>19 <b>A. No, sir.</b></p> <p>20 Q. Were they barking up the wrong tree?</p> <p>21 <b>A. Yes, sir.</b></p> <p>22 Q. Perhaps I should ask you about the first bullet point 23 from that day, when the ITV contacted you: 24 "He's no longer a suspect [that's Mr Jefferies, of 25 course]; can we confirm?"</p> <p style="text-align: center;">Page 23</p>
<p>1 they have those processes set up.</p> <p>2 The manager from Crimestoppers contacted the Sun and 3 started to carry out some of those negotiations, and 4 they ground to a halt, and about a week elapsed and 5 then, on 6 January, the Sun called us again and said 6 that they wanted to offer a £50,000 reward. At that 7 stage, they were saying that Crimestoppers couldn't 8 facilitate that because it was too short notice, so the 9 proposal from the Sun was that they were going to do it 10 anyway and they were going to include in their 11 front-page lead a number that would be a Sun number. We 12 negotiated with the Sun that the number should be the 13 incident room number rather than a Sun newspaper 14 telephone number, and it eventually went ahead.</p> <p>15 Q. Mm?</p> <p>16 <b>A. It was at that stage that -- I think I say in my 17 statement that the news editor freely admitted that this 18 story was selling newspapers and there was a strong 19 drive from on high to keep the exclusives and the 20 stories on the front page.</b></p> <p>21 Q. Are you intending to convey by that answer that you were 22 reluctant to participate in the reward offer in the 23 sense of providing the phone number or not?</p> <p>24 <b>A. No, sir. I think once the negotiation had been 25 completed and they used our own incident room number, we</b></p> <p style="text-align: center;">Page 22</p>	<p>1 Again, did you confirm that or not?</p> <p>2 <b>A. We would have spoken to Mr Jones and would have gone 3 back to the -- to ITV with a response to that, sir.</b></p> <p>4 Q. The next page, two points on the Mail. We're still on 5 9 January: 6 "DNA sampling and elimination of suspects through 7 proximity and location of two mobile phone masts; asked 8 by editor to check whether we had problems with either 9 line but would be running these lines anyway."</p> <p>10 <b>A. Yes, sir. This happened on a number of occasions. The 11 media were selective quite often about what to 12 respond -- whether to use some of the responses that we 13 gave them, if it didn't fit their story, and this was an 14 example of that. It didn't happen with every media 15 organisation but it happened with a number of them, sir.</b></p> <p>16 Q. So can I just understand that last answer. Whether the 17 information you might give them would fit their story -- 18 what was the story here? Can you be clear about that, 19 please?</p> <p>20 <b>A. The story was that the -- through -- as it says, through 21 DNA sampling and the elimination of suspects through 22 proximity and location of two mobile phone masts, that 23 we were using those two techniques to actually eliminate 24 people from the inquiry. Again, we would have spoken to 25 Mr Jones and clearly those were investigative tactics</b></p> <p style="text-align: center;">Page 24</p>

6 (Pages 21 to 24)

<p>1 <b>that, even if we were using them, we wouldn't have</b></p> <p>2 <b>wanted to disclose.</b></p> <p>3 <b>And that's -- sorry, sir, I think that's also a good</b></p> <p>4 <b>example of what I mean by this process of elimination in</b></p> <p>5 <b>terms of lines of inquiry.</b></p> <p>6 Q. But they were making clear to you that whatever you</p> <p>7 said, is this right, even if you had had problems with</p> <p>8 either line, they would have published the story anyway?</p> <p>9 <b>A. Yes, sir.</b></p> <p>10 Q. Is that what you're saying?</p> <p>11 <b>A. Yes, sir. That particular incidence, I think, happened</b></p> <p>12 <b>over a weekend and it was the media relations manager</b></p> <p>13 <b>who had those conversations with the Mail. There is an</b></p> <p>14 <b>entry in our Prologue system to that effect, sir.</b></p> <p>15 Q. The next item for the Mail:</p> <p>16 "Reliable source tells of discussion this week about</p> <p>17 an overhaul of enquiry team. Serious meeting planned.</p> <p>18 Concerns about number of experienced detectives working</p> <p>19 on case. Will be running this story tomorrow despite</p> <p>20 our denial -- their source is 'very good'."</p> <p>21 Did they run the story, to your recollection,</p> <p>22 despite your denial?</p> <p>23 <b>A. I don't recollect. I suspect they must have done,</b></p> <p>24 <b>because otherwise I don't think I would have included</b></p> <p>25 <b>that entry in here, sir. There was a lot of discussion</b></p> <p style="text-align: center;">Page 25</p>	<p>1 <b>A. Yes, sir. And she --</b></p> <p>2 Q. You say she becomes rude and accuses press officer of</p> <p>3 being rude and dismissing her idea?</p> <p>4 <b>A. Yes, sir.</b></p> <p>5 Q. Her idea was nonsense, wasn't it, to be frank?</p> <p>6 <b>A. Yes, sir, absolutely.</b></p> <p>7 Q. Okay. I'm nearly finished with these. 14 January,</p> <p>8 page 11325. The last entry again for the Mail. The</p> <p>9 question was:</p> <p>10 "Has another police force been approached with</p> <p>11 regard to stalker crime. Categorical denial; suggest to</p> <p>12 Mail that report on this would be irresponsible."</p> <p>13 The implication there is that you needed to persuade</p> <p>14 them quite strongly not to report that. Is that a fair</p> <p>15 inference?</p> <p>16 <b>A. Yes, sir, and you will see the following day, on</b></p> <p>17 <b>Saturday, 15 January, I had a call from our head of PPU</b></p> <p>18 <b>to said that he'd had a call from an ex-colleague in</b></p> <p>19 <b>Greater Manchester about a query from the Mail on Sunday</b></p> <p>20 <b>regarding collaboration with Avon and Somerset police on</b></p> <p>21 <b>stalker crime and the Jo Yeates murder. So even though</b></p> <p>22 <b>we'd made it very clear to them on the Friday that</b></p> <p>23 <b>a report on this would be irresponsible, they still</b></p> <p>24 <b>pursued it on the Saturday.</b></p> <p>25 Q. Just two entries more. 17 January, this is to do with</p> <p style="text-align: center;">Page 27</p>
<p>1 <b>and debate, as I said earlier, about the reliability and</b></p> <p>2 <b>the abilities of the SIO and the investigation team.</b></p> <p>3 <b>I took a decision not to share that with Mr Jones,</b></p> <p>4 <b>because I felt it was information that he just didn't</b></p> <p>5 <b>need at that point, and he only found out about this</b></p> <p>6 <b>when he saw this when he saw this material through the</b></p> <p>7 <b>Inquiry.</b></p> <p>8 LORD JUSTICE LEVESON: All this must put an intolerable</p> <p>9 pressure on any senior investigating officer, and indeed</p> <p>10 on those who are supporting the senior investigating</p> <p>11 officer, who after all is trying to detect a murder, and</p> <p>12 unlike the television, it can't necessarily be done</p> <p>13 within the hour.</p> <p>14 <b>A. Yes, sir, I think it did. We worked very hard to give</b></p> <p>15 <b>the SIO as much support as possible, and I spoke to him</b></p> <p>16 <b>very, very regularly and suggested to him that he</b></p> <p>17 <b>shouldn't watch the news or read the newspapers, that</b></p> <p>18 <b>I would or my team would provide him with what we felt</b></p> <p>19 <b>was relevant, purely because there was no need for him</b></p> <p>20 <b>to be aware of some of those debates about his</b></p> <p>21 <b>abilities. It could have been very demotivating for him</b></p> <p>22 <b>and his team, sir.</b></p> <p>23 MR JAY: We picked up the reference on 10 January to the</p> <p>24 feature writer at the Mail. You see that? You've told</p> <p>25 us about that. You name her here.</p> <p style="text-align: center;">Page 26</p>	<p>1 the Ikea drivers:</p> <p>2 "The Sun are conducting their own murder</p> <p>3 investigation, contacting one of two Ikea drivers (who</p> <p>4 delivered to Jo's flat in November) at his home address;</p> <p>5 media linking it to alleged arrest of two people; lots</p> <p>6 of media calls."</p> <p>7 Did you have a suspicion in relation to that that</p> <p>8 information might have been leaking out of the Avon and</p> <p>9 Somerset force to the Sun?</p> <p>10 <b>A. At that stage, it wasn't quite so clear. It became</b></p> <p>11 <b>clearer subsequently and it became clear relatively</b></p> <p>12 <b>recently that one of our police officers had suggested</b></p> <p>13 <b>that they'd been eavesdropped, but in fact I think that</b></p> <p>14 <b>was just pure supposition and a throwaway comment. We</b></p> <p>15 <b>know, as Mr Port said, that it didn't come from within</b></p> <p>16 <b>our force; it came from externally.</b></p> <p>17 Q. Yes. Then there's another rather inappropriate request.</p> <p>18 This is the last point, Ms Hirst. You see for</p> <p>19 18 January -- it's the same features writer in the Mail</p> <p>20 on Sunday:</p> <p>21 "Would it be possible to interview Jo's parents?"</p> <p>22 <b>A. Yes. That was just one example. We also had, quite</b></p> <p>23 <b>early on in the investigation, a request from the</b></p> <p>24 <b>Victoria Derbyshire show, which is a live chat show on</b></p> <p>25 <b>Radio 5 Live, requesting a half-hour live interview with</b></p> <p style="text-align: center;">Page 28</p>

7 (Pages 25 to 28)

