

## Index

- AC Delco 3.44
  - supply of Vauxhall parts 7.40
- AE Auto Parts 3.29
- Aftermarket 3.9, 3.24, 3.30, 3.37, 3.39-3.40, 3.43-3.44
  - independent 1.2, 1.3
- Age, cars 3.7, 3.12
- Agreements,
  - dealers 2.4, 3.51, 3.53, 4.5, 4.7, 4.13, 4.25, 4.32-4.52, 4.54, 4.60
  - documentation 4.37
  - exclusivity clauses 2.5-2.6
  - distributors 3.85, 4.18, 4.26, 4.28
  - restrictive practices, legislation 4.19-4.20, 4.24
  - servicing 4.26
- Agricultural Trading Commodities (Yorkshire), views 6.89-6.91
- Alfa Romeo, views 7.292-7.294
- All-makes parts 3.44-3.45, 3.49, 3.68, 3.78, 3.86, 3.90
- Allmakes Ltd, views 6.92-6.94
- Anti-competitive practices-*see* Restrictive practices
- Appleyard Group, views 6.127-6.132
- Armstrong Patents, legal cases 2.11, 7.41
- Arvin International 3.31
- Association of British Insurers 3.97-3.98
- Association of Car Fleet Operators, views 6.158-6.160
- Association of Vehicle Registration Plate Manufacturers, views 6.11
- Autela Components 3.83
- Authorised dealers-*see* Cars, dealers
- Autocentres 1.4, 3.15, 3.68, 3.71-3.72, 3.81-3.82
- Automobile Association, views 6.153-6.157
- Automotive Distribution Federation 3.88
  - views 6.84-6.87
- Automotive filter manufacturer, views 6.82-6.83
  
- Bainbridge Silencers 3.31
- Batteries 3.10, 3.15, 3.25, 3.32
- BBA Group 3.27-3.28
  - views 6.12-6.18
- Bestplate 3.108
- Block exemption-*see* EC Regulation 123/85
- BMW 4.2, 4.55
  - views 7.182-7.192
- Bodywork,
  - corrosion
    - resistance 3.16
    - warranties 3.13, 3.16, 4.53
  - panels, Ford refusal to supply licences 2.8-2.9
  - parts 3.9-3.10, 3.43
  - prices 3.97-3.98
- Bonuses,
  - purchasing 3.64-3.65, 3.109, 4.28, 4.51-4.52
  - sales 1.8, 2.5, 3.40, 3.59, 3.64-3.66, 4.28, 4.37, 4.51-4.52
- Bonus and rebate schemes 8.67-8.72, Ap 4.4 (*see also* Incentive schemes)
- Booz, Allen & Hamilton, report 6.116
- Brakes,
  - anti-lock systems 3.17
  - disc 3.100, 3.103
  - parts 1.3, 3.10
  - computer-based systems 3.23
- Brands,
  - car suppliers' branded parts 3.44-3.46, 3.51, 3.86, 3.90, 3.93, 3.96
  - component manufacturers' branded parts 3.78, 3.83
  - prices 3.92, 3.94-3.95
  - quality 3.79-3.80, 3.93, 4.6
- British Leyland Motor Corporation, legal cases 2.11, 7.41
- British Standards Institution 3.22
  - BS 5750 3.80
- Brown Brothers DANA 3.83
  
