

11 April 2007

We are a small minibus company and the effect that the coach parking and pick up costs rising to double what they were will have a devastating effect on our company. So much so that we will not be taking any more bookings to Heathrow with out the customers being told that to collect them will incur an additional Â£20 on the booking costs, so far we have not had any further bookings.

We as a company would love to be able, as BAA, increase our charges by 50% let alone over 100%, only a company with out any competition is able to do such things and we have NO alternative but to pay or as we are doing informing the public and let them decide if they wish to pay. It will effect us in so much as reduced revenue, but what is strange is Luton, Stanstead, Bournemouth, Southampton have NO charges for pick ups why has Heathrow.

One further point is why do we have to pay the same for a 16 seater minibus as a double decker capable of some 70 passengers, hardly fair.

I hope my comments will add to you review, if there is any thing further please don't hesitate to contact me.

Ron. Whittaker
Managing Director
Mini Bus Travel Ltd