

# Office of the Legal Services Complaints Commissioner

## Advisory Board Meeting 14 November 2005

### Agenda

**Venue:** Slaughter & May Offices, London

**Timing:** 10:30 start, scheduled to finish at 12:30  
(lunch will be provided)

#### Attendees:

Zahida Manzoor (Chair) LSCC

Les Courtnell OLSCC  
Lorraine Jackson OLSCC  
Bronwyn Baker OLSCC  
Janice Revill OLSCC

Malcolm Hurlston (member)  
Michael G Wilson (member)  
George Seligman (member)

#### Apologies:

Stephen Boyes Smith (member)  
Judy Farrar (member)

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#### Agenda Item

1. Welcome and Introductions
2. Presentation on benchmark findings and discussion
3. Presentation on findings from audit of Law Society and discussion
4. LSCC proposals for Law Society Targets 2006/07
5. Legal Reforms White Paper comments and discussion
6. Review of meeting and closure

Lunch