

26 March 2005

Dear Sir / Madam

Re: Charter Review

I am totally disgusted that I have to pay the full TV licence yet unable to view the whole range of channels as you have yet to upgrade the system in Dumfries and Galloway. I have also recently heard that we are to be one of the first areas to have the analogue signal switched off.

I also feel that the quality of programmes, particularly those aimed at the teenage audience has gone downhill, and also that there are too many repeats.

All in all, I would say that I am totally dissatisfied.

Yours sincerely

M Taylor

MRS M TAYLOR