

APPENDIX 9.1
(referred to in paragraph 9.45)

The EA's specific longer-term demand management and other proposals

Metering

- bring forward domestic metering to 80 per cent plus by end of 2004/05;
- bring forward non-domestic metering to 95 per cent plus by end of 2004/05;
- within 12 months of merging, extend free meter options to the enlarged areas;
- within 12 months of merging, extend sprinkler licences and compulsory meters for sprinkler users;
- apply appropriate demand management tariffs (encouraging metering and water conservation) within 12 months of merging.

Leakage control

- set a revised 1997/98 leakage target of 6 l/prop/h or 120 l/prop/d;
- set an 'industry-best' leakage target by 2002 in the region of 3 to 4 l/prop/h;
- offer free leakage repairs on customer supply pipes within six months of appointment;
- offer free tap washering service within six months of appointment.

Transfers

- within 12 months of merging, produce a technical review of all potential transfers of water from companies outside those held by SAUR and GU to the merged companies (for submission to the EA as part of the water resource strategic planning process) with cost benefits analysis of transfers and other options.

Alleviation of low flow situations

- voluntarily reduce (SEW) abstraction from sources affecting the Darent (sources and quantities to be identified by the EA);
- voluntarily reduce (MKW and FDWS) abstraction from sources affecting the Little Stour (sources and quantities to be identified by the EA);
- voluntarily reduce (FDWS) abstraction from sources affecting the Dour (sources and quantities to be identified by the EA).