<p>1 <b>Jo's parents, which we, of course, declined on their</b>  2 <b>behalf.</b>  3 Q. You obviously felt it necessary, at the end of this --  4 and the end of this is 22 January, when Vincent Tabak is  5 charged -- to write all this up, as it were, for  6 posterity. Was that your intention, as it were?  7 <b>A. I felt -- and the Chief Constable and I spoke about this</b>  8 <b>at some length, we -- there was a lessons learnt session</b>  9 <b>after this for -- obviously it's important that we learn</b>  10 <b>from things like this and see whether or not there are</b>  11 <b>any things that we can improve and things that we can do</b>  12 <b>better or differently, and I think that such was the</b>  13 <b>nature of this that we felt it was important that we set</b>  14 <b>it down and just analyse it ourselves, which is what we</b>  15 <b>did.</b>  16 LORD JUSTICE LEVESON: That's fine for you learning how to  17 do it better, but I notice there are a couple of  18 PowerPoint presentations that are also exhibited to your  19 statement. Is this a presentation you've given to other  20 police forces as well?  21 <b>A. Yes, sir.</b>  22 LORD JUSTICE LEVESON: So that everybody's learning from  23 your experience?  24 <b>A. Yes, sir. Yes. The presentations in here were given to</b>  25 <b>the association -- ACPO, the Communications Advisory</b>  Page 29</p>	<p>1 take the time, really, to complain. But what about  2 after it was all over? Of course, it's over and to that  3 extent you have another problem to deal with, but in  4 an attempt to try to address these issues, it's  5 important that everybody learns.  6 <b>A. It is, sir, yes and obviously, as I said, that's why</b>  7 <b>we -- I did the presentations to ACPO. But I take your</b>  8 <b>point, sir, that we should probably have shared this</b>  9 <b>more widely, with the Press Complaints Commission</b>  10 <b>perhaps and APCOM.</b>  11 LORD JUSTICE LEVESON: I was actually thinking of Ofcom.  12 <b>A. Sorry, Ofcom.</b>  13 LORD JUSTICE LEVESON: Who are responsible for the  14 regulation of broadcast services.  15 <b>A. The Chief Constable did complain to Ofcom specifically</b>  16 <b>about the ITN issue, sir. But that was resolved in the</b>  17 <b>end and that complaint was withdrawn.</b>  18 LORD JUSTICE LEVESON: Yes. Well, whether I take it up  19 myself is another matter, and not with those bodies.  20 MR JAY: Two final points on this issue. Question 37, back  21 in your witness statement, Ms Hirst. It's our  22 page 10523, where you refer to the significant pressure  23 the journalists were under. You say:  24 "I was told during the Joanna Yeates investigation  25 by a national news desk editor that sales had increased  Page 31</p>
<p>1 <b>Group and the police communications officers that --</b>  2 LORD JUSTICE LEVESON: Another question, for balance and  3 fairness: were the television authorities better or not  4 as good or the same?  5 <b>A. About the same, sir.</b>  6 LORD JUSTICE LEVESON: Did you raise any of this either with  7 the Press Complaints Commission or with Ofcom?  8 <b>A. We didn't at the time, sir, no. I think the chief and</b>  9 <b>I had a discussion about that but felt that it probably</b>  10 <b>wouldn't have made a substantial amount of difference.</b>  11 <b>We have complained in the past. In fact, as part of</b>  12 <b>this, preparing for Leveson, the Chief Constable asked</b>  13 <b>me to have a look at complaints that we've made to the</b>  14 <b>media in the last five years or so. We've made 17</b>  15 <b>complaints over the past five years.</b>  16 LORD JUSTICE LEVESON: Yes?  17 <b>A. Seven of which have been to the BBC. Not just over</b>  18 <b>this, but over a series of different issues. So we are</b>  19 <b>quite robust in complaining when we feel there is</b>  20 <b>justification to do that. On this occasion I think,</b>  21 <b>because we were in the middle of a very fast-moving</b>  22 <b>investigation and a very challenging and unrelenting</b>  23 <b>media frenzy, we didn't go down that route.</b>  24 LORD JUSTICE LEVESON: I can quite understand why, at the  25 time, you were too busy doing the job to worry about  Page 30</p>	<p>1 as a result of their constant coverage, hence the  2 imperative from on high to sustain the flow of  3 exclusives and new leads."  4 Are you paraphrasing there what the national news  5 editor told you?  6 <b>A. Not exactly, sir, but the national news editor certainly</b>  7 <b>said that sales had increased as a result of their</b>  8 <b>constant coverage, and he did suggest during that</b>  9 <b>conversation, I seem to recall, that there was</b>  10 <b>therefore -- it was in the context of the discussion</b>  11 <b>about the £50,000 reward, and he suggested that that was</b>  12 <b>one of the reasons that they were pushing for the</b>  13 <b>reward, because it gave them another front-page lead for</b>  14 <b>the following day, which helped to keep sales up.</b>  15 Q. So it's the Sun then, and it wasn't pure altruism  16 offering the reward; it was simply a means of  17 increasing --  18 <b>A. No, sir.</b>  19 Q. -- their sales?  20 LORD JUSTICE LEVESON: That might be a little unkind. The  21 word "simply" might be a little unkind, Mr Jay.  22 MR JAY: Okay. I'll think about it.  23 I'm asked to put to you a specific point on  24 paragraph 61, your second example. We have touched on  25 this already. This is the 4 January and the items of  Page 32</p>



<p>1 clothing.</p> <p>2 <b>A. Yes, sir.</b></p> <p>3 Q. One core participant has asked me to put to you this:</p> <p>4 that it wasn't in fact the crime editor who contacted</p> <p>5 you; it was the Sun's west country correspondent John</p> <p>6 Coles. Do you recall that?</p> <p>7 <b>A. My recollection is that it was the crime editor of the</b></p> <p>8 <b>Sun, sir, but that's certainly something I can check in</b></p> <p>9 <b>our Prologue record, our computer record.</b></p> <p>10 Q. I think the point is this: that you had a good working</p> <p>11 relationship with Mr Coles; is that right?</p> <p>12 <b>A. Yes, we did, sir. It became a little strained during</b></p> <p>13 <b>this investigation, as did many of those working</b></p> <p>14 <b>relationships with some of the reporters that we had.</b></p> <p>15 Q. And the secondary point is this: that if you had told</p> <p>16 Mr Coles -- and I know it's your evidence that you</p> <p>17 didn't speak to him -- that the story would compromise</p> <p>18 the investigation in any way, he would have ensured it</p> <p>19 wasn't run by the Sun. Would you like to comment on</p> <p>20 that?</p> <p>21 <b>A. I'm -- I would beg to differ, sir, on that. I think the</b></p> <p>22 <b>evidence that I saw from my dealings with the Sun -- and</b></p> <p>23 <b>there are many other examples here -- would suggest that</b></p> <p>24 <b>if they thought they had an exclusive, that they would</b></p> <p>25 <b>have gone ahead and printed it anyway. But that's my</b></p> <p style="text-align: center;">Page 33</p>	<p>1 <b>the Chief Constable, that actually we have a very</b></p> <p>2 <b>good -- a very sound culture within the organisation in</b></p> <p>3 <b>terms of media, but I don't think we can possibly be</b></p> <p>4 <b>complacent. I think it's very important that we're</b></p> <p>5 <b>continually reminded of the need for integrity and</b></p> <p>6 <b>professionalism in everything that we do.</b></p> <p>7 MR JAY: Thank you very much, Ms Hirst.</p> <p>8 LORD JUSTICE LEVESON: Thank you very much indeed.</p> <p>9 <b>A. Thank you.</b></p> <p>10 LORD JUSTICE LEVESON: So we move from Bristol to Durham?</p> <p>11 MS BOON: We do, sir. The next witnesses are</p> <p>12 Chief Constable Jon Stoddart and Ms Barbara Brewis.</p> <p>13 LORD JUSTICE LEVESON: Thank you very much. We'll just let</p> <p>14 Avon and Somerset leave and let Durham arrive.</p> <p>15 MR THOMAS JONATHAN STODDART (sworn)</p> <p>16 MS BARBARA BREWIS (sworn)</p> <p>17 Questions by MS BOON</p> <p>18 MS BOON: Mr Stoddart, first of all. I think you've given</p> <p>19 your full name, but for the record, if you could just</p> <p>20 give that again.</p> <p>21 MR STODDART: Yeah, it's Thomas Jonathan Stoddart.</p> <p>22 Q. You've provided two witness statements to the Inquiry.</p> <p>23 The first is dated 20 February 2012.</p> <p>24 MR STODDART: That's correct.</p> <p>25 Q. Do you confirm the contents of that witness statement</p> <p style="text-align: center;">Page 35</p>
<p>1 <b>view, sir.</b></p> <p>2 Q. I understand. Finally we're looking now to the future,</p> <p>3 the HMIC report and Elizabeth Filkin report. Of course,</p> <p>4 the latter is not directed to you, it's directed to the</p> <p>5 Metropolitan Police, but there may be some commonalities</p> <p>6 which are relevant to your force. I appreciate you say</p> <p>7 that you're reviewing your policies in the light of</p> <p>8 those reports, but are there any ideas which you are</p> <p>9 prepared to share with us today? Your reaction in</p> <p>10 particular to the HMIC report -- is it helpful or</p> <p>11 unhelpful?</p> <p>12 <b>A. I think it's always helpful, sir, for the question of</b></p> <p>13 <b>integrity to be raised up the agenda, just because it's</b></p> <p>14 <b>important that we all remember that that's an important</b></p> <p>15 <b>tenet of the way that we work. We did do some work</b></p> <p>16 <b>following this, in the context of certainly the media</b></p> <p>17 <b>regulations protocol, which you see in here, and our</b></p> <p>18 <b>social media protocol. A section was added to each of</b></p> <p>19 <b>those on integrity. I've also included in the most</b></p> <p>20 <b>recent SIO media training that I've done a very small</b></p> <p>21 <b>session in there on integrity because I think it's very</b></p> <p>22 <b>important.</b></p> <p>23 <b>I think with the kind of approach that we adopt at</b></p> <p>24 <b>Avon and Somerset, with logging systems and a very</b></p> <p>25 <b>strong leadership, in terms of culture that comes from</b></p> <p style="text-align: center;">Page 34</p>	<p>1 are true?</p> <p>2 MR STODDART: I can do, yes.</p> <p>3 Q. You've also provided a second witness statement, which</p> <p>4 is at our tab 20. The copy that I have isn't signed or</p> <p>5 dated but it deals with the security of police systems.</p> <p>6 Are the contents of that witness statement true also?</p> <p>7 MR STODDART: They are.</p> <p>8 Q. You served for 16 years with Northumbria police. You</p> <p>9 then became assistant chief constable for Lincolnshire</p> <p>10 Police in 1999. You were deputy chief constable for</p> <p>11 Durham Constabulary in 2003, and during this time you</p> <p>12 had the strategic lead for the management of the force</p> <p>13 media and press office. Then you were appointed</p> <p>14 Chief Constable of Durham Constabulary in 2005; is that</p> <p>15 right?</p> <p>16 MR STODDART: That's correct.</p> <p>17 Q. You have experience of reviewing major crime</p> <p>18 investigations. Indeed, you were asked to review</p> <p>19 Operation Weeting, which we'll come to.</p> <p>20 MR STODDART: That's correct, as well.</p> <p>21 Q. Ms Brewis, give your full name?</p> <p>22 MS BREWIS: My name's Barbara Joan(?) Brewis.</p> <p>23 Q. You've also provided a witness statement, and that's</p> <p>24 dated 20 February 2012?</p> <p>25 MS BREWIS: That's correct.</p> <p style="text-align: center;">Page 36</p>

