

**Sent:** 22 November 2005 22:18

**To:** IT Strategy Project Team

**Subject:** Transformational Government Enabled By Technology

I would like to make the following comment on the TRANSFORMATIONAL GOVERNMENT ENABLED BY TECHNOLOGY strategy document.

The document accurately describes the issues facing Government and its use of technology. As an Information Technology manager with 30 years experience who has recently moved from private to public sector my observation is that management structure of Government organisations has not kept pace with developments in the private sector.

It is no longer applicable for Information Technology departments to be subordinate to Finance departments. For Information Technology to move from being a tactical resource aimed at reducing cost to a strategic resource aimed at transforming services, the Information Technology departments must be represented on the Board of Management of the organisations.

Equally, Chief Information Officers must not be allowed to operate as a "Service Provider" to the organisation. It needs to be understood that the technology is not there to provide a service to the organisation. The technology IS the service OF the organisation (or at least an integral part of all public services).

**Colin Jack**