- Captive parts 1.4, 3.48-3.49, 3.54, 3.62, 3.76, 3.86, 3.99-3.105
  - definition 3.99
- Car manufacturers 1.3
- Car parc,
  - age breakdown 3.7
  - increase 1.6, 3.7-3.8
- Car suppliers 1.2, 1.3
- Carello 3.32
- Cars,
  - age 3.9, 3.12
  - catalytic converters 3.18
  - company 1.5-1.6
  - dealers, arrangements with suppliers 4.5-4.18
  - importers 1.4, 3.2, 3.4-3.5, 3.38, 4.2
  - new 3.1, 3.18, 4.37, 4.59
    - competition 1.7
    - distribution 4.17, 4.26
    - sales 4.8, 4.17
    - supply, report by MMC 1.1, 1.7, 2.13
    - warranties 3.13, 4.53, 4.58
  - registrations 3.7, 3.14
  - repair 1.3, 3.7-3.15
  - servicing 1.3, 3.7-3.15
  - suppliers 1.2, 1.3
    - brands 3.45-3.46, 3.51, 3.68, 3.80, 3.86, 3.90, 3.93
    - names 3.44, 3.68, 3.78
    - financial information 5.30-5.49
    - market share 1.6, 3.4, 3.26
    - restrictive practices 1.8-1.9, 2.5
    - views 7.1-7.363
- Catalytic converters, exhausts 3.18
- Citroën, views 7.218-7.224
- Colt Car Company, views 7.282-7.291
- Commercial vehicles, parts for 3.26, 3.83, 5.20-5.21
- Companies, national sales 4.1-4.4, 4.7
- Company cars 1.5-1.6, 8.42
- Competition,
  - dealers 1.7-1.8, 3.53, 3.94
  - independent aftermarket 1.8-1.9
  - manufacturers 1.7, 2.3, 3.21, 3.48
  - new cars 1.7
  - repair 1.7-1.8, 3.15
  - servicing 1.7-1.8, 3.15
- Competition Act 1.9, 2.5
- Competitive, parts 3.50, 3.54, 3.62, 3.64, 3.87, 3.99, 3.109, 4.16, 4.46
- Complex monopoly situation 1.2, 2.3, 4.61, 8.8-8.16, Ap 8.1
- Component manufacturers 3.28-3.34

