



Office of the Legal Services Complaints Commissioner

Joint LSCC Advisory Board and Legal Services Consumer Board Meeting

16 April 2008

Agenda

Venue: Slaughter and May, One Bunhill Row, London EC1Y 8YY

Start time: 10:30 **Finish time:** 13:00

Agenda Item:

	Agenda Item	Lead
1	Welcome & Introductions	Zahida Manzoor
	Update on main issues arising since the last meeting	Les Courtnell
2	Update on the work of the OLSCC:	
	– The Law Society's Plan 2008/09	Les Courtnell Zahida Manzoor
	– The Law Society's performance (2007/08)	Anita Holmes
	– Audits	Bronwyn Baker
3	* Update on the Legal Services Act	Lorraine Jackson
4	Any other business	Zahida Manzoor
5	Review of meeting and close	Zahida Manzoor

* A working lunch will be available at this point