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**From:** Feldemore@aol.com  
**Sent:** 30 December 2004 16:45  
**To:** Brittany P&O  
**Subject:** Channel crossings - charges for pets

We travel to France three or four times a year, crossing with our car from Portsmouth to Cherbourg. We are naturally much concerned about what is to happen about that crossing, and about how much it will all cost. I understand that the Commission are investigating the matter

We take our three dogs with us. With P&O the dogs stay in the car on the car deck and we are allowed (with an escort) to check on them if we want to; in fact we leave them to it, and we (and P&O) have never had any problems.

For this P&O charge £30 a dog return. They say there is a lot of paper work, which is true (and not P&O's fault) – it takes about 10 minutes at the check in point to get through, more if their bar code reader is malfunctioning. We find that we are often used as a training exercise for new staff. .

£30 a head is pretty steep, and £90 for three dogs is out of sight. To my horror Brittany Ferries say they will be charging £40 per dog return, claiming the extra £10 is for administration. This is simply the (further) exploitation of a monopoly position.

I am sorry not to have been able to meet your timetable of 24 December. I hope you will nevertheless be able to take account of my comments

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