

### Tourist Accommodation: Fitness For Purpose – Response Form

Number of respondents = 6

*It helps us to know whether or not our visit to you was useful and whether or not you can get information on the legislation that you need to comply with it easily. Please take a couple of minutes to answer the following questions. Just circle the answer you feel indicates your view.*

#### Q1 The officer who visited me was

|              |   |        |
|--------------|---|--------|
| Not helpful  | - | -      |
| Some help    | 1 | 16.67% |
| Very helpful | 5 | 83.33% |

#### Q2 The suggestions made during the visit were

|                  |   |        |
|------------------|---|--------|
| Vague            | - | -      |
| A little unclear | - | -      |
| Clear            | 1 | 16.67% |
| Very clear       | 4 | 66.67% |
| No reply         | 1 | 16.67% |

#### Q3 The information booklets provided by the officer are

|              |   |        |
|--------------|---|--------|
| Not useful   | - | -      |
| Quite useful | 3 | 50.00% |
| Very useful  | 2 | 33.33% |
| Don't know   | - | -      |
| No reply     | 1 | 16.67% |

#### Q4 When I need information on legal requirements I would prefer to

|                                |   |        |
|--------------------------------|---|--------|
| Phone the officer concerned    | 4 | 66.67% |
| Phone a single advice centre   | - | -      |
| Search on a website            | - | -      |
| Request it via email           | - | -      |
| Request a visit to my premises | - | -      |
| No reply                       | 2 | 33.33% |

If you received a letter following the visit, please complete the next section

#### Q5 With respect to the letter I received from the officer, I

|   |   |        |
|---|---|--------|
| Have dealt with all the matters set out in the letter                                   | 1 | 16.67% |
| Do not feel that the matters necessitate me making changes                              | 1 | 16.67% |
| Have dealt with the most important ones and will complete the rest by ... (insert date) | 1 | 16.67% |
| I need further advice on some matters   | 1 | 16.67% |
| No reply  | 2 | 33.33% |