<p>1 Q. Do you confirm the contents of that witness statement 2 are true? 3 MS BREWIS: I do. 4 Q. This is your formal evidence to the Inquiry? 5 MS BREWIS: It is. 6 Q. Equally, Mr Stoddart, the two witness statements I refer 7 to there are your formal evidence to the Inquiry? 8 MR STODDART: They are, yes. 9 Q. Ms Brewis, you are a media and marketing manager for 10 Durham Constabulary. You've been involved with the 11 media your entire working life? 12 MS BREWIS: Yes, that's correct. 13 Q. You began your working life as a reporter for a local 14 newspaper? 15 MS BREWIS: Yes. 16 Q. You say that after a varied newspaper career, which 17 culminated in your appointment as a chief subeditor for 18 a major regional evening paper, you moved into public 19 relations when you were appointed press officer to 20 Gateshead Council? 21 MS BREWIS: Yes. 22 Q. That was in 1990. So in 1999, you became deputy head of 23 media services at Northumbria Police and then in 2010 24 you were appointed to your current role? 25 MS BREWIS: Yes.</p> <p style="text-align: center;">Page 37</p>	<p>1 I think it's less so now, because I've been out of that 2 domain for so long, but they know I understand. 3 Q. Yes. So broadly speaking, you see it as an advantage to 4 your role? 5 MS BREWIS: I do think it is. I think it is a natural 6 progression for reporters to move into public relations 7 and it's two sides of the same coin, so it is helpful to 8 both sides. 9 Q. How many staff are there in your team? 10 MS BREWIS: At present we have four and a half. Four 11 full-time and one part-time person. 12 Q. Your team, you say under question 5 in your statement, 13 page 05219, acts as the main but not the sole 14 communication channel between the force and the media. 15 To what extent do individual officers have direct or 16 informal contact with the media? 17 MS BREWIS: We have 12 neighbourhood policing teams, each 18 with an inspector. The neighbourhood inspectors do have 19 regular contact with the local media on a daily -- often 20 a daily basis. We feel that we are not the sole 21 communication channel. There are instances where the 22 media -- it's helpful for them to speak directly to 23 inspectors, but for some issues, some that are more 24 complex, some that involve lots of different areas, not 25 one particular neighbourhood, it's much more useful to</p> <p style="text-align: center;">Page 39</p>
<p>1 Q. You are also a regular contributor to the National 2 Police Communicators Course. Is that a course provided 3 by the Association of Police Communicators? 4 MS BREWIS: That is a course provided by Lincolnshire 5 Police, which is the national police press officer 6 course. 7 Q. I see. In total, you were a journalist for 20 years 8 before switching hats, if I can put it that way. To 9 what extent has that experience helped you in your 10 current role? 11 MS BREWIS: I think it's been helpful because I understand 12 how the media works, because obviously I used to be part 13 of the media. It means that I know a lot of the people 14 who are still involved in the media. I've worked with 15 them. It means I can anticipate -- I know what they are 16 want from the press office. I understand about 17 deadlines, I understand how stories are formed and how 18 they're placed and I can anticipate questions. I can 19 also ask -- I understand what the question is behind the 20 question. I speak their language. I would hope that 21 I still do. 22 Q. Yes. Are members of the media more likely to put 23 pressure on you knowing that you understand the 24 pressures that they're under? 25 MS BREWIS: I think possibly it can happen sometimes.</p> <p style="text-align: center;">Page 38</p>	<p>1 come through the press office because they'll get a more 2 holistic approach to the question. 3 Q. In what circumstances do you expect the neighbourhood 4 inspector to refer a query to you? 5 MS BREWIS: I think if it was about a corporate issue rather 6 than just something pertinent to their neighbourhoods, 7 I think if it was more complex, I think if it was where 8 a corporate response was required rather than 9 a neighbourhood response. And they would tell us, for 10 information as well, just in case we were asked 11 a similar question about a different neighbourhood. 12 LORD JUSTICE LEVESON: That's quite important. Does that 13 mean that although they may go direct to your 14 neighbourhood, you would expect to be informed -- not 15 the detail but of the contact, so that you could follow 16 it up if you wanted to? 17 MS BREWIS: We would like to be informed. It doesn't always 18 happen, but we would see it in the newspaper anyway and 19 we would -- they would put it on their own Facebook 20 pages, which we monitor, so we would know it was 21 happening. It's never created any issue. We think it's 22 a sympathetic way to work. 23 LORD JUSTICE LEVESON: Yes. I'm just concerned about the 24 question of different people saying perhaps slightly 25 different things.</p> <p style="text-align: center;">Page 40</p>

<p>1 MS BREWIS: I think the neighbourhoods -- they're talking                  2 about the neighbourhoods, and our aim is always to                  3 promote public confidence and they know that. So when                  4 they are giving items to the media, they are working on                  5 that same objective, which is to inform our communities,                  6 have communication with our communities and promote                  7 reassurance and let our communities know what we're                  8 doing for them. That's really what this is about.                  9 MS BOON: Are you saying that you would like all contact to                  10 be notified to you?                  11 MS BREWIS: I think it would be helpful if, in general                  12 terms, they said, "Well, I was talking to this reporter                  13 today and I've told them this story." They often do.                  14 They don't always.                  15 Q. Do you think there needs to be a formal requirement so                  16 that they do do that, or --                  17 MS BREWIS: I think we are a small enough force where that                  18 doesn't really -- it doesn't have to be on such a formal                  19 arrangement because we know anyway what people are                  20 talking about.                  21 Q. Mr Stoddart, it's your evidence in your witness                  22 statement that contact takes place on a daily basis                  23 across all ranks, from your police community support                  24 officer up to the more senior ranks. Is that something                  25 that you consider is healthy?                  Page 41</p>	<p>1 the whole issue of social media started -- we have got                  2 a social media policy or guidance and I was -- I have to                  3 say, I was slightly nervous about whether or not this                  4 was going to cause us difficulties, but so far it                  5 hasn't. We have Facebook and Twitter accounts for our                  6 neighbourhood inspectors. They've been given advice on                  7 how to use them. They have the media department to turn                  8 to in the event of any concerns that they may have, and                  9 these are an invaluable tool in terms of appeals,                  10 requests for information, informing our communities and                  11 I'm very pleased with the way things are going in                  12 relation to that.                  13 Q. We heard yesterday from members of the press in the                  14 Cumbria area that Twitter can be more of a hindrance                  15 than a help, in that there's a character limit and there                  16 isn't a restriction really on police officers saying,                  17 "This is an incident I'm attending, this is what I'm                  18 doing." They don't find it necessarily all that                  19 beneficial to follow. Is that something that you've                  20 experienced, Ms Brewis?                  21 MS BREWIS: As far as the character limit is concerned, what                  22 we often do is tweet something which links to our                  23 website, where people can read the whole story.                  24 Q. Right.                  25 MS BREWIS: So that's not an issue. The smaller bite-size                  Page 43</p>
<p>1 MR STODDART: I do. I think that, in the scale of things,                  2 that what we have is a workable and trusting                  3 relationship with our local media. Our neighbourhood                  4 inspectors take the lead on a lot of the community                  5 issues, talk about meetings, the kind of low level                  6 community concerns that really do worry communities, so                  7 anti-social behaviour, low level local crime.                  8 Anything more serious clearly gets routed through                  9 our media department, but I'm happy with the                  10 arrangement, it works very, very well and we do empower                  11 officially our community support officers, for example,                  12 who are very, very close to our communities, to directly                  13 forewarn the media of any particular problem-solving                  14 initiative or some kind of PR initiative.                  15 So I'm relaxed about that. I think it's a good                  16 system, I think it works well, and we haven't ever had                  17 any difficulties at all in terms of two talking heads or                  18 any kinds of contradictions. Not that I can think of,                  19 anyway.                  20 Q. Have there been problems with inappropriate comments                  21 being made? I'm not talking now about unauthorised                  22 disclosures or leaks, but officers not understanding how                  23 far they go should go legally or in terms of the remit                  24 of their responsibility?                  25 MR STODDART: No, not at all, and perhaps surprisingly, when                  Page 42</p>	<p>1 chunks are really about instant appeals that you might                  2 not want to put a full-blown press release out about.                  3 You know, three scooters stolen from such-and-such.                  4 Were you in the area? Did you see anything? Please                  5 ring us. It's really good for things like that. It's                  6 a really good communications tool.                  7 Q. So it's more communicating with the community, rather                  8 than the media?                  9 MS BREWIS: Yes.                  10 LORD JUSTICE LEVESON: It's direct.                  11 MS BREWIS: Yes.                  12 LORD JUSTICE LEVESON: Could you just tell me, so I have the                  13 context, how many police officers and support staff are                  14 there in Durham?                  15 MR STODDART: 2,500 roughly staff altogether, of which --                  16 I think it's now at the moment 1,390 police officers.                  17 It's been considerably downsized in the last few years.                  18 LORD JUSTICE LEVESON: Thank you.                  19 MS BOON: From what you've described, there are open                  20 channels of communication between the force, individual                  21 officers and the media. Has this altered recently?                  22 We've heard evidence from some members of the press that                  23 forces have, either officially or in practice, been                  24 closing down direct communication with officers. Is                  25 that something that you've felt in Durham?                  Page 44</p>