- Component manufacturers (*contd*)
  - financial information 5.12-5.29
  - views 6.2-6.82
- Computerised,
  - engine controls 3.18, 3.23
  - ordering systems 3.52
- Consumer survey 4.59
- Consumers' Association, views 6.161-6.162
- Contracts 3.73
  - dealers 4.10, 4.13, 4.20, 4.26, 4.28, 4.34, 4.37, 4.43
  - original equipment 3.73, 3.74-3.75, 3.77
  - suppliers 3.74-3.75, 4.20, 4.22-4.23, 4.26
- Copyright,
  - artistic 2.9
  - design 2.8-2.10, 3.74
  - licences 2.10-2.11
- Copyright Act 1956 2.9
- Copyright, Designs and Patents Act 1988 1.10, 2.10, 3.74, 8.45
- Corrosion, bodywork
  - resistance 3.16
  - warranties 3.13, 3.16, 4.53
- Costs,
  - packaging 3.39
  - tooling 3.36, 3.40, 3.73
  - transport 3.39
- Damage, accidents 3.97-3.98
- DANA Distribution (UK) Ltd 3.83
  - views 6.95-6.101
- Dealers 1.2
  - agreements 2.4, 3.51, 3.53, 4.13, 4.32-4.52, 4.54, 4.60
  - financial information 5.30-5.53
  - numbers Ap 4.1
- Demand for replacement parts 3.6-3.7, 3.9, 3.43, 3.45, 3.76
- Department of Transport 3.22
- Design,
  - component 3.74
  - copyright 2.8-2.10
  - engine 3.16
- Diagnostic equipment 3.19-3.20, 3.22, 6.26-6.27, 6.34-6.35, 6.47, 6.65-6.67, 8.93-8.100
  - manufacturers 3.21-3.22
  - standards 3.22
  - suppliers' views 7.20-7.21, 7.56-7.61, 7.103-7.105, 7.125, 7.138-7.139, 7.160-7.162, 7.190, 7.213, 7.238-7.246, 7.289, 7.306, 7.320, 7.359
  - withholding of information for use of 1.8, 1.10
- Director General of Fair Trading 2.2, 2.7, 2.13, 4.18
- Discounts 2.5, 3.40, 3.54-3.60, 3.100, 4.50
- Distribution arrangements 3.44-3.47, 3.52-3.53, 4.14-4.17, 8.29-8.37
  - for cars 4.16-4.17
  - for parts,
    - exclusive 2.13
    - independent 3.25, 3.44, 3.103
  - restrictions on 8.76-8.78, Ap 4.6
  - suppliers' views 7.14-7.19, 7.25-7.32, 7.50-7.52, 7.100-7.102, 7.122-7.124, 7.135-7.137, 7.155-7.159, 7.175-7.177, 7.186-7.189, 7.201-7.202, 7.211-7.212, 7.221-7.222, 7.234-7.237, 7.254-7.255, 7.265-7.266, 7.276-7.277, 7.286-7.288, 7.300-7.304, 7.316-7.319, 7.357-7.358
- Distributor, views of a 6.102-6.103
- EC Commission, Directorate General IV, views 4.31
- EC legislation 4.19-4.31
- EC Regulation 123/85 4.20-4.31, 4.33, 4.45, 8.17-8.19, Ap 4.2
- Echlin Europe 3.31
- Electronic components 6.17, 6.26, 6.33-6.35, 6.52, 6.63-6.64, 6.140, 8.46
- Emissions, control 3.18
  - standards 3.16, 3.18
- Engines 1.3, 3.34, 3.48, 3.100
  - computerised controls 3.18
  - exchange 3.100
  - lean-burn 3.18
  - life 3.16
  - management systems 3.18-3.21, 3.23, 8.93-8.99
  - parts 3.10, 3.29
  - remanufactured 3.42
- Equipment and Tool Institute 6.38
- Evans Halshaw, views 6.135-6.136
- EW (Holdings) 3.30, 3.83
- Exclusive distribution 2.13, 4.14, 4.16-4.18, 4.21, 4.25-4.26, 4.39, 4.40-4.44
- Exhausts 3.15, 3.25
  - catalytic converters 3.18
  - systems 3.31
- Extended warranties 3.14, 4.51, 4.56-4.58
- Factoring Services Group, views 6.88
- Factors 1.4, 2.3-2.4, 3.2, 3.4-3.5, 3.44, 3.71-3.72, 3.79, 3.81-3.86, 3.102-3.104
  - (*see also* under individual companies)
- Fair Trading, Director General-*see* Director General of Fair Trading
- Fair Trading Act 1.9, 1.10, 2.5, 4.18, 8.6-8.8, Ap 1.1
- Fast-fit centres 1.4, 3.15, 3.68, 3.71-3.72, 3.81-3.82, 7.39, 8.34
- Ferodo 3.29
- Fiat 3.106, 3.108-3.109, 4.10, 4.55
  - views 7.196-7.204
- Financial information
  - car dealers 5.50-5.53
  - car suppliers 5.30-5.49
  - component manufacturers 5.12-5.29
- FKI Crypton, views 6.31-6.39
- Ford 2.8-2.9, 3.44, 3.87, 3.92, 3.100, 3.106, 3.108-3.109, 4.9, 4.45, 4.55
  - market share 3.26
  - refusal to supply licences 2.7-2.9
  - views 7.3-7.35
- Franchised dealers-*see* Dealers
- FSO Cars, views 7.339
- Garage Equipment Association 6.38
- Garages, independent 1.4-1.8, 3.2, 3.15, 3.21, 3.49, 3.68, 3.81-3.83, 3.87, 3.103, 4.5, 8.36-8.37
- GKN Automotive Ltd 3.27, 3.29
  - views 6.78-6.79
- Halfords,
  - autocentres 3.15
  - views 6.137-6.143
- Hella 3.32
- Heron Suzuki, views 7.343-7.344

Hills (Patents) 3.108  
Honda 4.55  
views 7.258-7.271  
Hyundai 3.106, 3.108-3.109, 4.9

