

SILVER COMMANDER

1. Gather Information

- Conduct full Command handover briefing/debriefing with First Officer on Scene and Bronze Commander(s) when in place
- Gather information from
 - RCC Supervisor and Operators
 - CCTV
 - Infrastructure
 - Service Providers Tactical Management Team
 - Service Providers Partial Silver Communications
 - Regional Intelligence Unit
 - Police and other agencies involved
 - Specialist Advisors

2. List Objectives

- Ensure Health and Safety of public and staff
- Agree multi agency objectives for resolution of incident
- Establish Silver Command Room
- Identify and agree HA objectives for resolution and management of incident.
- Identify, agree and implement appropriate Command structure for management of incident in line with SIMF
- Brief staff and commanders of objectives and plans to achieve early effective resolution, balancing risks against time and resources
- Provision of resources to achieve tactical plans
- Intelligence and info for Incident command and management
- Congestion mitigation
- Return to normality
- Provide information to road users via media and HA systems
- Provide information to HA Management

3. Explore Options

- Need to escalate? – Impact analysis of incident
- Formulate Tactical options (and record)
- Evaluate available options (and record)
- Supply of resources to achieve plans
- Need for Support Staff (PIPL)
- Can welfare be provided for road users impacted by incident?
- Management of trapped traffic:
 - Rearward relief
 - barrier cutting or
 - reverse flow

4. Develop Actions

- Collaborative working with other agencies and Service providers
- From options decide on Tactical plan
- Systematic briefing and debriefing
- Intelligence gathering
- Issue instructions, decisions and operational actions for implementation of;
 - Supply and Support Cell,
 - Bronze(s) commanders,
 - Specialist advisers,
 - Service Providers,
 - Other HA resources
- Assess impact of incident on Agency's reputation
- Assess impact on the HA Network and other networks (LHA etc)
- Media handling and statements
- Information handling not linked to incident command

5. Monitor

- Health and Safety of Responders, Staff and Public
- Progress of tactical plans against objectives
- Resource plans against tactical requirements
- Impact of Congestion on Agency's Network and other networks
- Bronze performance against operational plan
- Effectiveness of working arrangements with other agencies and service providers
- Resilience of personnel/resources
- Compliance with Health and Safety policies
- Welfare of Motoring Public in congestion
- Staff welfare

6. Evaluate

- Effectiveness and efficiency of Tactical plans – reconsider and alter plans if not effective or efficient including Service providers
- Effectiveness of tactical and strategic signing and diversion routes
- Resource availability, capability, capacity and resilience
- Hot and cold debrief
- Effectiveness of procedures and processes
- Staff welfare
- Effectiveness and efficiency of vehicles and equipment
- Effectiveness of collaborative working with other agencies