

Sent: 17 January 2006 08:47
To: IT Strategy Project Team
Subject: Comments on Transformation Gov Paper

Sir,

I am an independant management consultant, have worked in the IT sector for 20 years, 10 years in Industry before that, and Gov for last 3 years.

I found the report reflected many of my views and suitable corrective actions. Your section 50 on suppliers appeared to focus on controlling suppliers more effectively... and does not address your first point "suppliers find government difficult to deal with". Which I certainly concur with.

In my experience Gov does not manage the risks and responsibilities that are **their** part of the project. It is more "now we have bought it, the supplier can put it in. If is late, does not work etc., we will meet and asked them what they intend to do about it..." .

I would like to see some suggestions in your report regarding improving User side project management and responsibility. This is more than having a PRINCE2 project manager. It is about acting on the PRINCE2 reports and recomendations. Many of my clients fail to apply a proper project manager, with any teeth or with any support from senior managers. Most of the reasons for project failings have been rooted in the customer.

I am happy to expand on this if required.

Regards,

Paul O'Reilly
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