Importers 3.4-3.5, 3.24, 3.75  
of cars 1.4, 3.4-3.5, 3.24

Incentives,  
schemes 3.64-3.67, 6.8-6.9, 8.67-8.72, Ap 4.4  
for number plates 3.109  
suppliers' views 7.9-7.13, 7.45-7.49, 7.95-7.99, 7.171-7.174, 7.183-7.185, 7.195, 7.199-7.200, 7.208-7.210, 7.219-7.220, 7.228-7.233, 7.253, 7.262-7.264, 7.274-7.275, 7.284-7.285, 7.297-7.299, 7.312-7.315, 7.355-7.356

Independent aftermarket 1.2, 1.3, 3.68-3.80  
Independent sector-*see* under individual headings, eg  
Garages, independent

Index, prices 3.97-3.98  
Industrial property-*see* Copyright  
Information, for use of diagnostic equipment, access  
by independent garages 1.8, 3.20-3.21  
Insurance 3.9, 3.14, 3.51, 3.97-3.98, 4.56-4.58, 6.5  
Insurance repairs, price index 3.97-3.98  
Intellectual property-*see* Copyright  
International Motors, views 7.331-7.334  
International Radiator Services Ltd, views 6.74-6.77  
International Standards Organisation 3.22

Jaguar 3.30, 3.106  
distribution 3.46  
Jepsons, views 6.40-6.42

Lex, views 6.144-6.147  
Licences,  
copyright 2.10-2.11  
refusal to supply, by Ford 2.7-2.9  
Linked bonus schemes 3.65-3.66, 4.51-4.52, 6.108, 8.69-8.71, Ap 4.4  
List, prices 3.40, 3.100, 4.50  
Lloyd's Motor Underwriters' Association 3.97  
Lotus Cars, views 7.335-7.338  
Lucas Industries 3.27-3.28  
autocentres 3.15  
views 6.43-6.53

Main dealers-*see* Cars, dealers  
Management systems, engines 3.18-3.21, 3.23, 8.93-8.99  
Manufacturers,  
of cars 1.3  
conditions on component suppliers Ap 3.2  
supply of parts for other than own cars 6.15  
of diagnostic equipment 3.21-3.22  
of components  
independent 2.8, 2.11, 3.6  
original equipment 3.73  
restrictions on 1.8, 2.4, 3.75, 8.101-8.109  
views 6.2-6.83  
Margins 3.95-3.96, 3.99, 3.103, 3.109, 5.25-5.27, 5.37, 5.39, 5.45-5.47, 8.53-8.56  
Market Ch 3, 8.20-8.23, 8.59-8.66  
developments since 1982, 8.38-8.46  
Market shares 3.24, 3.26, 8.39  
Market size 1.3, 3.3-3.4, 3.24, 8.20-8.23, 8.35, Ap 3.1  
Market size (*contd*)  
retail level 3.10  
Maxicar, legal cases 2.11  
MCL Group,  
FSO Cars, views 7.339  
Mazda Cars, views 7.272-7.275  
Mercedes-Benz 4.55  
views 7.205-7.217  
Intel, reports 3.10, 3.15  
Mintex Don 3.28  
Monopolies and Mergers Commission 3.63, 3.69, 4.31  
conclusions, 8.110-8.118  
public interest letter Ap 7.1  
references to 1.1, 2.2, 2.13, Ap 1.1  
reports 2.1-2.5, 2.7-2.9  
Ford Motor Company Ltd 2.7  
Supply of car parts (1982) 2.1-2.6, 3.4, 8.38-8.39  
Supply of new cars 1.1, 1.7, 2.13  
Monopoly situation 8.6-8.7 (*see also* Complex monopoly situation)  
Moprod-Supra Automotive 3.31  
MOT tests 3.9, 3.18  
Motaquip 3.44  
Motor Insurance Repair Research Centre 3.98  
Motor Panel Manufacturers and Distributors Association, views 6.2-6.5  
Motorcraft 3.44, 3.91  
Must-fit/match, copyright exceptions 2.10, 3.74

