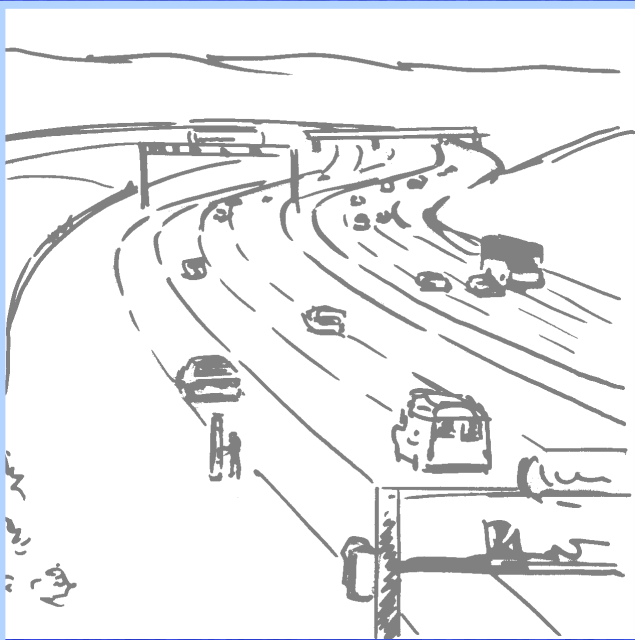


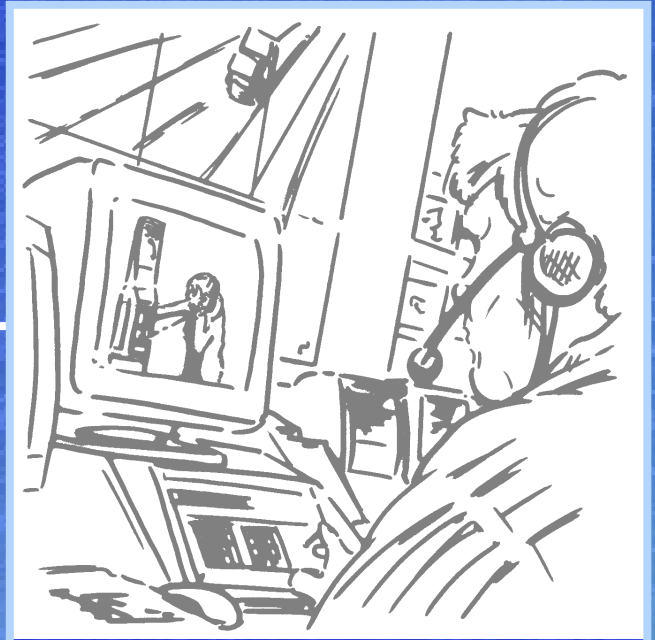
Better Road Services *for the future*

Highways Agency helping deliver Transport 2010: The 10 Year Plan

Using CCTV To Improve Safety On Roads



A CCTV camera mounted on a motorway gantry detects a motorist who has broken down on the hard shoulder.



An officer in the local police traffic control centre speaks to the motorist who is calling from the emergency telephone at the roadside. He calls the breakdown service and directs them to rescue the motorist.



The arrival of the road recovery service is monitored from the traffic control centre.



The motorist is safely in the car with the road recovery service operator.