<p>1 MR STODDART: From my perspective, no. I still do a lot of 2 media work with TV and radio. I do less with the 3 written word, but I don't think there's been 4 a significant change in the culture of the organisation. 5 Q. Ms Brewis, can you comment on the culture? Because 6 you'll be speaking more regularly, I would imagine, with 7 individual officers. 8 MS BREWIS: I don't feel there's been any sort of sea 9 change. I think people are more aware possibly of 10 issues. I don't think -- we haven't shut down -- 11 nobody's shut down. We are carrying on. It's business 12 as usual. We hope we've always operated with integrity 13 and from an ethical standpoint, so we will continue to 14 do that. 15 Q. You haven't sensed a loss of confidence? 16 MS BREWIS: No. 17 LORD JUSTICE LEVESON: Or a concern about what's actually 18 happening here? 19 MS BREWIS: I don't think so, no. I really can't say. 20 I think it seems a little bit remote. Really, people 21 think it's down here and it's not -- 22 LORD JUSTICE LEVESON: Durham is a long way away. 23 MS BREWIS: Yes, which is not a bad thing sometimes. 24 MS BOON: Ms Brewis, your team, you say, has input into 25 media training courses for police officers and also</p> <p style="text-align: center;">Page 45</p>	<p>1 that you might have not have had otherwise? 2 MR STODDART: I think because of my various roles throughout 3 my career, time in the CID, borough commander, I've 4 always had a reasonably active relationship with the 5 media. As a Deputy Chief Constable with strategic 6 oversight, yes, it gave me a better understanding of 7 some the stresses and strains. We have a very small 8 media department and although Durham is a long way from 9 Westminster, it does still have its own unique demands 10 and challenges. 11 And I'm very pleased that -- I don't want to be 12 sounding complacent or smug, but we have a good local 13 rapport and our national embedded reporters are also -- 14 we've got a good relationship with them as well and it's 15 healthy, it's professional and people know where the 16 limits lie. 17 Q. When you say "national embedded reporters", you mean 18 national correspondents who are based in Durham? 19 MR STODDART: Yes. 20 Q. What about visiting members of the national media, the 21 print press? 22 MR STODDART: I suppose I adopt the mantra that if you don't 23 know them, you can't trust them, so until you have 24 a professional relationship established, you work within 25 the limits of what you know about -- you stick to the</p> <p style="text-align: center;">Page 47</p>
<p>1 provides ad hoc media advice to officers. On those 2 training courses, do you cover hospitality, appropriate 3 relations with the media, those sorts of topics? 4 MS BREWIS: No, we didn't use to. We do now. That is one 5 change we have done. We are -- I am already -- we are 6 drawing up plans to increase the media awareness so that 7 it covers more staff -- police officers and police 8 staff. We will include inappropriate relationships, 9 we'll include release of information, ethical use of 10 social networking sites. It's something that wasn't on 11 our radar. It is now and we're going to do something 12 about it. 13 Q. Are you able to say in a nutshell what the key message 14 is on appropriate relationships? 15 MS BREWIS: Have a good professional relationship with the 16 media but they're not your friends, basically. 17 Q. That's the nutshell: they're not your friends; have 18 a professional relationship. 19 MS BREWIS: Mm. 20 Q. Moving on then to the culture of relationships. 21 Mr Stoddart, you described the culture as healthy, open, 22 honest and transparent. We know that whilst Deputy 23 Chief Constable, you were the strategic lead for the 24 management of the force media and press office. Did 25 this give you particular insight into media relations</p> <p style="text-align: center;">Page 46</p>	<p>1 facts, you stick to the story, and you don't ever take 2 people into your confidence if you don't have that 3 trusting relationship. 4 Q. Have you had bad experiences with visiting members of 5 the media? 6 MR STODDART: As a chief officer, no, but yes, as 7 a detective superintendent, yes. 8 Q. Was that in terms of being misquoted or inaccurate 9 reporting? What sort of problems did you have? 10 MR STODDART: I've had some kind of alarming headlines in 11 local newspapers and national newspapers which maybe 12 weren't helpful and I've had misquotes perhaps in the 13 past that I didn't feel too good about. But by and 14 large, the relationship is healthy, transparent and 15 reasonable. 16 Q. Were you generally able to resolve those problems that 17 you did have as a detective? 18 MR STODDART: It's a long time ago, but sometimes we just 19 agreed that we couldn't agree. 20 Q. Yes. You state, under question 16 in your statement, 21 Mr Stoddart -- I think I may have the wrong reference. 22 Bear with me one moment. 23 LORD JUSTICE LEVESON: While Ms Boon finds the reference, 24 you've said Durham has its own unique demands and 25 challenges. Are those demands or challenges anything to</p> <p style="text-align: center;">Page 48</p>

<p>1 do with any aspect of the work that I'm having to do?                  2 Because I don't want to tread on your toes                  3 inappropriately, or without knowing what I was doing.                  4 MR STODDART: Sorry, do you mean in terms of this Inquiry in                  5 general relations with the media?                  6 LORD JUSTICE LEVESON: Correct.                  7 MR STODDART: No, I mean -- I'm talking about just the fact                  8 that we have our own pressure that that creates interest                  9 from the national media. We have, you know, major                  10 critical incidents that attract very, very significant                  11 media attention. I refer to it in my statement at one                  12 point where we had four -- three murdered and one                  13 suicide on new year's day just this year. A lot of                  14 national attention. We had, three years ago,                  15 a significant counter-terrorism incident which occurred                  16 in our area. So they cause, you know, the same demands                  17 as you would expect from elsewhere.                  18 LORD JUSTICE LEVESON: Yes. So it's the same elsewhere,                  19 although obviously your examples are different to                  20 theirs.                  21 MR STODDART: Sure. It's not about any relationship with                  22 the media.                  23 MS BOON: Thank you, sir. I've found the reference. I had                  24 the right reference but I was looking in the wrong                  25 statement.</p> <p style="text-align: center;">Page 49</p>	<p>1 and I think there's been -- at least two of the staff                  2 have worked in the press office for a long time, so                  3 they've built up those relationships. I had built up                  4 relationships in my previous jobs with some of the same                  5 reporters, so there's been a consistency and that has                  6 helped because this is -- it is about building up good                  7 working relationships and it doesn't happen overnight,                  8 and there has to be an element of trust on both sides                  9 and you can only do that over time, trust in that we                  10 will help facilitate what they want and in turn they                  11 will help us if we need particular facilitations from                  12 them.                  13 Q. Of course, what can happen when people work together                  14 over a long period of time, as you've described, and get                  15 to know each other, the relationship can change into                  16 more of a friendship and cross a certain boundary. Is                  17 that something that's happened in Durham?                  18 MS BREWIS: Not in my experience, no. We are not -- we                  19 don't socialise with the local media. We don't --                  20 Q. It's just not what's done?                  21 MS BREWIS: It just doesn't happen. We know them well, we                  22 work with them. We don't see them outside work.                  23 Q. Is that something that you've ensured has happened on                  24 purpose or it just hasn't happened perhaps more by                  25 chance?</p> <p style="text-align: center;">Page 51</p>
<p>1 Under question 16 in your statement, Mr Stoddart,                  2 page 05245, your first statement, the second paragraph:                  3 "Although some of the media coverage may be                  4 difficult or unpleasant, it hasn't ever been what                  5 I thought of as inappropriate or dishonest."                  6 You're talking about all forms of media coverage,                  7 there?                  8 MR STODDART: I am, yes.                  9 Q. Would it be a fair way to encapsulate your evidence that                  10 the media have been healthily critical?                  11 MR STODDART: Absolutely. It is extremely uncomfortable, as                  12 a chief constable, to have unfavourable comments or                  13 comparisons, but the fact of the matter is we simply                  14 have to be accountable and we put up with that.                  15 Q. Yes. Ms Brewis, you consider that there's a culture of                  16 openness and transparency within a professional                  17 framework. Those are your words.                  18 MS BREWIS: Yes.                  19 Q. You consider you have good working relationships with                  20 the reporters who contact you on a regular basis. From                  21 your perspective, is there anything peculiar to the                  22 Durham area that explains your relationship, the culture                  23 that you experience?                  24 MS BREWIS: I think a lot of reporters have worked for some                  25 of the local papers, the local media for a long time,</p> <p style="text-align: center;">Page 50</p>	<p>1 MS BREWIS: It just hasn't happened. And I think if I saw                  2 that it was starting to happen, I would raise the issues                  3 that we've already talked about, that they're not your                  4 friends.                  5 Q. Yes. Mr Stoddart, in terms of your personal contact                  6 with the media, how would you characterise that now?                  7 MR STODDART: I think I've already mentioned I probably have                  8 more contact with television and radio than I do with                  9 local written media. Notwithstanding that, I know the                  10 editor of the local paper quite well, sit on a couple of                  11 strategic partnership boards that he also sits on. He                  12 used to be a member of a charitable organisation that                  13 I am a trustee of as well, so I know him quite well.                  14 Would I call him a friend? No. Do I know him                  15 reasonably well? Yes. Have I had disputes with him?                  16 Yes. And you know, it's a healthy relationship. But                  17 I suppose as the Chief Constable you have less contact                  18 with the kind of people that Barbara has. I think                  19 that's just by degrees, by nature. And although they                  20 would like sometimes a comment from myself, Barbara does                  21 help me out in relation to that. Most of my contact is                  22 with the BBC, Sky, ITV.                  23 Q. In terms of hospitality, you say that in 13 years as                  24 a chief officer, you've had one dinner with the national                  25 media.</p> <p style="text-align: center;">Page 52</p>