National sales companies 4.1-4.4, 4.7  
New cars 3.1, 3.18, 4.37, 4.59  
competition 1.7  
distribution 4.17, 4.26  
sales 4.8, 4.17  
supply, report by MMC 1.1, 1.7, 2.13  
warranties 3.13, 4.53  
Nissan 3.90, 3.100  
market share 3.100  
Nissan Motor Manufacturing (UK), views 7.353-7.363  
Nissan UK 4.12  
views 7.193-7.195  
Non-approved parts,  
requirement to inform public of use 8.79-8.81  
suppliers' views 7.22-7.23, 7.62-7.63, 7.106-7.107, 7.126, 7.140, 7.163, 7.178, 7.190, 7.204, 7.214-7.215, 7.223, 7.247, 7.267, 7.290, 7.307, 7.321, 7.360  
Non-franchised garages-*see* Garages, independent  
Number plate schemes 3.5-3.6, 3.62, 3.106-3.110, 8.73-8.75  
views of suppliers 6.11, 6.41-6.42, 6.101

OE-*see* Original equipment  
Open points, distribution 4.6  
Orders,  
computerised systems 3.52  
dealer agreements 4.37, 4.44, 4.49  
emergency 3.83  
legislation 4.27  
stock 3.54-3.55  
vehicle off the road (VOR) 3.54-3.55  
Original equipment,  
contracts 3.73, 3.74-3.75, 3.77, 6.29  
manufacturers 3.73, 3.79  
specified for warranty servicing 6.143

