

11th April 2005

Department of Culture Media & Sport,
Broadcasting Policy Division

Dear Sir,

I have previously written to your office, to the B.B.C and to the Licensing Authority, about the appalling reception I receive. I've received the same bland reply from all, If I own a Television Set and want to switch it on I must purchase a licence for it.

At great expense I bought a Digital Set, but I can't receive digital channels although I am forced to pay for them with my licence fee; I still can't receive channel 5 although I am forced to

pay for it with my licence fee, and I am lucky to be able receive the few terrestrial channels, usually they are reduced to two - sometimes only one - although I am forced to pay for them through my licence fee.

If this service was provided by a private company there would be an "off this" or "off that" to protect the public from such shoddy services, but because it's the government that controls nobody gives a damn, consequently they get away with defrauding the public by demanding payment for a service that they fail, and fail miserably to provide. When can I expect improvement??

Yours faithfully