<p>1 MR STODDART: Yes, that's right.                  2 Q. And the purpose of that dinner, it was part of an                  3 ongoing operation to raise national and local interest                  4 in an impending operation into an organised crime group?                  5 MR STODDART: It was.                  6 Q. So there was a clear policing purpose behind it?                  7 MR STODDART: It wasn't -- it was about off-the-record                  8 briefings, sir. We used this as an opportunity to                  9 provide a background context to a really good operation                  10 that we were running and we wanted national awareness,                  11 national media, to show how good we were in terms of                  12 dismantling this organised crime group. I think we                  13 really did achieve that. I think it was an absolutely                  14 ethical, above-board process, but that's the only time                  15 in 30 years that I can remember having any kind of                  16 social discourse or a dinner or anything like that with                  17 the media.                  18 Q. Mr Stoddart, under question 21 of your statement,                  19 page 05246, you make the point that:                  20 "As a rule, there is no contact between my officers                  21 that occurs outside the working environment as this is                  22 almost conducted entirely over the phone or in a police                  23 station. Senior officers, ACPO rank and those leading                  24 inquiries, again, as a rule, only conduct business in an                  25 official or legitimate location. I have mentioned the                  Page 53</p>	<p>1 MS BOON: Yes.                  2 (3.18 pm)                  3 (A short break)                  4 (3.23 pm)                  5 MS BOON: Mr Stoddart, following on from Lord Justice                  6 Leveson's last question, you've described the culture in                  7 Durham Constabulary where there isn't socialising with                  8 the media. You've expressed your concerns about overly                  9 close, overly familiar relationships. Is there a medium                  10 somewhere in between, and if so, how does an officer                  11 judge where the appropriate line is?                  12 MR STODDART: I think that this is the kind of difficult                  13 issue that we have in terms of relations with the press.                  14 On the one hand, we need to have a healthy, searching,                  15 probing press to hold us to account as public servants.                  16 On the other hand, we want to be able to ensure that                  17 there is integrity and honesty in the relationships                  18 between police officers and media. I recognise that our                  19 approach, which is trusting, has fewer controls on than                  20 perhaps a larger organisation where perhaps everything                  21 goes through a central media unit.                  22 I think if we were to do that, we would have to                  23 invest quite significantly in the media department. It                  24 is small, but perhaps that might have to be the price we                  25 pay, unless we make very, very explicit -- and we have                  Page 55</p>
<p>1 one occasion as Chief Constable that I socialised with                  2 members of the media."                  3 So it would seem from what you say there that it's                  4 simply not part of the way things work, to be meeting                  5 socially.                  6 MR STODDART: That's correct. It's a very healthy culture                  7 within Durham Constabulary and it's partly a product of                  8 the fact -- as Barbara's alluded to, we're a small                  9 organisation, compact, and although there are a number                  10 of newspapers, we have healthy respect for their                  11 position and they have neither the time, the money nor                  12 the inclination to try and wine and dine us. I've never                  13 been offered any form of hospitality at all by the media                  14 locally.                  15 LORD JUSTICE LEVESON: So what's your attitude to what's                  16 emerged during the course of the Inquiry, if you have                  17 followed it at all?                  18 MR STODDART: Yes. Pretty disappointed, I have to say. And                  19 I have to -- I have very grave concerns about                  20 overfamiliarity with police officers from each and every                  21 rank. I would hope that we can establish something from                  22 this that would go some way to eliminating that.                  23 I think the culture, just by this very challenge, will                  24 change throughout the service.                  25 LORD JUSTICE LEVESON: Yes. Is that a convenient moment?                  Page 54</p>	<p>1 got some guidance in our written policies that Barbara                  2 has helpfully produced over the years, in terms of what                  3 can and can't be done, what should be done locally, how                  4 to do certain scenarios. But the fact of the matter is                  5 we operate on a high trust basis with our staff and                  6 a high trust basis with the local written media, and                  7 perhaps that's something that we need to really kind of                  8 tighten up on to find what is this happy medium, because                  9 I don't want breaches and any kind of allegations being                  10 made, but similarly I don't want to inhibit                  11 the democratic principles of free speech.                  12 Now, police officers clearly have to abide by our                  13 policy, the force policy, but I'm sure that they will                  14 adapt to anything that we can come to. So I'm                  15 interested to see what comes out of all of this, this                  16 whole scrutiny.                  17 Q. So you haven't formulated in your mind get where that                  18 happy medium might lie, how officers can be guided in                  19 their conduct?                  20 MR STODDART: Well, we train our police officers. Barbara's                  21 already acknowledged that we need to do more in terms of                  22 media training with Durham cops, and we do trust PCSOs,                  23 who have a very important community role, and are very                  24 popular in county Durham and Darlington, but the reality                  25 is: what is the trade-off? We have a very, very engaged                  Page 56</p>

<p>1 media who haven't, as far as I'm aware, let us down, and  2 I have a very engaged workforce who are trusted to  3 deliver and as yet -- I've responded in my statement  4 that I can't think of any occasions when there's been  5 leaks to the media.  6 So it's almost like "if it ain't bust, don't fix  7 it", but I'm very conscious of the fact that other  8 forces have had some really serious breaches, leaks,  9 inappropriate relationships, so it's something that we  10 really are having to think about.  11 LORD JUSTICE LEVESON: Do you think it has to be one size  12 fits all, that there should be a national policy, or do  13 you think this should be left to local --  14 MR STODDART: I think that what's happening today, I think,  15 with the IPCC and ACPO and the HMIC in relation to both  16 Filkin and the HMIC integrity scrutiny, I think that  17 should provide some strong national standards, national  18 guidance. I think then the solution, the work about,  19 could come locally, because certainly, you know, 2,500  20 people in Durham Constabulary and 45,000 in the  21 Metropolitan Police -- the scale is just ridiculous. So  22 I don't think that one size fits all is going to work.  23 I do think national standards should be made clear.  24 I think that somehow or other we have to enable there to  25 be a local solution to come to that which is agreeable</p> <p style="text-align: center;">Page 57</p>	<p>1 development.  2 Q. What you're saying is some forces might need more rigid  3 guidance than others?  4 MR STODDART: I'm not sure that's what I was trying to say.  5 I think that what I was trying to say was that forces  6 may already have above and beyond exacting standards,  7 and that you can't just impose a national standard or  8 a national solution across without first doing a health  9 check.  10 Now, we're all doing health checks as to where we  11 are, and that's being done in Durham as well, to make  12 sure that the HMIC integrity review and those issues  13 raised in Filkin are then being put into a kind of  14 action plan so that we are in a fit position to take on  15 the next round of recommendations.  16 Q. Ms Brewis, just to complete the picture, you say in your  17 witness statement that you've never accepted hospitality  18 from the media in your current position?  19 MS BREWIS: No.  20 Q. And you've never offered hospitality either to the  21 media?  22 MS BREWIS: Not in my current position, and where it has  23 been offered, it's not -- it's been for a policing  24 purpose, to -- sort of events, which are information  25 events, where there is some refreshment.</p> <p style="text-align: center;">Page 59</p>
<p>1 to those national standards.  2 LORD JUSTICE LEVESON: High level principles, worked out on  3 the ground.  4 MR STODDART: And then clearly inspected against -- whether  5 it's by HMIC or internally, both and from outside as  6 well.  7 MS BOON: Indeed, in your statement, page 05259, the second  8 paragraph under question 54, when referring to the ACPO  9 guidance or national guidance, you say:  10 "Any such guidance should be capable of adaptation  11 to suit the geographical and demographic nature of the  12 individual force."  13 I was going to ask you what regional variations  14 might be needed. Is it the question of scale that  15 you've referred to or is there anything else that varies  16 that needs to be taken into account geographically?  17 MR STODDART: I don't think it's the geography; I think it's  18 the scale. But I think it's also the starting point,  19 that forces are at different points in their maturity or  20 their relationship with the media and some forces, to  21 comply with it, would maybe be going backwards. It  22 would be to their detriment. So I think it needs to be  23 flexible enough to work out locally, but it's not  24 a matter -- I don't think it's a matter of geography.  25 It's simply a matter of the organisational maturity or</p> <p style="text-align: center;">Page 58</p>	<p>1 Q. That's from the media specifically, is it?  2 MS BREWIS: Yes. It's certainly not exclusive. All media,  3 their press offices, their -- not -- it's sort of  4 a public event.  5 Q. Is that in your current role or your previous --  6 MS BREWIS: In previous roles.  7 Q. Yes. On the question of regulating contact with the  8 media, Mr Stoddart, you say that individual officers  9 aren't required at all to record their contact with the  10 media presently.  11 MR STODDART: Mm.  12 Q. You've spoken very highly of the trust that you have in  13 your officers presently and how they're yet to test that  14 trust, but do you think that recording contact is  15 something that you should implement for the future?  16 MR STODDART: I've thought about this very hard, actually,  17 since I submitted this statement, and I've moved from  18 kind of agreeing with the Filkin recommendations of  19 informal contact -- more is better than less, but  20 recording things in pocket notebooks to protect the  21 police officer and the media as well.  22 The more I've thought about it, the more I think  23 that perhaps we need to be more rigorous in relation to  24 this, that we should have a central repository,  25 a central system that records the contact and,</p> <p style="text-align: center;">Page 60</p>

15 (Pages 57 to 60)

<p>1 importantly, what the content of the conversation or 2 meeting was, even if it is -- you know, I think it's not 3 kind of an accidental encounter, but telephone 4 conversations, pre-planned meetings, press conferences, 5 briefings, they should recorded. I think it would 6 protect the integrity of the organisation and the police 7 officer, and I think that -- I've thought about it and 8 I've thought about the bureaucracy that would be 9 entailed in that and I think it's doable, certainly from 10 our perspective. Whether or not it's doable in someone 11 like the Metropolitan Police with the proliferation of 12 national dailies in the Metropolis, I don't know, and 13 I don't want to have threatening letters tonight from 14 Bernard. But the reality is I do think that we could 15 tighten up. I think we need to tighten up. I think 16 certainly Durham needs to tighten up in relation to 17 this.</p> <p>18 LORD JUSTICE LEVESON: You're unlikely to get such letters, 19 given that you made it abundantly clear this isn't 20 actually a problem for you.</p> <p>21 MR STODDART: No, but the reality is I don't want to be 22 complacent about it, sir. I want to make sure that we 23 actually challenge our culture, and perhaps it's by 24 accident rather than by design that we are where we are.</p> <p>25 LORD JUSTICE LEVESON: I understand.</p> <p style="text-align: center;">Page 61</p>	<p>1 chill. Nobody will speak to us. It will be terrible." 2 Do you think that will be so in Durham? 3 MS BREWIS: No, I don't think so. I can't really see that 4 happening. We would not want to see it happening. 5 LORD JUSTICE LEVESON: No, I appreciate that. 6 MS BREWIS: You should be able to work within that framework 7 and if it's the right thing to do, we'll do it. 8 MS BOON: I clearly disguised my question well. What I was 9 getting at was whether you think that the inspectors 10 might be less inclined to answer the phone if they know 11 they have to make a record of the contact, the 12 information given. 13 MR STODDART: I thought that's what I answered, actually. 14 MS BOON: Yes, you did. 15 LORD JUSTICE LEVESON: So it's my fault, is it, Ms Boon? 16 MS BOON: No, it was my fault for disguising my question. 17 LORD JUSTICE LEVESON: Keep going, keep going. 18 MS BOON: Moving to your policies now. It's our tab 13, 19 I don't know if you have the same tabs. This is 20 a document entitled "Media guide". When was this guide 21 introduced? 22 MS BREWIS: It was produced some years ago, but it has been 23 updated, I think, within the last three years. 24 Q. Right. There was only one page that I wanted to 25 highlight and that's the first inside page. So your</p> <p style="text-align: center;">Page 63</p>
<p>1 MS BOON: So you're envisaging that there is a record of any 2 information that was shared with the media? 3 MR STODDART: We already keep a record -- Barbara keeps 4 a record of those contacts on a daily basis where the 5 access is through the press office. I think that 6 perhaps my neighbourhood inspectors need to email or 7 ring or phone or directly input into a system that we 8 could --</p> <p>9 LORD JUSTICE LEVESON: It needn't be too complex. A couple 10 of lines.</p> <p>11 MR STODDART: I agree, sir.</p> <p>12 MS BOON: How do you think it might be received by the 13 neighbourhood inspectors that you were referring to 14 before, who have the daily contact with --</p> <p>15 MR STODDART: I do think that -- initially I think there 16 will be some grumbling, but I think that once they 17 understand why and the awareness is raised, I think 18 they'll feel absolutely that this is the appropriate 19 thing to do.</p> <p>20 LORD JUSTICE LEVESON: For me, it's not what the reaction of 21 neighbourhood inspectors will be. The privileges of 22 rank mean that neighbourhood inspectors will probably do 23 what their Chief Constable tells them to do. It's what 24 the reaction of the press would be. You may have heard 25 that a number of reporters have said, "Oh, it will</p> <p style="text-align: center;">Page 62</p>	<p>1 internal numbering 1, our number 05148: 2 "This guide has been compiled to help all officers 3 and staff of Durham Constabulary in their dealings with 4 members of the media. It is impossible to cover over 5 scenario but the guidance is designed to cover most 6 operational situations. Previous force policy stated 7 only officers of sergeant and above were authorised to 8 speak to the media without reference to supervision. 9 However, over the years, it has become common practice 10 for constables to do so as well, provided they are 11 speaking on issues or cases which are within their 12 remit. If there is any uncertainty about the subject 13 matter of a reporter's line of questioning, seek advice 14 from supervision or from the press and public relations 15 office. The force has long practised openness with the 16 public, and that, of course, includes the media. We 17 continue to be committed to holding back only what we 18 must." 19 The next paragraph: 20 "Speaking to the media means, in the eyes of viewers 21 and readers and the ears of listeners, that you become 22 the spokesperson for the force. Don't be tempted to 23 talk outside your sphere of responsibility, knowledge or 24 experience but do feel confident to talk about subjects 25 you are comfortable with."</p> <p style="text-align: center;">Page 64</p>

