

## Charter review phone response

From: Ms. J. Daw of Lincolnshire, 23<sup>rd</sup> March 2004.

*The respondent is happy for the following views to be published on the Charter review website.*

### 1. What do you value most about the BBC?

News is excellent; sports coverage is also good, as are the Arts and Education programmes. I find it interesting to hear how other countries perceive Britain, for example on *Radio 5 Live*. However, it would also be nice to hear about the regions within our own country.

### 2. How should the BBC adapt to cope with changes in technology and culture?

I find BBCi extremely slow; I feel that they don't upgrade it fast enough. I do however like the fact that the BBC will look at itself and take criticism, which makes its fair.

### 3. Should the BBC run commercial services?

Yes, in order to get money. However, I don't think that the short out takes before a programme starts are necessary.

### 4. How should the BBC be run? How should it be regulated?

Keep the two together, but make sure that the Governors have to compete and interact. It is important that they should always be in contact.

### 5. How do we ensure that the BBC is properly accountable to the public and to Parliament?

I feel strongly that Parliament should be kept out of the equation. The BBC should be completely independent of Government, as long as it's not libellous. Yes it should be held accountable if they break legal rules.

### Further comments

BBC schedulers seem to compete with each other i.e there seems to be a tendency to put two good programmes on BBC1 and BBC2 at the same time. This also seems to be a trend across the commercial channels also. However, they do seem to overcome this when the soaps are on!!!

I have no problems with paying the licence fee as long as it maintains the fact that the BBC will be kept independent of Government.