



# CCT Mark Test Report Summary

## SDMS

Secure Data Media Solutions Ltd.

<b>Secure Data Media Solutions service</b>
<b>Period of Assessment: September 2006 – August 2007</b>

<b>VENDOR DETAILS</b>	<b>TEST LABORATORY DETAILS</b>
Secure Data Media Solutions Ltd	Vizuri Ltd
11 Berkshire House County Park Shrivenham Road Swindon SN1 2NR	1-9 Memel Street London EC1Y 0UT
Telephone Number: +44 (0) 1793490234	Telephone Number: +44 (0) 20 7014 8900

Test Report Summary Issue Date: 27<sup>th</sup> September 2007

Further details about the claims tested are included in the Information Assurance Claims Document (CCT Mark Certificate Number 2007/09/0028) published on the CCT Mark website ([www.cctmark.gov.uk](http://www.cctmark.gov.uk))

**Note:**

**1 Test Result**

- 1.1 The CSIA claims testing of the Secure Data Media Solutions Service for the period September 2006 to August 2007 by Vizuri Ltd. concluded that all 8 security claims made within the [ICD] are valid for this IA Service.

**2 References**

- [ICD] CCTM/ICD/SDMS Issue 1.1, dated 23/05/2007
- [ListX letters] Letters from NSAC dated 14 June 2006 and 10 October 2006 advising ListX companies of the decision to transfer responsibility to MOD with effect from 1 January 2007.
- [Security Aspects Letter] Letter from FCO as ListX Sponsor confirming extension of ListX accreditation, dated 31<sup>st</sup> July 2006
- [TLG] Test Lab Guide, version 2.3.0, 4<sup>th</sup> May 2007.
- [TM] The Generic Test Method as defined in Appendix B of the Test Laboratory guide was used.
- [Certs] ISO 9001/2000 certificate was issued on the 18th October 2005 and expires on the 21st December 2008
- [PO-2] Product Management Process dated 22/03/2005
- [PO-3] Fulfil Order Process dated 14/01/2003
- [P04] After Sales Process dated 26/11/2003
- [I02-01] Customer Complaints Work Instruction

**3 Scope of Testing**

- 3.1 The Secure Data Media Solutions Service was tested for the period September 2006 to August 2007 using the Generic Test Method [TM] against the claims made in the [ICD].
- 3.2 The following features of the Secure Data Media Solutions Service were not tested under the CCT Mark Scheme:
- Training
  - Consultancy
- 3.3 The Claims Tests were conducted at:
- SDMS premises at 11 Berkshire House, County Park, Shrivenham Road, Swindon
  - Direct Corporate Design, Unit 3 and 4, Fengates, 49 Haltwhistle Road, South Woodham Ferrers, Essex CM3 5ZA.

IS Service Claims concerning procedures, performance and user aspects from September 2006 to August 2007 were validated by means of:

- Inspecting certificates and letters of authority

- Reading documented processes
- Witnessing processes (at both sites)
- Interviewing management and staff (at both sites)
- Inspecting purchase records
- Inspecting complaints and returns records
- Inspecting and conducting sample checks on audit records
- Obtaining customer feedback via questionnaires

#### **4 Ease of Use**

- 4.1 It is difficult to apply 'ease of use' criteria to this service. However, all customers provided strong evidence of a responsive, professional service – all respondents assessed the quality of service as EXCELLENT and would recommend the service to other organisations. These views were supported by the absence of any complaints in the 'Complaints and Returns Log'.
- 4.2 Goods are not despatched on Fridays to reduce the risk of loss or damage over the weekend, but goods to meet Urgent Operational Requirements (UORs) can be despatched on Fridays, either via a courier on 'same day delivery' terms or, exceptionally, by the directors or employees of SDMS delivering the goods personally.

#### **5 Quality of User and Administration Documentation**

Not Applicable

#### **6 Resistance to Publicly Known Vulnerabilities**

Not applicable, but Claim 003 is relevant:

“A regime is in place which minimises the risk of contamination of data storage products with malicious code during the assembly process”

#### **7 Validation of Existing Assurance Certificates**

Secure Data Media Services Ltd is accredited by UKAS to ISO 9001/2000.

Secure Data Media Services Ltd premises are currently accredited under HMG (L1stX) rules to hold information up to CONFIDENTIAL under sponsorship from FCO.

#### **8 Disclaimer**

8.1 CSIA Claims Testing is not a guarantee of freedom from security vulnerabilities. There remains a probability that exploitable security vulnerabilities may exist in the IS Product, IS Service or the Information Systems environment supporting the IS Product or IS Service. The issue of a Test Report Summary is not an endorsement of a product or service.

8.2 This Test Report Summary serves solely to summarise the results of the testing carried out for the CCT Mark Scheme and should not be

taken as an endorsement or otherwise of the IS product or IS Service.

**9 Abbreviations**

CCT	CSIA Claims Tested
FCO	Foreign & Commonwealth Office
IA	Information Assurance
IS	Information Security
SDMS	Secure Data Media Services Ltd.
UOR	(MOD) Urgent Operational Requirement