

HIVE and Start Here – working together to help you help yourself!

The HIVE Information Service is committed to updating and improving the way in which we provide the Service community with timely, impartial and relevant information. In December 2007 HIVE will launch a partnership with *Start Here* to allow our customers to access a national and local database of civilian welfare related help and information via the HIVE website (www.hive.mod.uk). This partnership has been sponsored and funded by EDS Ltd.

Start Here is a program that links people, simply and quickly, to the most relevant organisations and services. It is an easy-to use starting point for information on a range of health, housing, education, employment and social issues. The self-help service is simple to use and accessible, ensuring that even those not confident with technology can navigate their way to help. Remember all HIVE staff are familiar with the *Start Here* program and are happy to assist or research on behalf of the customer.

Here is an example of how HIVE and *Start Here* helped one service family:

Mrs Jones has a daughter with Cerebral Palsy. She has moved from Harrogate down to Bulford. She wants to find help about which organisations are in the Bulford area that can offer her support: Using *Start Here* Mrs Jones can click on the map of Wiltshire, then click on Cerebral Palsy, She then will get a list of organisations that can help - and the full contact details supplied can be easily printed off. Mrs Jones was able to find the Salisbury “Children with Disability Team” which offered her practical support and advice.

Let HIVE and *Start Here* help you find the help you need. Visit www.hive.mod.uk and look out for the *Start Here* link on the right hand side of every page of the HIVE website. You ask – we answer.



Let your local HIVE Information officer help you to access *Start Here* or go to www.hive.mod.uk