

Thanks

Co-incidentally another public transport point to pass on: I have been contacted by a member of DISC who is absolutely distressed and depressed (to the point of feeling suicidal at times) by the barriers of the rigid non flexible way the Taxicard scheme works. She wants to go for a complementary therapy which gives her pain relief, but it is quite a distance from her and more than her allocated per journey Taxicard budget.

She said that even if she hasn't used up her months allowance, she still is not allowed to top up using the Taxicard a 2nd time in the cab when the first allowance runs out - so she cant get there unless she gets out and phones for a 2nd taxi, which of course is ridiculous, and she actually got injured and stranded trying it once. The policy/procedures are creating a barrier to her, as opposed to enabling her independence. I would say she would have a very strong case under the Disability Discrimination Bill when it comes into force, if she hasn't already under the DDA. She should be allowed to manage her monthly Taxicard budget any ways she sees fit if you are serious about giving people control over their lives and supporting the social model of disability.

This has also been brought up as a nonsensical and serious disabling policy by other members of the Camden Mobility Forum in the past.

Many thanks

Kind regards.

Sally

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