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people. Many people I know complain about the speeding up of programmes especially when you don't expect it and as you know this action can result in headaches etc.

Sorry if the above are all complaints and there is much I admire about the BBC but you did ask for improvements

On the whole your programmes are good I look forward to the day when they are back to the standard of the old BBC good reporting, sensible interviews, and the world acknowledges the BBC as the best.

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1/ NEWS and HISTORY

2/ It should bear in mind that New Tech is necessary and good, but many of its customers are now and will be in the future of the older generation

3/ Radio more, TV stop fighting for ratings, produce quality, you have already got your money.

4/ Apart from selling its programmes No.

5/ licence fee

6/ No It should be itself not copying the commercial channels & being trendy

7/ More careful selection of the committees and controllers. Remembering their job is to produce what we want not what the 'in thing' is

8/ distancing to the public, talk to the