- Original equipment (*contd*)
  - suppliers 3.38-3.39, 3.43, 3.48, 3.74, 3.90
  - supply of components as 1.3, 1.6-1.7, 3.1, 3.29, 3.34-3.35, 3.37, 3.40-3.41, 3.44, 3.69, 3.73, 3.75, 6.45
- Packaging 3.32, 3.79
  - costs 3.39
- Panel manufacturers, views 6.2-6.5
- Partco Autoparts 3.83
- Perry Group, views 6.148-6.152
- Peugeot 3.44, 3.100, 3.106, 3.108-3.109, 4.55
  - market share 3.26
  - views 7.167-7.181
- Peugeot Talbot Dealer Association, views 6.124-6.126
- Porsche, views 7.279-7.281
- Premises, dealers' 4.6-4.7, 4.15, 4.27, 4.34, 4.37
- Prices and pricing 3.39-3.40, 3.43, 3.54-3.61, 3.87-3.103, 4.50, 8.47-8.50
  - bodywork 3.97-3.98
  - captive parts 3.99, 3.104-3.105
  - car suppliers 1.7
  - dealers 3.87-3.96, 4.37
  - fixed, servicing 3.12, 3.15
  - insurance repairs 3.97-3.98
  - list 3.40, 3.100, 4.50
  - number plates 3.107
  - recommended retail 3.54, 3.56-3.57, 3.60-3.61
  - resale 4.50
  - retail 3.87-3.96, 4.50
  - semi-captive parts 3.102-3.103
  - suppliers' views 7.33-7.35, 7.74-7.75, 7.112, 7.131, 7.271, 7.326
  - survey 3.87-3.96
- Profitability 8.50-8.56
  - of component manufacturers 5.14-5.16, 5.23-5.25, Ap 5.1
  - suppliers' views 7.33, 7.76-7.78, 7.115-7.117, 7.146, 7.166
- Proton 4.9
  - views 7.348-7.352
- Public, views 6.163
- Purchasing 3.46, 3.74
  - bonuses 3.64-3.65, 3.109, 4.51-4.52
  - exclusive 2.5, 4.26
  - incentives 3.109
  - targets 2.5, 3.59, 3.62-3.65, 4.51
  - volume 3.81
- Quality,
  - servicing 4.59
  - standards 3.80
- Quinton Hazell 3.31
  - views 6.54-6.61
- Rebates 3.40, 3.59, 3.64-3.65, 3.109, 4.28, 8.67-8.72, Ap 4.4 (*see also* Incentives)
- Recommended retail prices 3.54, 3.56-3.57, 3.60-3.61
- Refusal to supply, by car suppliers 1.8, 8.82-8.85
- Registered Designs Act 1949 2.9
- Registration under Restrictive Trade Practices Act, distribution agreements 4.18, Ap 8.1
- Renault 3.106, 3.108-3.109, 4.10, 4.55
  - legal cases 2.11
- Renault (*contd*)
  - views 7.147-7.166
- Repair,
  - cars 1.3, 3.7-3.15
  - under warranty 4.53, 4.55, 4.58
- Repairers, independent 2.11, 3.12, 3.15, 3.68, 3.103, 4.59
- Resale 3.47, 3.103, 4.5, 4.15-4.17, 4.22, 4.26, 4.40, 4.45
- Restriction on Agreements (Manufacturers and Importers of Motor Cars) Order 1982 2.6
- Restrictions,
  - distribution 4.18, 4.26, 4.30, 4.33, 4.45, 4.52
  - on component manufacturers 1.8, 3.75, 8.101-8.109
- Restrictive practices,
  - by car suppliers and dealers 1.8-1.9
  - distribution 4.18, 4.39
  - exemptions, legislation 4.19, 4.24-4.26, 4.28-4.29
- Restrictive Trade Practices Act 1976, 4.18
- Retail Motor Industry Federation, views 6.104-6.116
- Retail sector 1.4-1.5, 3.2, 3.47, 3.68, 3.71-3.72, 3.82, 3.84, 4.7
  - dealers 4.10
  - independent 3.11, 3.96
  - market size 3.10
  - prices 3.54, 3.56-3.57, 3.60-3.61, 3.87-3.96, 4.50
- Robert Bosch 3.32
  - views 6.19-6.30
- Rolls Royce Motor Cars, views 7.295-7.307
- Rover 3.30, 3.69, 3.71, 3.87, 3.90-3.92, 3.100, 4.9-4.10, 4.45, 4.55
  - agreement, with Unipart, 7.80-7.82
  - brands 3.30, 3.69
  - distribution 3.46
  - market share 3.26
  - sourcing 3.46
  - views 7.79-7.117
- Saab, views 7.251-7.257
- Sales,
  - bonuses 1.8, 3.40, 3.59, 3.64-3.66, 4.37, 4.51-4.52
  - by category of part 3.10
  - by factors, breakdown 3.82, 3.86
  - incentives 3.67
  - margins 3.95-3.96
  - networks 4.3
  - promotion 3.53, 3.58, 4.26, 4.40, 4.44
  - targets 2.5, 3.40, 3.62-3.66, 4.3, 4.27, 4.37, 4.49, 4.51
- Scottish Motor Trade Association, views 6.104-6.116
- SEAT 4.9
  - views 7.340-7.342
- Selective distribution 2.13, 4.14-4.15, 4.17-4.18, 4.21-4.22, 4.26, 4.39
- Semi-captive parts 3.49, 3.76, 3.99-3.103
- Serck Marston 3.108
- Servicing,
  - cars 1.3, 3.7-3.15
  - independent firms 3.12, 3.15, 3.21, 3.68, 3.103
  - declining market for 6.139, 8.22
  - warranties 4.55, 4.58, 6.30
- Skoda, views 7.327-7.330
- SMMT-*see* Society of Motor Manufacturers and Traders
- Society of Motor Manufacturers and Traders 3.22, 3.88
  - views 6.6-6.10

Society of Motor Manufacturers and Traders-  
Franchised Vehicle Retailers Section,  
views 6.117-6.120

Spare parts for insurance repairs, price index 3.97-  
3.98

Standards 3.80  
diagnostic equipment 3.22  
emission control 3.16, 3.18  
servicing 4.59

