

The Police are provided with the data immediately

- It is best for the Police to have their own computer terminal linked with the courts system.
- Alternatively, MCCs ensure that the Police receive the information immediately, by email or other methods.
- Monitoring by MCCs and/or the Police assists in identifying system flaws.

Good communication with the Police is essential

- Best performing MCCs ensure that the Police are notified immediately when bail conditions are set or varied.
- This is fastest where Police stations are located near to the courts.
- Fax machines are used effectively.
- MCCs have built good relationships with the Police through informal communication (frequent where necessary).

If you have any comments or questions regarding this leaflet, please contact Caroline Wilson at
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assessment for continuous improvement

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A Good Practice Guide

2004

The courts' contribution to PNC is vital

- It is important to the criminal justice system that PNC is accurate and updated in a timely manner.
- The courts have a vital role to play in ensuring this.
- The best performing MCCs all follow the same principles of good practice.

Senior management are committed to the prioritisation of resulting

- Internal targets are set for the results to be entered and validation completed within two working days of the date of hearing.
- The staff are dedicated and well trained.
- There are enough staff to deal with the workload.
- In emergencies, experienced resulters who work in other departments can be 'borrowed' by the resulting teams.

Resulting takes place as soon as possible after the hearing has been completed

- Papers are returned to the resulting office at the earliest opportunity.
- Results are entered immediately, either on the date of hearing or by lunchtime of the next working day.
- Responsibility for the collection of court papers from outlying courts is always designated.
- Each office in the MCC follows the same robust and rigorous process.