16 (Pages 61 to 64)



<p>1 That would seem to be consistent with what you're</p> <p>2 saying, which is: speak openly, be confident about doing</p> <p>3 it but don't trespass beyond your area of</p> <p>4 responsibility.</p> <p>5 MR STODDART: That's correct.</p> <p>6 Q. The next policy, at tab 11, "Gratuities, gifts,</p> <p>7 donations and testimonials guidance and procedure".</p> <p>8 Ms Brewis, I understand the lunches/hospitality part,</p> <p>9 was brought in in 2009; is that right or do I have this</p> <p>10 completely wrong?</p> <p>11 MS BREWIS: That was actually before my time.</p> <p>12 Q. Right, of course.</p> <p>13 MS BREWIS: But I think it is relatively new, yes.</p> <p>14 Q. I've got that from reading the front page:</p> <p>15 "Updated 20 February 2009. Reason for change: to</p> <p>16 include lunches/hospitality."</p> <p>17 LORD JUSTICE LEVESON: It's due to be reviewed or was due to</p> <p>18 be reviewed last month.</p> <p>19 MS BREWIS: Well, it probably is being reviewed, I would</p> <p>20 say.</p> <p>21 LORD JUSTICE LEVESON: Very good.</p> <p>22 MS BOON: Paragraph 1.8.3, which is on internal numbering 3,</p> <p>23 our 05136. This must be the 2009 addition:</p> <p>24 "Any lunches/hospitality accepted will potentially</p> <p>25 be subject to public scrutiny, therefore working lunches</p> <p style="text-align: center;">Page 65</p>	<p>1 MS BREWIS: Yes.</p> <p>2 Q. Date approved at FMG, July 2011. The relevant passage</p> <p>3 is the last page, 05177, "Contact with the media":</p> <p>4 "Durham Constabulary officers and staff are</p> <p>5 encouraged to have an open and transparent relationship</p> <p>6 with the media in the furtherance of the prevention and</p> <p>7 detection of crime. However, this relationship should</p> <p>8 always be on a professional footing. Situations where</p> <p>9 the line between professional and personal relationships</p> <p>10 could become blurred should be avoided at all costs.</p> <p>11 Exchange of hospitality should be proportionate. It may</p> <p>12 be acceptable to buy drinks for or accept drinks from</p> <p>13 individual members of the media at one-off social</p> <p>14 occasions. However, employees should be aware that if</p> <p>15 they regularly accept larger items of hospitality, such</p> <p>16 as tickets to Premiership games, days at the races,</p> <p>17 et cetera, on a regular basis from the same members of</p> <p>18 the media, their impartiality may be called into</p> <p>19 question. They are also leaving themselves open to</p> <p>20 opportunist reporters wishing to call in favours. All</p> <p>21 hospitality offered and received must be recorded in</p> <p>22 line with force policy on gifts and gratuities. If you</p> <p>23 do pass information on to individual reporters, it</p> <p>24 should always be for a genuine policing purpose and not</p> <p>25 just because they asked for it and you feel you owe them</p> <p style="text-align: center;">Page 67</p>
<p>1 and other hospitality may only be accepted where it (a)</p> <p>2 allows the business of the force to be legitimately</p> <p>3 progressed, (b) is open and transparent, (c) does not</p> <p>4 invite the perception of a conflict of interest, (d)</p> <p>5 cannot be perceived by others to be extravagant."</p> <p>6 Presumably, Mr Stoddart, that's something that you</p> <p>7 would hope to expand on to give officers more guidance</p> <p>8 than that in terms of -- or is that a fair reflection</p> <p>9 of --</p> <p>10 MR STODDART: I think that's a fair reflection in terms of</p> <p>11 where we are. On occasion, the ACPO team do have</p> <p>12 lunches not with the media, but with contractors, other</p> <p>13 organisations, suppliers, people with legitimate</p> <p>14 interest in the policing business. I think this whole</p> <p>15 investigation/Inquiry will rightly cause all forces to</p> <p>16 challenge exactly what we have whether or not it's fit</p> <p>17 for purpose, and I can see now that there are areas</p> <p>18 where we may need to be tighter and define things a bit</p> <p>19 more carefully.</p> <p>20 Q. The final policy, tab 14. Not that these are the only</p> <p>21 policies that you have, but the only ones that</p> <p>22 I'm bringing particularly to the Inquiry's attention.</p> <p>23 This is Durham Constabulary procedures, tactics and</p> <p>24 guidance, media and marketing. This has been in force</p> <p>25 since July last year; is that right?</p> <p style="text-align: center;">Page 66</p>	<p>1 a favour. The message is: journalists are not your</p> <p>2 friends. They only want to talk to you because they</p> <p>3 hope you will pass on information which would otherwise</p> <p>4 be denied them."</p> <p>5 Is there anything you wanted to add to that?</p> <p>6 MS BREWIS: Just to explain that we actually did that as an</p> <p>7 appendix because of the HMIC report on police integrity,</p> <p>8 and it did find that we had sound governance</p> <p>9 arrangements in the majority of cases but there was</p> <p>10 actually no specific guidance relating to appropriate</p> <p>11 contact with the media. So I discussed that with</p> <p>12 Professional Standards Department and came up with this</p> <p>13 wording, and that would be then pursued through the</p> <p>14 media awareness training that we're planning.</p> <p>15 Q. In fact your buzzline about journalists not being your</p> <p>16 friends is there and that's something that feeds through</p> <p>17 the training in the policy. You've provided slides of</p> <p>18 the course that you provide.</p> <p>19 MS BREWIS: This is the current course?</p> <p>20 Q. Yes, the investigative skills course at tab 3.</p> <p>21 MS BREWIS: But this is going to be further developed</p> <p>22 because we need to cover other areas. This is just</p> <p>23 a basic media awareness, how to maximise media</p> <p>24 potential, how to work with them in the best way for</p> <p>25 both sides.</p> <p style="text-align: center;">Page 68</p>