Stockholding 3.46, 3.53, 3.81, 3.83, 4.3, 4.7, 4.27  
targets 4.37, 4.49

Subcontracting 3.73, 4.43, 8.102

Sun Electric, views 6.62-6.67

Suppliers 3.24-3.38, 3.41, 3.48, 3.53, 3.69, 3.71, 3.73-  
3.74, 3.94  
body panels 2.8  
cars 1.2, 1.3  
brands 3.45-3.46, 3.51, 3.68, 3.80, 3.86, 3.90,  
3.93, 3.96  
names 3.44, 3.68, 3.78  
market share 1.6, 3.26  
obligations on dealers 4.6, 4.15, 4.27, 4.34, 4.38  
independent 1.4, 2.8, 3.48, 3.90, 3.93, 3.95-3.96  
market share 3.26  
number plates 3.5, 3.62, 3.106-3.110  
original equipment 3.38-3.39, 3.43, 3.48, 3.74, 3.90

Supply,  
agreements 3.35-3.36  
suppliers' views 7.25-7.32, 7.67-7.73, 7.110-7.111,  
7.143-7.144, 7.181, 7.217, 7.249-7.250, 7.270, 7.305,  
7.324-7.325, 7.362-7.363

Supra CI Manufacturing 3.31

T&N 3.27, 3.29

T Cowie, views 6.133-6.134

Targets,  
purchasing 2.5, 3.62-3.65, 4.51  
quality 3.66  
sales 2.5, 3.40, 3.62-3.66, 4.3, 4.27, 4.37, 4.49, 4.51  
stockholding 4.37, 4.49

Technology, change 3.6, 3.16-3.23

Territories,  
demarcation 4.37  
exclusive 4.16-4.17, 4.25-4.26, 4.40-4.44

Tooling 3.35, 3.73-3.75, 6.14, 6.47, 7.28-7.29, 7.69-7.71  
costs 3.36, 3.40, 3.48, 3.73

Toyota 4.55  
views 7.225-7.250

Tozer, Kemsley and Millbourn, views 7.308-7.326

Treaty of Rome 2.11, 4.19

Tyres 1.5, 3.10-3.11, 3.25, 3.70, 8.23

UK Car Parts Market in Context, report by Booz,  
Allen & Hamilton 6.116

Unipart 3.27, 3.30, 3.46, 3.69, 3.71, 3.83  
agreement, with Rover, 7.80-7.82  
views 6.68-6.72

VAG (UK) 3.44, 3.106, 3.108-3.109, 4.2, 4.55  
market share 3.26  
views 7.129-7.146

Valeo 3.32

Vauxhall 3.87, 3.92, 3.100, 4.9, 4.45, 4.55  
market share 3.26  
views 7.36-7.78

Vehicle Builders and Repairers Association, views,  
6.121-6.123

Veng, legal cases 2.11

Volkswagen/Audi 3.44

Volvo 4.55  
legal cases 2.11  
views 7.118-7.128  
warranties 7.127, 8.90

Warranties,  
bodywork corrosion 3.13, 3.16, 4.53  
extended 1.5-1.6, 3.14, 4.56-4.58, 8.43, 8.89-8.92  
standard 1.5-1.6, 3.13, 4.53-4.55, 8.42, 8.86-8.89, Ap  
4.5  
suppliers' views 7.24, 7.64-7.66, 7.108-7.109, 7.127,  
7.141-7.142, 7.164-7.165, 7.179-7.180, 7.192, 7.204,  
7.216, 7.224, 7.248, 7.256, 7.268-7.269, 7.278,  
7.291, 7.322-7.323, 7.361  
views of other interested parties 6.30, 6.114, 6.130-  
6.131, 6.141-6.143

Wholesale supply, definition 3.4

Wholesalers-*see* Factors

Yugo 4.9

Zastava, views 7.345-7.347