

**Sent:** 02 February 2006 15:29  
**To:** IT Strategy Project Team  
**Cc:** John Welch; Tim Young  
**Subject:** Transformational government - Enabled by Technology



# *Basingstoke and Deane*

Dear Sirs,

Basingstoke and Deane Borough Council welcomes the opportunity to respond to the above national strategy.

We consider that it gives clear direction and confirms that we continue to move in the right direction as we take our e-government programme and ICT development beyond 2005. As directed in the strategy we need to ensure that we provide technological leadership in three key areas.

- The transformation of public services for the benefit of citizens, businesses, taxpayers and front line-staff.
- The efficiency of corporate services and infrastructure of government organisations, thus freeing resources for the front-line.
- The steps necessary to achieve effective delivery of technology for government.

The national strategy presents us with a positive base from which to build further improvements and as an organisation we seek new partners and look to build on existing partnerships projects to deliver seamless and shared services. Our efficiency programme is to be managed through our corporate improvement programme and the service planning process, supported by business process improvement and activity based costing. We continue to develop programme and project management methodology, and complementary skills in support of ICT implementation and delivery of all technology related initiatives.

During 2006/2007 the Council will be revising its own ICT Strategy. Incorporated in that new strategy will be analyses of the services ICT needs to deliver, and the manner in which they are delivered, and these analyses will take account of the elements of the national strategy which are relevant to the Council. In addition, the programme of delivery will continue to be aimed at enabling these key areas of leadership in the Council.

We hope our positive response supports your aims and note that the final version will be published at a later date.  
Yours faithfully,

***Gordon Holdcroft, Chief Executive and Councillor Paul Harvey, Leader of the Council and e-Champion***