<p>1 Q. There was just one slide that appeared to be of interest                  2 particularly, sorry, I should say. Sir, I believe these                  3 are ordered numerically this time. It's at 05118. You                  4 don't have that numbering on yours, do you? It's the                  5 slide that refers to phone hacking and other scandals.                  6 It's two from the back. Two pages from the back, three                  7 slides.                  8 MS BREWIS: Yes.                  9 Q. That is:                  10 "Phone hacking and other scandals. Leveson Inquiry                  11 is looking into many areas including police/press                  12 relationships. Regular contact with local media is                  13 encouraged but stay professional."                  14 The point that arises from that is you appear to be                  15 communicating the message: don't freeze up just because                  16 there's an inquiry going on. Would that be fair?                  17 MS BREWIS: Yes, absolutely fair.                  18 Q. But missing from that is "regular contact with national                  19 media is encouraged". Is that by design?                  20 MS BREWIS: No. I think it's just because it happens more                  21 infrequently and local media -- we work with local media                  22 on a daily basis so it's really important that we                  23 encourage everybody to consider that.                  24 Q. But it's not part of the training to say, "Continue                  25 speaking to the local media but be more careful with the</p> <p style="text-align: center;">Page 69</p>	<p>1 provided the information?                  2 MS BREWIS: Yes, they do.                  3 And that's the importance of having good working                  4 relationships with the local reporters, because the                  5 sanction is if they don't honour it, they never get it                  6 again, and they understand that.                  7 Q. Is it correct that your office has advised neighbourhood                  8 policing teams not to give out information off the                  9 record? I get that from Mr Stoddart's statement, so                  10 I apologise if I'm ambushing you with that, but is that                  11 something that you are aware of?                  12 MS BREWIS: We would always advise them to be cautious.                  13 I think they do err on the side of caution.                  14 Q. But you don't prohibit off-the-record conversations?                  15 MS BREWIS: Not specifically, no. But it tends to be about                  16 the more serious issues anyway, that we would be                  17 contacted about. It tends to be serious crimes, other                  18 investigations, where the media are looking for                  19 a particular steer and -- we may give some guidance to                  20 help how they use the story, but it's not -- it tends                  21 not to happen at a local level.                  22 Q. I see. Mr Stoddart, I got that from your witness                  23 statement. Is there anything you wanted to add to this?                  24 MR STODDART: No, I was under the expression that the media                  25 advice was that for neighbourhood teams, just in case,</p> <p style="text-align: center;">Page 71</p>
<p>1 national media"?                  2 MS BREWIS: It probably will be, actually. It's something                  3 we'll develop as we look into the different strands of                  4 the issues arising out of this Inquiry.                  5 Q. That feeds from what Mr Stoddart said earlier, that when                  6 you have a relationship of trust that's one thing but                  7 when you don't have that relationship of trust, you need                  8 to be more cautious; is that what you're getting at?                  9 MS BREWIS: Yes.                  10 Q. Off-the-record conversations, if I may touch on those.                  11 Ms Brewis, you're not against off-the-record                  12 communications, providing they're always done for                  13 a policing purpose. Is that fair?                  14 MS BREWIS: Yes.                  15 LORD JUSTICE LEVESON: I'm sorry, is that off the record,                  16 i.e. non-attributable?                  17 MS BREWIS: Yes.                  18 LORD JUSTICE LEVESON: Nothing at all?                  19 MS BREWIS: "Off the record", as far as we're concerned, is                  20 background information which is -- will provide clarity                  21 and understanding to a reporter so that they can produce                  22 an accurate article.                  23 LORD JUSTICE LEVESON: Yes.                  24 MS BOON: In your experience, in your current role, have                  25 journalists always honoured the basis on which you've</p> <p style="text-align: center;">Page 70</p>	<p>1 err on the side of caution by all means but consider                  2 every briefing to be on the record.                  3 MS BREWIS: I think what I always say to people: when you're                  4 talking to a reporter, as soon as you start speaking,                  5 they are taking notes, so assume they're going to use                  6 it.                  7 Q. Yes. At question 44, Ms Brewis, of your statement,                  8 page 05232, you give an example of an incident that                  9 arose during a major fraud investigation, where                  10 a journalist voluntarily, or at your request, didn't                  11 publish information in order to avoid a prejudice to the                  12 criminal investigation. Is there anything you wanted to                  13 add to that or to develop?                  14 MS BREWIS: I think that's an example where we used -- where                  15 we had judicious use of briefing, because we asked them                  16 not to do it. There was a proper policing reason for                  17 that -- we didn't want the suspect to go to ground --                  18 and when he was arrested we told the reporters and they                  19 were able to run stories and promote the work that we                  20 did, the good work that we did.                  21 Q. In fact, you say there that the concern was that if the                  22 reporters published the information, the suspect would                  23 be alerted and would be more difficult to capture.                  24 MS BREWIS: Yes.                  25 Q. You say:</p> <p style="text-align: center;">Page 72</p>

<p>1 "Once he had been arrested, we told the reporters 2 and provided enough information for them to run stories 3 ahead of any other media outlets." 4 So you honoured their exclusive, if I can put it 5 that way? 6 MS BREWIS: Yes. I think I would always honour an 7 exclusive. If a reporter comes and asks a question 8 about a story they are running and nobody else has it, 9 I think it's only professional to honour that exclusive. 10 I would not put it then out on general release. I may 11 put it out on general release once it appeared in that 12 outlet, but I wouldn't do it in advance of that. 13 Q. The question of leaks, Mr Stoddart. I think you've more 14 or less dealt with them. You've said that there have 15 been no known leaks from Durham Constabulary staff to 16 the media. Over what time period are you considering? 17 MR STODDART: I've been at Durham now for nine years and 18 I can't think of any from the police. I was reminded, 19 however, that -- it's in my statement -- that there was 20 an inadvertent disclosure of a sensitive Police 21 Authority paper which found its way into the media's 22 hands, but that was traced down to inappropriate 23 disposal of information rather than a deliberate leak. 24 Q. Yes. And Ms Brewis, you state that deliberate leaks are 25 uncommon and have never been regarded as a significant</p> <p style="text-align: center;">Page 73</p>	<p>1 All users are appropriately and proportionately vetted, 2 you say, and prior to being granted access to a network, 3 a screen will come up, reminding the user that they -- 4 a splash screen is what you call it, reminding them that 5 they must use the systems only for official purposes. 6 MR STODDART: That's correct. 7 Q. You do have audit facilities and the Professional 8 Standards Department carries out intelligence-led 9 operations. Are there any random checks or dip sampling 10 of the use of the systems? 11 MR STODDART: Yes. Both local and nationally, we have 12 random sampling and within the PNC guard, which is 13 referred to in my statement, there is a facility to, 14 randomly and intelligence-led, do some screening of the 15 usage to ensure that it's done for an appropriate 16 purpose, whether it's training, crime or another police 17 matter, a vehicle stop or whatever. There are 18 categories of why that can be used and there will be 19 challenges to the officers for their reason based on 20 those random requests. 21 Q. Are you talking there about the PNC or -- 22 MR STODDART: Yes. PNC Guard -- sorry, I should have been 23 clearer. PNC Guard is exactly that. That's what it 24 does. It's a commercial piece of software that we've 25 invested in. Most forces, I think, have something</p> <p style="text-align: center;">Page 75</p>
<p>1 issue? 2 MS BREWIS: No, not with my experience with Durham, no, not 3 at all. 4 Q. It's fair to say that the context you give is that you 5 don't have many major news events or other issues which 6 might attract significant media interest nationally. 7 MS BREWIS: That's one of the reasons, but generally 8 speaking, it's not a common occurrence. You know when 9 people are leaking stories. It's easy to tell when 10 there's a source inside who's leaking. 11 Q. Yes. Mr Stoddart, I just wanted to ask you a few 12 questions or go through your evidence on the security of 13 databases. I won't spend too long on this. You 14 provided a detailed statement which, broadly, we will 15 take as read. But what you deal with is security of 16 both the Police National Computer but also databases 17 which are owned and operated by the Durham Constabulary. 18 There are a number of databases holding a variety of 19 personal information, some of which will, of course, be 20 intelligence. Access is granted, you say, dependent on 21 operational need, and even within databases, some parts 22 are restricted on a need-to-know basis; is that right? 23 MR STODDART: That's right. 24 Q. Prior to accessing some databases, users must attend 25 a training session. For others, training is on the job.</p> <p style="text-align: center;">Page 74</p>	<p>1 similar or the same, and it enables us to ensure that 2 there is no inappropriate use of the PNC, both on 3 a random basis and more intelligence-led. 4 Locally, our systems are all auditable and we do 5 again audit those. But again, it's a balance between 6 control and trust. We invest a lot of money and time in 7 training and investing in good technology and good IT, 8 and part of the reason that our performance as a force 9 is very strong is because we have good IT where we don't 10 inhibit its use. We trust our police officers to use it 11 appropriately, but we do have a facility, clearly, to 12 audit and we have a dedicated department in the 13 information department who are there for exactly that 14 purpose. 15 Q. And you're not aware of any suspected leaks from Durham 16 Constabulary databases to the media either; is that 17 right? 18 MR STODDART: Not to the media, no. We've had -- again, 19 they're in my statement somewhere -- a number of 20 inappropriate pieces of use of either national or local 21 systems and I've outlined in there what the outcome of 22 some of those investigations was: resignation, 23 requirement to resign, cautions, no further actions and 24 so on. But yes, we take it very seriously. Clearly we 25 can't be absolutely 100 per cent certain but we do what</p> <p style="text-align: center;">Page 76</p>

<p>1 we can within the constraints of the organisation.                  2 Q. And in fact, you've only had two complaints from the                  3 public in the last two years which relate to the                  4 suspected misuse of police databases?                  5 MR STODDART: Yes.                  6 Q. And one of them was held to be vexatious by the                  7 Independent Police Complaints Commission?                  8 MR STODDART: Yes, that's correct.                  9 Q. You've referred to the PNC Guard, which is software that                  10 all police forces use to protect the PNC.                  11 MR STODDART: Yes.                  12 Q. We heard from Mr Kirkby this morning from Surrey Police                  13 that when the PNC is interrogated, once every ten                  14 interrogations, there will be a request for greater                  15 justification of the need to access the PNC. Is that                  16 a standard setting or is that something that police                  17 forces can control themselves?                  18 MR STODDART: As I understand it, the filter can be adjusted                  19 to suit the force, but one in ten seems to be the                  20 standard default position, yes.                  21 Q. And similarly you're not aware of any suspected leaks of                  22 PNC data from Durham Constabulary employees to the media                  23 within the last five years?                  24 MR STODDART: No.                  25 Q. If I may return to media relations, is there anything --</p> <p style="text-align: center;">Page 77</p>	<p>1 investigating officer, because there are some                  2 vulnerabilities there, I think.                  3 Q. Is that the skills gap that you refer to in your                  4 statement?                  5 MR STODDART: It might be.                  6 Q. Senior investigating officers --                  7 MR STODDART: It might be, I'm not sure.                  8 Q. You say you recognised a skills gap within your own                  9 force within the lower ranks?                  10 MR STODDART: I think that we have been -- I think we've                  11 been fortunate that we haven't had a major issue in                  12 terms of disclosures or leaks or inappropriate contact.                  13 I think what Barbara and I are saying is that we are                  14 reviewing everything we do, we are keeping a very close                  15 eye on what the HMIC and Filkin comes out with today and                  16 I think I recognise that, although we've trained BC                  17 commanders and senior staff and detectives, inspectors,                  18 we maybe have left it a little bit to trust with some of                  19 our very low rank officers. So we need to kind of                  20 enhance what we do there as well.                  21 Q. Ms Brewis, you deal with the future to some degree in                  22 your statement too. At question 8, 05220, you say:                  23 "If any changes were needed, it would be to promote                  24 the value of media training and encourage more of them                  25 to have the confidence to carry out radio/TV</p> <p style="text-align: center;">Page 79</p>
<p>1 we've discussed along the way your thoughts about the                  2 future and the reviews that you're conducting presently.                  3 Is there anything that you wanted to add in terms of the                  4 task of preserving what's good in the relationships that                  5 Durham Constabulary has with the media, the openness,                  6 the transparency, the free flow of information, but at                  7 the same time ensuring there's sufficient controls to                  8 monitor and ensure that there isn't any misconduct?                  9 MR STODDART: There's nothing I want to add except to say                  10 that I think we recognise that this is a changing                  11 landscape all the time, that social media has really                  12 changed the dynamic in terms of how we control                  13 conversation with our communities and the media, because                  14 we know that the media monitor our Facebook accounts and                  15 so on.                  16 I'm also concerned that we need to be where --                  17 I couldn't help -- I was sitting in on the Avon and                  18 Somerset case, I don't want to comment on that, but we                  19 do know that we need to be more attuned to training our                  20 senior investigating officers to -- how to handle the                  21 media. I put one of my homicide working group members                  22 onto the national media group that Andy Trotter chairs,                  23 to try and make sure that we improve our policing                  24 preparedness and response, our equipment and ability to                  25 deal with the media in all its new guises for the senior</p> <p style="text-align: center;">Page 78</p>	<p>1 interviews."                  2 So you would like officers to have more confidence?                  3 MS BREWIS: Yes. Radio and TV, local radio in particular,                  4 are really good communications mechanisms, but officers                  5 are naturally nervous because it's not something that                  6 they're used to doing. I always say to them, "The more                  7 you do, the easier it gets", so it's another way of                  8 getting our message across. It's putting a human voice                  9 to a police message, which has to be a good thing, and                  10 again it's all about community confidence and                  11 reassurance.                  12 Q. At question 30, finally, you highlight -- that's                  13 05227 -- that contact between your team and the media is                  14 monitored throughout the day via your media management                  15 system, but you state:                  16 "If necessary, we could enhance this through                  17 a system of regular documented checkpoint meetings to                  18 ensure we can demonstrate we are maintaining                  19 professionalism at all times."                  20 What would those checkpoint meetings involve?                  21 MS BREWIS: Well, we have -- we maintain a database, which                  22 is -- records all media contact. We have regular team                  23 meetings. On the agenda we could put an item:                  24 "What has everybody done this week? What sort of                  25 contact have you had with the media? How did you handle</p> <p style="text-align: center;">Page 80</p>

