

## Glossary

<b>the Act</b>	The Enterprise Act 2002 (c.40).
<b>the 1974 Act</b>	The Health and Safety at Work Act 1974 (c.37).
<b>ACOP</b>	Codes of practice approved under the 1974 Act regime by the Health and Safety Commission (also known as Approved Codes of Practice).
<b>ALGED</b>	Association of Liquid Gas & Equipment Distributors, an LPG trade association.
<b>BP</b>	BP LPG UK.
<b>Bulk LPG</b>	<b>LPG</b> supplied by tanker to fixed storage tanks, as opposed to supplied in cylinders.
<b>Calor</b>	Calor Gas Limited and/or Calor Gas Northern Ireland Limited, as appropriate.
<b>CC</b>	Competition Commission.
<b>CDGR</b>	Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations 2004 (SI 2004 No. 2095).
<b>CoPs</b>	<b>LPGA</b> Codes of Practice.
<b>Depot</b>	<b>Bulk LPG</b> is delivered by <b>LPG suppliers</b> to customers from bulk distribution depots, whether their own or third-party owned, or directly from nearby <b>Refineries</b> .
<b>Domestic bulk LPG</b>	<b>Bulk LPG</b> supplied for domestic use.
<b>Domestic customers</b>	Customers of <b>bulk LPG</b> supplied for domestic use, rather than for commercial, industrial or agricultural purposes.
<b>DSEAR</b>	Dangerous Substances and Explosive Atmospheres Regulations 2002 (SI 2002 No 2776).
<b>Emerging Thinking Statement</b>	The statement of the <b>CC</b> 's emerging thinking, as published on 1 April 2005.
<b>EU</b>	European Union
<b>Flogas</b>	Flogas UK Limited and/or DCC Energy Limited (which operates an <b>LPG</b> business for Northern Ireland using the "Flogas NI" brand name), as appropriate.
<b>GPSR</b>	General Product Safety Regulations 1994 (SI 1994 No 2328).
<b>GSIUR</b>	Gas Safety (Installation and Use) Regulations 1998 (SI 1998 No 2451).
<b>HSE</b>	Health & Safety Executive.

<b>Investigation</b>	The investigation by the <b>CC</b> into the supply of <b>domestic bulk LPG</b> referred by the <b>OFT</b> on 5 July 2004.
<b>Issues Statement</b>	The statement of issues, as published by the <b>CC</b> on 21 December 2004.
<b>LPG</b>	Liquefied petroleum gas.
<b>LPGA</b>	Liquefied Petroleum Gas Association.
<b>LPG cylinders</b>	<b>LPG</b> supplied to customers via cylinders rather than by bulk.
<b>LPG supplier</b>	The commercial entity that supplies <b>bulk LPG</b> by way of business to customers.
<b>Major suppliers</b>	<b>BP, Calor, Flogas and Shell.</b>
<b>Metered estates</b>	Estates upon which <b>LPG</b> is supplied from a tanker to a central tank or tanks, from which the <b>LPG</b> is subsequently transferred through pipe work to each individual customer, who is generally charged (whether by the original <b>LPG supplier</b> or an intermediary eg developer or residents' association) by means of a meter.
<b>MHSWR</b>	Management of Health and Safety at Work Regulations 1999 (SI 1999 No 3242).
<b>Mott Macdonald</b>	The independent technical consultants retained for the <b>Investigation</b> .
<b>Mott Macdonald report</b>	The report into technical matters conducted by <b>Mott Macdonald</b> .
<b>Non-domestic customers</b>	Customers of <b>bulk LPG</b> supplied for commercial, industrial or agricultural purposes, rather than for domestic use.
<b>OFT</b>	Office of Fair Trading.
<b>ORC</b>	ORC International, the market research consultants retained by the <b>CC</b> for the <b>Investigation</b> .
<b>ORC survey</b>	Survey (qualitative and/or quantitative, as appropriate) commissioned by the <b>CC</b> for the purposes of the <b>Investigation</b> and conducted by <b>ORC</b> .
<b>PER</b>	Pressure Equipment Regulations 1999 (SI 1999 No 2001).
<b>PSSR</b>	The Pressure Systems Safety Regulations 2000 (SI 2000 No 128).
<b>Refinery</b>	Oil refinery, at which <b>LPG</b> is obtained as a by-product when refining crude oil.
<b>Relevant market</b>	The market for goods and services of a description specified in the <b>terms of reference</b> .

<b>ROCE</b>	Return on capital employed.
<b>Shell</b>	Shell Gas Limited.
<b>Switching</b>	The act of a customer changing <b>bulk LPG supplier</b> .
<b>Tank</b>	The tank which is located in a customer's premises and from which <b>LPG</b> is drawn for consumption.
<b>Tank installation</b>	The process by which, upon a customer entering into a supply contract with an <b>LPG supplier</b> , the <b>tank</b> is physically installed by the incoming <b>LPG supplier</b> .
<b>Tank transfer</b>	The process by which, upon a customer switching <b>LPG supplier</b> , title to the <b>tank</b> is transferred, with the <b>tank</b> remaining in situ.
<b>Tank uplift</b>	The process by which, upon a customer switching or terminating <b>LPG supplier</b> , the <b>tank</b> is physically removed by the outgoing <b>LPG supplier</b> .
<b>Terms of reference</b>	The terms of reference for the <b>Investigation</b> published by <b>OFT</b> on 5 July 2004 and varied by the <b>OFT</b> on 20 October 2004.
<b>The Northern Ireland Order</b>	The Health and Safety at Work (Northern Ireland) Order 1978 (1978 No 1039 (NI 9)).
<b>WACC</b>	Weighted average cost of capital.