

Bishop's Stortford Town Council

The Old Monastery, Windhill, Bishop's Stortford, Herts. CM23 2ND



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25 August 2004

J. Ingham
Town Clerk

Mr M Davey
Inquiry Co-ordinator
Competition Commission
New Court
48 Carey Street
London WC2A 2JT

Dear Mr Davey

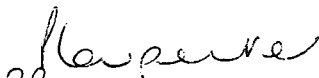
Anticipated Acquisition by Arriva PLC of the Hertfordshire Bus Operations of Sovereign Bus and Coach Company Ltd

Thank you for your letter of 13 August 2004 which my members discussed at a recent meeting of the Town Council's Vacation Committee.

Members noted that Sovereign Bus and Coach Company Ltd did not currently operate a bus service within Bishop's Stortford, nevertheless members wished to seek an assurance that any acquisition by Arriva PLC would not result in a reduced service to Bishop's Stortford or fare increases. Members were very impressed by the level of service currently provided by Arriva PLC which included clean buses, which run largely on time, conscientious drivers, good ticket offers and a recently introduced service to the Princess Alexandra Hospital in Harlow.

I trust this information will be of assistance to you.

Yours sincerely


J Ingham
Town Clerk