

BBC CHARTER REVIEW

ACMS
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LONDON SW17 5DH.

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DEAR SIRS

OUR RESIDENCE ABOVE IS IN AN AREA WHICH HAS A POOR RECEPTION FOR TELEVISION THE INTERNET RADIO ETC WE HAVE BEEN HERE FOR 2 YRS

IT IS VERY FRUSTRATING AND MUST BE FOR OTHERS IT CAME TO A HEAD WHEN I PURCHASED A BBC DIGITAL ADAPTOR THAT I SAW ADVERTISED IN YOUR GUIDE TO SNARE HOLDERS, AS I HAVE HELD SHARES FOR MANY YEARS

HOWEVER THE DIGITAL ADAPTOR PROVED EVEN MORE FRUSTRATING IVE HAD SEVERAL ENGINEERS TO SEE IT

BUT IN THE END SENT IT BACK THE PICTURE FROM THE ADAPTOR WAS BREAKING UP TELEVISION ENGINEERS RECOMMENDED BY YOUR COMPANY INFORMED ME ITS THIS AREA THEY EVEN SAID ME ANOTHER BRITISH NEW ADAPTOR FROM STOCK, THAT WAS WORSE THAN PREVIOUS.

SO I WASTED THE £65 IT COST ME, AS YOU DONT REFUND THE COST AFTER 14 DAYS.

WE NEVER HAVE BEEN ABLE TO RECEIVE BBC EAST MIDLANDS AND ARE END UP WATCHING WEST MIDLANDS

SO WHEN ARE YOU GOING TO PUT A MORE MODERN ARIEL AND SORT OUT THE PROBLEM

OR LICENCE COSTS JUST THE SAME ALL OVER THE COUNTRY AND THERE ARE 15 FLATS IN OUR BLOCK SO IM NOT ON MY OWN SO IM TAKING THE OPPORTUNITY OF BBC, HAVE YOUR SAY AND HOPE WE CAN GET SOMEWHAT MORE POSITIVE ACTION AND THANK YOU IN ANTICIPATION PLEASE REFUSE WRITING I AM 86 YEARS OF AGE

C. Skellern