<p>1 it?"</p> <p>2 Just basically a checkpoint to make sure that we're</p> <p>3 doing what we're supposed to be doing.</p> <p>4 Q. So it's a topic for discussion so it's easier for you to</p> <p>5 then keep an eye if somebody were progressing towards an</p> <p>6 overly close relationship, you might be able to catch it</p> <p>7 then?</p> <p>8 MS BREWIS: Yes.</p> <p>9 Q. Is there anything either of you would like to add before</p> <p>10 I move on to your review, I think there's something</p> <p>11 completely different, linked but a different topic.</p> <p>12 So Mr Stoddart, I want to ask you about Operation</p> <p>13 Ocean Grove; is that right, isn't it?</p> <p>14 MR STODDART: Ocean Grove.</p> <p>15 Q. The Commissioner of Police, Mr Hogan-Howe, asked you to</p> <p>16 conduct an independent review of Operation Weeting.</p> <p>17 First of all, is it common practice for a chief officer</p> <p>18 to ask another chief officer to review an investigation?</p> <p>19 MR STODDART: In terms of the field of major crime, in</p> <p>20 particular homicide, yes, it is. It's acknowledged as</p> <p>21 good practice. Normally from within the force, so if</p> <p>22 it's a conventional murder, you would put together</p> <p>23 a review team within your own -- from within your own</p> <p>24 force and ensure that structural governance wise,</p> <p>25 leadership, all the usual issues, that you would</p> <p style="text-align: center;">Page 81</p>	<p>1 I think it's about ensuring that the investigation had</p> <p>2 integrity and was doing absolutely everything that it</p> <p>3 could within the limits of the various quantities of</p> <p>4 data and the vast numbers of potential victims that</p> <p>5 everything was being done within reason.</p> <p>6 Q. Did you experience cooperation from the Metropolitan</p> <p>7 Police Service?</p> <p>8 MR STODDART: 100 per cent. They were terrific. Right from</p> <p>9 the workers on the -- in the major incident room up to</p> <p>10 the Commissioner of the Met himself. There was nothing</p> <p>11 held from us and we received really good co-operation.</p> <p>12 It's not to say that we agreed about everything, because</p> <p>13 we didn't, but we were able to provide what we felt was</p> <p>14 good support, good strategic advice, and tactical advice</p> <p>15 as well to the inquiry team to make sure they got the</p> <p>16 best out of us.</p> <p>17 Q. Had you had any concerns, if you had thought that at any</p> <p>18 level you weren't receiving the co-operation that you</p> <p>19 thought you ought to receive, what would you have done?</p> <p>20 MR STODDART: I'd have spoken to, in the first instance, the</p> <p>21 officer in overall command of the investigation, and if</p> <p>22 it couldn't be resolved there, I'd have taken it higher</p> <p>23 and there would have been absolutely no difficulty with</p> <p>24 that because we had a very calendered frequent set of</p> <p>25 meetings, both with the Commissioner, the Deputy</p> <p style="text-align: center;">Page 83</p>
<p>1 undertake that review.</p> <p>2 In a more serious case, you may commission an</p> <p>3 external chief officer to lead a team. This was</p> <p>4 slightly unusual in that Mr Hogan-Howe asked me to head</p> <p>5 up a team into something that was major crime but wasn't</p> <p>6 a homicide. So it was slightly new ground for the</p> <p>7 Police Service, but for very, very good reasons.</p> <p>8 Q. Have you conducted that review?</p> <p>9 MR STODDART: Yes. We started towards the end of August and</p> <p>10 we put an interim report in on 29 September, and then</p> <p>11 a full report on 22 December, so we finished it within</p> <p>12 four months. Between the two reports, we made a number</p> <p>13 of recommendations.</p> <p>14 Q. I won't ask you what the recommendations are, but what</p> <p>15 was your objective?</p> <p>16 MR STODDART: The objective was really to provide some</p> <p>17 reassurance and objective reassurance to the senior</p> <p>18 management team of the Metropolitan Police that</p> <p>19 Operation Weeting and the inquiry was going in the right</p> <p>20 direction and maximising the opportunities.</p> <p>21 Q. Could a fair summary of what you were doing be that you</p> <p>22 were making sure that the investigation itself,</p> <p>23 Operation Weeting, was going to achieve what the</p> <p>24 Metropolitan Police Service wanted it to achieve?</p> <p>25 MR STODDART: I think that's a good way of putting it.</p> <p style="text-align: center;">Page 82</p>	<p>1 Commissioner and the Deputy Assistant Commissioner who</p> <p>2 was leading the investigation.</p> <p>3 LORD JUSTICE LEVESON: So this was while Mr Godwin was</p> <p>4 Acting Commissioner?</p> <p>5 MR STODDART: Mr Godwin was Acting Commissioner. It was</p> <p>6 actually Mr Hogan-Howe, when he was Acting Deputy</p> <p>7 Commissioner, he commissioned it. Sorry, there's a lot</p> <p>8 of "commissioner" here, sorry. He asked me to undertake</p> <p>9 the review, and I reported to Mr Hogan-Howe as the</p> <p>10 temporary deputy and then when he became the</p> <p>11 Commissioner, that carried on. It became a little bit</p> <p>12 mixed because Tim Godwin then had a little bit of a role</p> <p>13 in that before he left the organisation, but I had</p> <p>14 absolute support from the Metropolitan Police.</p> <p>15 LORD JUSTICE LEVESON: Could I just understand, was this</p> <p>16 simply looking at whether the strategy and the tactics</p> <p>17 were right, or did it go beyond that, or maybe it's</p> <p>18 included within it, to understand and provide a second</p> <p>19 view upon the depth to which Weeting was going?</p> <p>20 MR STODDART: It wasn't the latter, it wasn't</p> <p>21 a reinvestigation. I would still be there.</p> <p>22 LORD JUSTICE LEVESON: No, I wasn't suggesting it was</p> <p>23 a reinvestigation, but as I'm sure you're aware, there</p> <p>24 have been concerns expressed that the Met, having taken</p> <p>25 a different line in 2006, in 2009 and 2010, were now</p> <p style="text-align: center;">Page 84</p>

<p>1 defaulting the other way by setting the mesh so fine as  2 to catch a very great deal which was going to take a lot  3 of work and a lot of effort. So I'm just trying to work  4 out whether you were, as it were, not looking at the  5 allegations, but looking at how the mesh had been set.  6 MR STODDART: Yes. We did look at that and it was about the  7 process, the staffing and the resourcing, the  8 appropriateness of the lines of investigation and  9 inquiry, the priorities, and the large number of  10 victims, to make sure that we could provide some  11 reassurance to the executive of the force that the  12 inquiry was going far enough, that they were setting the  13 mesh at an appropriate level. I don't want to go -- if  14 I can avoid going into detail, I will, but we did look  15 on occasions right into the very heart of the  16 investigation, and to try and assist in making sure.  17 LORD JUSTICE LEVESON: I absolutely don't want you to go  18 into the detail, and I'm sure you did provide strategic  19 and tactical advice. Is it appropriate for me to ask --  20 and if you don't think it is, just tell me it isn't  21 appropriate -- whether you were satisfied that the broad  22 thrust of the direction of Weeting was proportionate,  23 balanced and appropriate?  24 MR STODDART: Absolutely. It was proportionate, balanced  25 and appropriate.</p> <p style="text-align: center;">Page 85</p>	
<p>1 LORD JUSTICE LEVESON: Yes. Those were my three -- so it is  2 appropriate for me to ask and that's the answer?  3 MR STODDART: It is appropriate for you to ask and that is  4 the answer. Clearly, there were huge issues in relation  5 to the numbers of potential victims, as you well know,  6 but the matter was being thoroughly and proportionately  7 investigated.  8 LORD JUSTICE LEVESON: I don't think it's appropriate to go  9 further and I certainly won't ask you. Thank you.  10 MS BOON: Those are all my questions, sir.  11 LORD JUSTICE LEVESON: Thank you. Mr Stoddart and  12 Ms Brewis, thank you very much indeed for coming. You  13 commented earlier on in your evidence that Durham was  14 a long way away, so I'm particularly grateful to you.  15 MR STODDART: Thank you, sir.  16 LORD JUSTICE LEVESON: That's a convenient moment, thank you  17 very much. Tomorrow morning, 10 o'clock.  18 (4.10 pm)  19 (The hearing adjourned until 10 o'clock the following day)  20  21  22  23  24  25</p> <p style="text-align: center;">Page 86</p>	

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