
Emergency Planning College

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Dear Colleague

Thank you for registering for the **Introduction to Crowd and Public Safety Management** course. This is an introductory level course. It is for people new to the discipline of crowd and public safety management.

Please read the information below and prepare for the course as suggested.

1. **What to do now:** go to our Crowd and Public Safety Management pre-course work package on our website (under Training), read the presentation and complete the pre-course Task Sheet. When you have done this, please create a hard copy and bring it along to the course. The trainers will take it and review it.

Review your organisation's crowd and public safety arrangements. Discuss them with colleagues from various part of your organisation and partners.

2. **What to bring to the course:** delegates have found it helpful to bring their plans. It would also be beneficial if these could be given to our library, to be used as a national resource, if your organisation gives you permission.
3. **How the course is delivered:** the course will be based around presentations followed by group and individual exercises that will help you apply the concepts to your own situation. The emphasis at the College is on highly interactive courses and you will be encouraged to share experiences, ask questions and explore issues in the interests of you own learning and that of other delegates.

Please do not hesitate to contact our learning support team if you have any queries. We look forward to seeing you at the college.

Yours faithfully

Learning Support Manager