

MILESTONE		REGIONAL CONTROL CENTRE AREAS								ACHIEVEMENT INDICATOR
		West Midlands		North West	South East	East	North East	East Midlands	South West	
		Interim	Final							
Forming Partnerships	Police Partnership	15		15	15	15	15	15	15	Agreement obtained from police forces for joint project working and governance arrangements
	Detailed Regional Operating Agreement Complete	5		5	5	5	5	5	5	Document agreed sufficiently to allow commencement of service
	Service Migration Plan Agreed	3		3	3	3	3	3	3	Document agreed by Agency and police partners for service commencement
Delivering the Regional Control Centres	Procurement strategy agreed	1	1	2	2	2	2	2	2	Site searches completed and the building procurement strategy has been defined.
	Site Secured	1	2	3	3	3	3	3	3	The Agency and Vendor/Landlord have committed to the sale or lease of the site/building. Outline Planning Consent obtained.
	Building/Refurbishment Completed	2	4	6	6	6	6	6	6	The building works contract to construct, refurbish or alter the RCC building is substantially complete and the initial fit out is complete to allow technology fit out to commence.
	HA Technology Installation Complete		5	5	5	5	5	5	5	HA systems (Control Officer Base Station (COBS), Digital Display Screen (DDS), Close Circuit Television (CCTV) and Telephony) have been installed and commissioned.
	National Technology Systems Installation Complete		5	5	5	5	5	5	5	Command and Control (C&C) systems, Airwave systems and the Integrated Command and Control System (ICCS) have been installed and commissioned.
	Control Centre Staff Recruited	6		6	6	6	6	6	6	Sufficient control centre operators and supervisors have accepted job offers to meet the requirements of the initial service in line with agreed migration plan.
	Control Centre Staff Training Complete	5		5	5	5	5	5	5	Sufficient fully trained control centre operators and supervisors are available to start the initial service in line with the agreed migration plan..
Establishing the Patrol Services	Traffic Officer Outstations identified & secured	3		3	3	3	3	3	3	The traffic officer outstations required to implement the traffic officer service on motorways have been identified and there use for this purpose has been agreed with those controlling the land.
	Traffic Officer Outstations works completed	3		3	3	3	3	3	3	The traffic officer outstations required to implement the traffic officer service on motorways are available for service
	Traffic Officers Recruited	6		6	6	6	6	6	6	Sufficient traffic officers and supervisors have accepted job offers to meet the requirements of the initial service in line with agreed migration plan.
	Traffic Officer Training Completed	5		5	5	5	5	5	5	Sufficient fully trained traffic officers and supervisors are available to start the initial service in line with the agreed migration plan.
	Traffic Officer Vehicles Delivered	5		5	5	5	5	5	5	Sufficient fully equipped and liveried traffic officer vehicles are available to start the initial service in line with the agreed migration plan.
Operation	Operation Commence Service	15		15	15	15	15	15	15	Initial RCC and traffic officers service becomes operational in-line with agreed service migration plan.
	Complete Migration		8	8	8	8	8	8	8	All services identified within the Roles and Responsibilities report transferred from the police to the Highways Agency for all motorways
Completed		Due by 2003-04		Due by 2004-05				Due by 2005-06		Due after 31 March 2006